



# 2016 Annual Conference

Indianapolis, IN • November 9-12, 2016

## OVERALL EVALUATION RESULTS

### Overall Conference Evaluation

**The Conference met or exceeded my expectations.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	4	15%
4	4	9	35%
5	Strongly Agree	13	50%
Mean		<b>4.35</b>	

**I would recommend this Conference to others.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	4%
4	4	9	35%
5	Strongly Agree	16	62%
Mean		<b>4.58</b>	

**The Conference will contribute to my career development.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	9%
4	4	6	27%
5	Strongly Agree	14	64%
Mean		<b>4.55</b>	

**The subject matter offered at the Conference will improve the legal representation provided to the clients represented by me or my office.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	8%
4	4	8	33%
5	Strongly Agree	14	58%
Mean		<b>4.50</b>	

**I found information about the conference easily.**

Choices		Count	Percent
1	Strongly Disagree	2	8%
2	2	0	0%
3	3	6	24%
4	4	8	32%
5	Strongly Agree	9	36%
Mean		<b>3.88</b>	



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**The conference emails were timely and informative.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	2	9%
3	3	5	23%
4	4	7	32%
5	Strongly Agree	8	36%
Mean		<b>3.95</b>	

**I plan to attend next year's Conference in Washington, DC.**

Choices		Count	Percent
1	Strongly Disagree	1	4%
2	2	3	13%
3	3	2	9%
4	4	4	17%
5	Strongly Agree	13	57%
Mean		<b>4.09</b>	

### Special Sessions, Events, and Exhibit Showcase

**The New Member's Orientation helped me get more from the Conference.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	1	20%
3	3	0	0%
4	4	1	20%
5	Strongly Agree	3	60%
Mean		<b>4.20</b>	

**Thursday's dance contributed to my Conference experience.**

Choices		Count	Percent
1	Strongly Disagree	1	9%
2	2	1	9%
3	3	1	9%
4	4	2	18%
5	Strongly Agree	6	55%
Mean		<b>4.00</b>	

**The Opening Reception was a good networking opportunity.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	3	15%
4	4	7	35%
5	Strongly Agree	10	50%
Mean		<b>4.35</b>	



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**The Exhibit Showcase added value to my Conference experience.**

Choices		Count	Percent
1	Strongly Disagree	2	9%
2	2	2	9%
3	3	7	30%
4	4	6	26%
5	Strongly Agree	6	26%
Mean		<b>3.52</b>	

**Pre-Conference workshops added value to my Conference Experiences.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	1	13%
3	3	0	0%
4	4	5	63%
5	Strongly Agree	2	25%
Mean		<b>4.00</b>	

## Content and Delivery

**The session topics will help me be more effective in my position.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	8%
4	4	10	38%
5	Strongly Agree	14	54%
Mean		<b>4.46</b>	

**The topics offered were relevant, interesting and timely.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	4%
4	4	8	32%
5	Strongly Agree	16	64%
Mean		<b>4.60</b>	



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**I can use the information I learned right away at work.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	4%
4	4	9	36%
5	Strongly Agree	15	60%
Mean		<b>4.56</b>	

### Conference Services

**Overall, the speakers were knowledgeable and dynamic.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	0	0%
4	4	11	42%
5	Strongly Agree	15	58%
Mean		<b>4.58</b>	

**Overall, the sessions met or exceeded my expectations.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	2	8%
4	4	10	38%
5	Strongly Agree	14	54%
Mean		<b>4.46</b>	

**Conference sessions and events were well organized.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	1	4%
3	3	4	15%
4	4	7	27%
5	Strongly Agree	14	54%
Mean		<b>4.31</b>	



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**The Conference website was informative and easy to navigate.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	3	13%
3	3	2	9%
4	4	10	43%
5	Strongly Agree	8	35%
Mean		<b>4.00</b>	

**The Conference tote bags/folder and materials added value to the Conference.**

Choices		Count	Percent
1	Strongly Disagree	1	4%
2	2	0	0%
3	3	5	19%
4	4	9	35%
5	Strongly Agree	11	42%
Mean		<b>4.12</b>	

**Overall, the NLADA staff was helpful, polite and professional.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	1	4%
4	4	7	27%
5	Strongly Agree	18	69%
Mean		<b>4.65</b>	

