

2015 ANNUAL CONFERENCE

# ADVANCING JUSTICE TOGETHER

NOVEMBER 4-7, 2015  
SHERATON NEW ORLEANS



**NLADA**  
National Legal Aid &  
Defender Association



**NLADA**  
Insurance  
Program



## INSURING EQUAL JUSTICE

### NLADA INSURANCE PROGRAM

**NLADA INSURANCE PROGRAM** is the advocate and provider of quality professional liability insurance products for the full spectrum of the National Legal Aid & Defender Association (NLADA) community. Participants include legal aid organizations, public defenders, corporate pro bono programs, law school clinics, individual attorneys and public interest groups.

#### **NLADA MEMBER INSURED EXCLUSIVE BENEFITS INCLUDE:**

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Advocating to meet or beat competitive bids for current and new customers.

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Greg Thrasher  
*Sr. Account Executive*  
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*Resource Coordinator*  
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*Operating Systems and*  
*Customer Support*  
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[www.nlada.org/insurance](http://www.nlada.org/insurance)

Office: 202.452.9870 | Toll Free: 800.725.4513 | Fax: 202.452.9879



Invest in NLADA's Advocacy Efforts on Behalf of the Equal Justice Community

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## Dear Participants:



Welcome! On behalf of NLADA, thank you for being a part of our 2015 Annual Conference, *Advancing Justice Together*. I particularly want to acknowledge our host committee and every person who has made this amazing gathering possible.

This year's theme reflects the growing realization that fulfilling the ideal of equal justice requires the participation of a wide group. Because the conditions that prevent too many people from enjoying the promise of America – such as limited economic opportunities, over-incarceration, inadequate housing, poor access to health care, and racial discrimination – have long histories and complex causes, they can be improved only through sophisticated, multi-dimensional solutions.

Providing access to quality counsel for those who cannot afford it must be at the heart of our efforts. All of us at this conference know the power of skillful, adequately funded representation, whether in civil legal aid or public defense.

Clients will receive even greater benefits from our commitment to justice if we work collaboratively. By learning from colleagues, we can find creative ways to improve the lives of low-income or otherwise marginalized people. I encourage you to define “colleague” broadly: across distinctions such as civil or defender, attorney or community advocate, and beyond the legal community.

This year's agenda offers superb ways to build both your knowledge and your connections. In addition to four tracks focused on specific areas – board and client, civil, defender, and fundraising – a fifth, “multi” track examines topics of common interest and importance.

I encourage you to participate actively throughout the conference. It's a remarkable line-up of presenters in more than 90 workshops, and those sessions will be even richer if those contributing are not only on the podium. Share your expertise as you capture that of others.

The conference will also allow you to celebrate those who demonstrate the excellence for which we all strive. At our Opening Ceremony, we will hear from three outstanding leaders: Bernette Johnson, Chief Justice of the Louisiana Supreme Court; Gail Christopher of the Kellogg Foundation; and Esther Lardent of the Pro Bono Institute. Friday's Awards Luncheon will honor the accomplishments of one organization and four people, all doing outstanding work.

Ten years ago, twin storms Rita and Katrina ravaged the South and, when the levees broke, put New Orleans in the spotlight. The continuous coverage of how individuals fared in the aftermath told of different worlds separated by poverty and race. This conference also will highlight the work of the justice community after the hurricanes and recognize the many leaders and advocates instrumental in helping rebuild New Orleans in a way that brings the city closer to equal justice.

Thank you for all you have done and will continue to do to advance justice.

Sincerely,

A handwritten signature in black ink that reads "Jo-Ann Wallace". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Jo-Ann Wallace  
NLADA President & CEO

## NLADA Leadership

Jo-Ann Wallace  
*President & CEO*

Helen Katz  
*Chief Development Officer*

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*Vice President, Civil Legal Services*

Maria Soto  
*Senior Vice President, Operations*

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*JSERI Director*

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Otisa Dozier  
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Seiphemo Monnapula  
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Robin Murphy  
*Chief Counsel, Civil Programs*

Chandra Nicholson  
*Program Associate, Membership & Training*

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*Resource Coordinator & Assistant to the President*

