

Update on the CFPB's Enforcement Actions and How Legal Services Lawyers Can Use Them in Representing Their Clients (Highlighting Debt Collection and Mortgage Servicing Cases)

SPEAKERS: Karen J. Meyers, James (Jim) Savage, Greg Nodler

Session/Speaker Evaluation

The session content was consistent with description in the agenda

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	0	0%
4	4	3	19%
5	Strongly Agree	13	81%
Mean		4.81	

The session information will help me be more effective in my position.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	6%
4	4	5	29%
5	Strongly Agree	11	65%
Mean		4.59	

I can use the information I learned right away.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	12%
4	4	5	29%
5	Strongly Agree	10	59%
Mean		4.47	

Overall, the speakers for this session were knowledgeable.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	0	0%
4	4	2	12%
5	Strongly Agree	15	88%
Mean		4.88	

Overall, the speakers for this session were engaging.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	12%
4	4	2	12%
5	Strongly Agree	13	76%
Mean		4.65	

The session met or exceeded my expectation.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	6%
4	4	6	35%
5	Strongly Agree	10	59%
Mean		4.53	

The topics covered were relevant, interesting and timely.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	12%
4	4	3	18%
5	Strongly Agree	12	71%
Mean		4.59	

The session was interactive with significant audience participation.

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	3	18%
4	4	6	35%
5	Strongly Agree	8	47%
Mean		4.29	

The handouts and materials were useful.

Choices		Count	Percent
1	Strongly Disagree	3	25%
2	2	1	8%
3	3	5	42%
4	4	3	25%
5	Strongly Agree	0	0%
Mean		2.67	

Audio-visual aids were used effectively.

Choices		Count	Percent
1	Strongly Disagree	4	27%
2	2	1	7%
3	3	3	20%
4	4	2	13%
5	Strongly Agree	5	33%
Mean		3.20	

Approximately how many participants attended this session?

Choices		Count	Percent
1	0 to 10	1	6%
2	11 to 25	6	35%
3	26 to 40	5	29%
4	41 to 60	4	24%
5	61 to 75	1	6%
6	76 or more	0	0%
Mean		2.59	

Would you recommend this session for next year's conference agenda?

Choices		Count	Percent
1	Yes	16	100%
2	No	0	0%
Mean		1.00	

Would you recommend this particular faculty for next year's conference?

Choices		Count	Percent
1	Yes	16	100%
2	No	0	0%
Mean		1.00	

Why or why not?

- Helpful.
- Knowledgeable & competent communicators.
- Knowledgeable but could be a bit more animated/engaging.
- Yes.
- She's a great teacher.
- I don't really support repeating session but she is a good presenter.
- Yes, she managed to do information presentation even with 3 people coming in trying to get her PowerPoint working.



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SESSION EVALUATION RESULTS

What in particular about this session would you like us to know about and why?

- Informative provided useful tools for clients.
- Needed more background info on agency & types of cases handled/addressed.
- Good information on CFPB.
- Thanks for bringing CFPB to talk about how their work supports legal aid consumer practice.
- I liked actual cases information "supervisory highlights" new information to me.
- This was super helpful to veteran advocates. The instructor knew her stuff.
- Great - very practical. AV didn't work - hotel staff couldn't work it.
- PowerPoint presentation didn't work.
- Provided good, basic information on how to help veterans detain discharge upgrades.
- PowerPoint was not available due to technical problems, not speaker's fault.

What are your overall impressions about the faculty at this particular session?

- Knowledgeable really wanted to help consumers.
- Very good, but I wish there was more explanation of the alphabet/# sheet.
- Excellent.
- Keep up good work!
- Know their stuff.
- Knowledgeable and positive.
- I wish faculty could have focused on more pro-active actions for litigators to take.
- I hope CFPB survives the upcoming changes!
- Very knowledgeable.
- She knows what she is talking about and was engaging and funny.
- She is quickly and knows a lot. Gives many examples making it very practical!
- Very engaging. Knowledgeable, a little bit too quirky for me.
- Very knowledgeable, very entertaining.
- Fascinated with the information provided even though PowerPoint was a lot functioning.
- Very good.