**Overall, the meals and food functions were good.**

Choices		Count	Percent
1	Strongly Disagree	0	0%
2	2	0	0%
3	3	3	12%
4	4	11	42%
5	Strongly Agree	12	46%
Mean		<b>4.35</b>	

**Overall, the hotel accommodations and services met my expectations.**

Choices		Count	Percent
1	Strongly Disagree	1	4%
2	2	1	4%
3	3	1	4%
4	4	9	39%
5	Strongly Agree	11	48%
Mean		<b>4.22</b>	



### CLE Credits

**Are CLE credits required for you to get approval to attend training?**

Choices		Count	Percent
1	Yes	6	24%
2	No	19	76%
Mean		<b>1.76</b>	

**Did you take advantage of CLE at this conference?**

Choices		Count	Percent
1	Yes	18	75%
2	No	6	25%
Mean		<b>1.25</b>	

### Plenary, Award, and Content

**How would you rate this year's Meeting of Members?**

Choices		Count	Percent
1	Poor	0	0%
2	2	1	5%
3	3	2	10%
4	4	11	52%
5	Excellent	7	33%
Mean		<b>4.14</b>	

**How would you rate this year's Keynote Address (Vanita Gupta)?**

Choices		Count	Percent
1	Poor	0	0%
2	2	0	0%
3	3	1	4%
4	4	7	30%
5	Excellent	15	65%
Mean		<b>4.61</b>	

**How would you rate this year's Opening Plenary Session?**

Choices		Count	Percent
1	Poor	0	0%
2	2	0	0%
3	3	3	14%
4	4	8	36%
5	Excellent	11	50%
Mean		<b>4.36</b>	



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### How would you rate this year's Annual Awards Ceremony?

Choices		Count	Percent
1	Poor	0	0%
2	2	0	0%
3	3	3	14%
4	4	6	27%
5	Excellent	13	59%
Mean		<b>4.45</b>	

### Factors Influencing your Decision to Attend

#### Please rank the influence *Affordability* had on your attending the NLADA Annual Conference.

Choices		Count	Percent
1	No influence at all	3	12%
2	Some influence	7	27%
3	Considerable influence	10	38%
4	Major influence	6	23%
Mean		<b>2.73</b>	

#### Please rank the influence *Presenters* had on your attending the NLADA Annual Conference.

Choices		Count	Percent
1	No influence at all	5	19%
2	Some influence	10	38%
3	Considerable influence	7	27%
4	Major influence	4	15%
Mean		<b>2.38</b>	

#### Please rank the influence *Topics* had on your attending the NLADA Annual Conference.

Choices		Count	Percent
1	No influence at all	0	0%
2	Some influence	8	31%
3	Considerable influence	9	35%
4	Major influence	9	35%
Mean		<b>3.04</b>	

#### Please rank the influence *Networking* had on your attending the NLADA Annual Conference.

Choices		Count	Percent
1	No influence at all	1	4%
2	Some influence	7	27%
3	Considerable influence	13	50%
4	Major influence	5	19%
Mean		<b>2.85</b>	



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Please rank the influence *NLADA's Reputation* had on your attending the NLADA Annual Conference.

Choices		Count	Percent
1	No influence at all	0	0%
2	Some influence	6	23%
3	Considerable influence	9	35%
4	Major influence	11	42%
Mean		3.19	

Please rank the influence *E-marketing* had on your attending the NLADA Annual Conference.

Choices		Count	Percent
1	No influence at all	12	46%
2	Some influence	8	31%
3	Considerable influence	4	15%
4	Major influence	2	8%
Mean		1.85	

### Demographic Information

What type of organization are you affiliated with?

Choices		Count	Percent
1	Public Defender Office	1	4%
2	Federal Defender Office	0	0%
3	Assigned Counsel Organization	0	0%
4	Bar Association	0	0%
5	Legal Services Program	21	91%
6	National Support Organization	0	0%
7	Community Organization	1	4%
8	Other	0	0%

What role do you play? (Mark all that apply)

Choices		Count	Percent
1	Client	2	5%
2	Board Member	10	26%
3	Executive Director	5	13%
4	Senior Management	6	16%
5	Manager/Supervisor	3	8%
6	Staff Attorney	5	13%
7	Paralegal	0	0%
8	Investigator	0	0%
9	Mitigation Specialist	0	0%
10	Social Worker	1	3%
11	Administrative Staff	2	5%
12	Volunteer	3	8%
13	Bar Liaison	0	0%
14	Other	1	3%





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### How many years of experience in legal aid or indigent defense do you have?