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Greg Thrasher  
*Senior Account Executive*

Easy, Personal, and Current –

# THE 2015 ANNUAL CONFERENCE APP

**To get the most out of the 2015 NLADA Annual Conference, use our app! It's free and works on your laptop, tablet, or smartphone. It also makes the conference greener; this year's printed program uses only half the paper of past years'.**

**The app lets you:**

- ▶ See the entire conference program quickly
- ▶ Learn about sessions in detail, including descriptions, speakers, rooms, and even other attendees planning to be there
- ▶ Create your own schedule – and integrate that with your iCal, Google, or Outlook calendars
- ▶ Receive updates by email
- ▶ Connect with colleagues
- ▶ Share highlights via Facebook and Twitter
- ▶ Find out more about sponsors and exhibitors



# CONFERENCE APP INFORMATION

The easiest way to get the 2015 Annual Conference app is by visiting <https://nlada2015.sched.org/>. You'll find the app an easy and interactive way to stay up-to-date with the conference and your colleagues. If you have questions about the app, visit our registration desk.

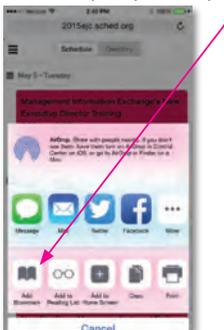
## BOOKMARK THE MOBILE WEB APP

### IPHONE/IOS\*

1. Go to the event URL (see above) with Safari, Chrome, or other browser.



2. Follow the prompt and tap the bookmark icon.



3. Select "Add to Home Screen." Name your bookmark and hit "Add."



### ANDROID\*

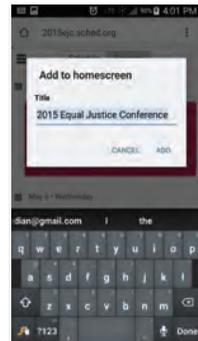
1. Go to the event URL (see above) and tap the bookmark icon in the upper right corner.



2. Select "Add Bookmark."



3. Name your bookmark and save. Tap and hold the newly created bookmark and select "Add shortcut."



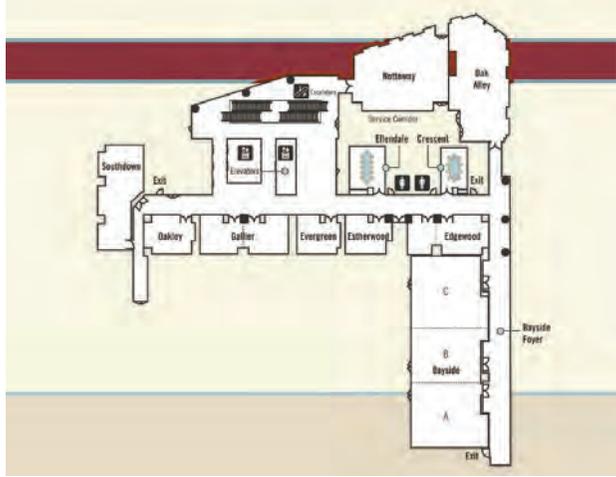
Take the time to personalize your profile with a photo and description.

\* These images are representative of Android and iOS phones in general. The specific labels and icons may be different based on your phone and browser.

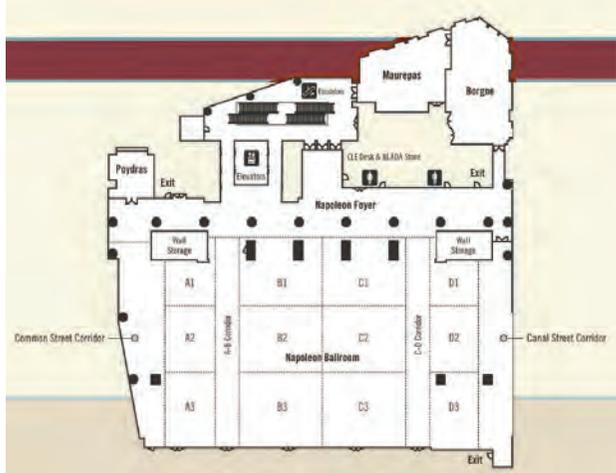
# FLOOR PLANS

SHERATON NEW ORLEANS

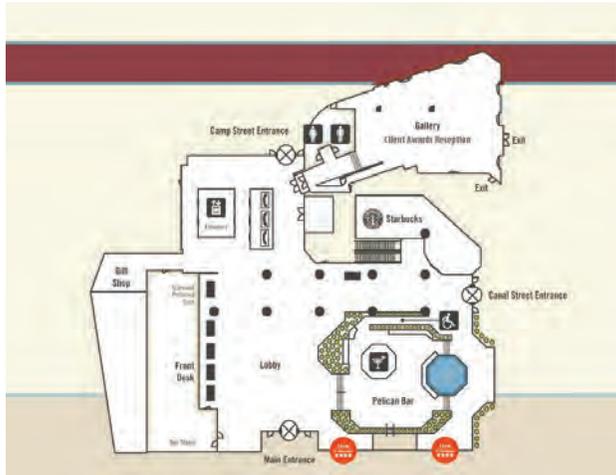
## FOURTH FLOOR



## THIRD FLOOR



## FIRST FLOOR



# Come visit the NLADA Annual Conference Store

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**\$10.00**



Great for the plane, game or picnic!  
This fleece is large enough to keep you  
warm but is conveniently compact  
when folded away.

**3 In 1 Technology Travel Kit**  
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Don't get caught without charge! This  
kit includes USB adapter, car adapter  
and ear buds so you can stay connected  
away from home.

**NLADA Silver Keychain**  
**\$5.00**



Show your support for NLADA  
with this classy keychain, or bring  
one home for a colleague!

**Sports Watch Wristlet**  
**\$7.50**



This one-size-fits-all watch is sporty  
and water-resistant, perfect for  
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**\$5 off**  
**your purchase of \$30 or more**

One coupon per transaction and can only be used once.  
Coupon does not apply to sales items.

*Free gift with every purchase!*

## **Hours of Operation**

**Wednesday, November 4**  
**2:00 - 5:00 pm**

**Thursday, November 5**  
**7:30 am - 5:30 pm**

**Friday, November 6**  
**7:30 am - 5:00 pm**

**Saturday, November 7**  
**7:30 am - Noon**

*Located in the Napoleon Ballroom Foyer*

# GENERAL INFORMATION

## AWARDS LUNCHEON TICKETS

**Tickets are required for the Awards Luncheon on Friday.** Each full conference registration and the Friday one-day registration includes a ticket to the luncheon. A luncheon ticket is indicated on your registration badge if you confirmed your intention to attend the luncheon. Additional tickets may be available for purchase for \$50 each at the NLADA registration desk. **Limited tickets are available.**

Vegan, vegetarian, gluten free, and other special meal requests that were made with your registration are available. You will need to inform your server during lunch if you have requested a special meal.

## BADGES

Badges must be worn to gain entrance to all sessions, meetings, meal functions, and the exhibit area during the conference.

## CELL PHONES AND PAGERS

Please be respectful and turn your cell phones and pagers off during plenary and workshop sessions.

## CONFERENCE APP

We are using a conference app this year to provide full conference information. See page 2 of this program for details about downloading and using the app.

## CONTINUING LEGAL EDUCATION

It is a licensing requirement in most states that attorneys attend training each year. A CLE instruction sheet, general information, and a three-part certificate of attendance can be found in your conference bag. **You must** complete the NLADA CLE form and return it to the CLE desk **before the conclusion of the conference** so that we may maintain a record of your attendance.

**NLADA will not accept CLE forms after the conference.** If not submitted by the end of the conference, attorneys are required to submit the Certificate of Attendance directly to CLE jurisdictions.



Please be familiar with the CLE requirements in your state. If you are an attorney from Delaware, Oklahoma, California, or Illinois please remember to stop by the CLE desk and sign the mandatory sign-in sheets.

**Attention Delaware Attorneys:** Attorneys **are required to sign an attendance sheet for each session they attend.** The sign-in sheet is located at the CLE desk. Also fill out the Delaware certificate of attendance addendum and turn in to the CLE desk along with the NLADA Certificate of Attendance and an agenda with the sessions that you attended highlighted. NLADA will submit your attendance to Delaware.