Choices		Count	Percent
1	0-5 years	2	13%
2	6-10 years	3	19%
3	11-15 years	5	31%
4	16-20 years	1	6%
5	21-24 years	1	6%
6	25+ years	4	25%

### Sources of organizational funding?

Choices		Count	Percent
1	State or Local Government	18	22%
2	Federal Government	11	14%
3	Legal Services Corporation (LSC)	17	21%
4	IOLTA/IOLA	19	23%
5	Other	16	20%

### Is this your first NLADA Annual Conference?

Choices		Count	Percent
1	Yes	6	23%
2	No	20	77%
Mean		1.77	

### Is this your first NLADA event?

Choices		Count	Percent
1	Yes	4	16%
2	No	21	84%
Mean		1.84	

### Are you or your organization a member of NLADA?

Choices		Count	Percent
1	Yes	24	92%
2	No	2	8%
Mean		1.08	



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### Ethnicity

Choices		Count	Percent
1	Asian/Pacific Islander	1	4%
2	Black/African American	9	36%
3	Hispanic/Latino	1	4%
4	Native American	1	4%
5	White/Caucasian	13	52%

### Gender

Choices		Count	Percent
1	Male	5	19%
2	Female	21	81%
3	Transgender	0	0%
Mean		1.81	

### Other Diversity

Choices		Count	Percent
1	Disabled	4	57%
2	GLBT	3	43%
Mean		1.43	



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### Whom would you like to see as a keynote speaker next year in New Orleans, LA?

- Barak Obama, Michelle Obama. Marian Wright Eddman, Sonia Sotomayor.
- Donald Trump, Barak Obama, Hillary Clinton.
- Hillary Clinton. (3)
- Michelle Obama.
- Justice Ruth Bader Ginsburg (she could take a cab to the venue).
- Not sure.
- Ofelia Zapata.
- New Atty. Gen. or US supreme of justice.
- Michael Eric Dyson
- Barack Obama, Michelle Obama.
- Someone making a positive impact on our clients in the new administration.
- Carlton Waterhouse on racial justice.
- Barack Obama or Hillary Clinton.
- Ted Phillips Esquire, Det. Mi United housing Commissioner.
- It's very helpful for you to the session topics. This means it can be un-helpful to attend separately.

### Who in particular on the faculty would you like to highlight?

- That makes people stay and network very important.
- C. Whitehouse was wonderful.
- Carlton Waterhouse, Amanda Jones, R. Tamar Hagler.
- Joel Ferber, Glen Raudon, Kathy Alternator.
- Mary Vosburg & Jeff Yungman
- All of them were good, job well done.
- Sterling standing program was outstanding please include conference agenda as attachment to preconference e-mail for advanced planning. Social media and ethics.
- Amy Petkovsek.
- John Ashley.
- Clients on NLADA board.
- Ted Phillips Esq.
- Having LSC speakers were helpful.

### Additional Comments:

- The overall atmosphere of the conference was clouded by the results of the election but I am encouraged to know that the legal services community is still engaged and committed to personal access to justice into the unknown error we have before us.
- The session should have been shorter, this would have allowed more variety for attendees.
- Try harder to start and stop on time, especially bad during the first evening. Reception was great.
- Reason do not pick fish/seafood has the main lunch meal due to allergies.
- The hotel staff and NLADA staff were fantastic! I need help with equipment to connect my computer to the projector for my presentation and they came and helped me promptly. IT Guy not sure of the name. Also Brian and Peter was great to work with, very helpful.
- Good to be with friends this week.
- Wonderful, as always. Thanks!



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### Additional Comments: (continue)

- Thank you.
- I am grateful for the inclusion of petty crimes and presentation.
- I would love to see the agenda earlier better timekeeping for sessions, better division of sessions in different time frames.
- Great conference.
- Thanks. Per usual!
- Great conference thank you! Great location and faculties.
- Would not come at this time again. Too hard to be away from the office. Do not have the conference during this time again, election week ever again!
- This conference was excellent.
- Help save homes for people, low income from tax foreclosure.
- Hotel overboard and set us in the Omni we need the bags to carry stuff around.
- Need to put workshop description and program.