**Attention Illinois Attorneys:** Attorneys **are required to sign-in once for NLADA's records.** The sign-in sheet is located in the CLE desk. Attorneys will submit their completed Certificate of Attendance to NLADA for filing.

**Attention Kentucky Attorneys:** Complete the **KBA Form #3**, which may be obtained at the CLE desk. Return this form with the NLADA Certificate of Attendance to the CLE desk. NLADA will submit your attendance to Kentucky.

**Attention Pennsylvania and Virginia Attorneys:** Attorneys **MUST** pick up their **state-specific form** at the registration desk and return it with the NLADA Certificate of Attendance form directly to Pennsylvania or Virginia. Attorneys maintain their own records and report their own hours.

## EVALUATIONS

NLADA is very interested in your feedback on the conference. A general conference evaluation form is included in your registration packet, and extra forms are available at the NLADA conference registration desk. Additionally, each training session will have session evaluations. Please take a few minutes immediately following your session to complete these evaluations and deposit them in the evaluation collection boxes located throughout the meeting space. You can also return them to the NLADA registration desk. We appreciate your taking the time to complete these forms because they are useful tools for NLADA in our effort to provide the highest quality training events and conferences for you.

## INTERNET ACCESS

Internet access is free in the hotel lobby. NLADA attendees have free Wi-Fi access in your guest room if you are staying at the Sheraton. We are also pleased to announce that through the generous support of our sponsor, CrowdLaw, we are providing free Wi-Fi and access to the Cyber Café. Please stop by registration for the daily Wi-Fi access code. The Cyber Café & Wi-Fi Lounge is located next to the conference registration desk on the 3rd floor.

## LUNCH ON THURSDAY

You are on your own for lunch on Thursday. Check your registration bag for a list of nearby lunch options. The Sheraton's food outlets will also have some special deals available.

## SMOKING POLICY

The Sheraton New Orleans is a completely smoke-free hotel, which includes all public spaces as well as guestrooms.

## TWITTER

Communicate with other attendees while at the conference and receive updates on sessions of interest. Check for room changes and any other errata information. Comment on the sessions you attend, and let us know which sessions or presenters you enjoyed. Write your comments using #NLADA15 or follow us on Twitter @NLADA.

Stay Connected



Visit the  
Cyber Café in the  
Napoleon Ballroom Foyer

Get your  
Wi-Fi Lounge  
access code at  
registration

**CROWD** *WID* **LAW**

# 2015 ANNUAL CONFERENCE

## Thanks to Our Sponsors



Annual Awards Luncheon Sponsor



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**New Orleans, LA**  
**November 4-7**



**"ADVANCING JUSTICE TOGETHER"**



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Joseph Oelkers III, Executive Director, Acadiana Legal Services Corporation

Laura Tuggle, Executive Director, Southeast Louisiana Legal Services

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Mark Aaron Cunningham, President, Louisiana State Bar Association

Ramona Fernandez, Assistant Clinical Professor of Law and Associate Director of the Loyola Law Clinic, Loyola University of New Orleans

Dauida Finger, Clinical Professor, Loyola Law Clinic, Loyola University of New Orleans

Wayne J. Lee, Past President, Louisiana State Bar Association

Walter J. Leger Jr., President, New Orleans Bar Association

Luz M. Molina, Jack Nelson Distinguished Professor of Law, Loyola University of New Orleans College of Law

Reilly Morse, President & CEO, Mississippi Center for Justice

H. Minor Pipes III, President, Louisiana Bar Foundation

William P. Quigley, Professor of Law and Director of the Law Clinic and the Gillis Long Poverty Law Center, Loyola University of New Orleans

Marta-Ann Schnabel, Co-Chair, Louisiana Access to Justice Committee

The Honorable Ulysses Gene Thibodeaux, Chief Judge, Louisiana Third Circuit Court of Appeal

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### MEMBERS

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Chuck Dunlap, Executive Director, Indiana Bar Foundation

Harry Johnson, Indiana Legal Services, Inc. Administrative Office

Larry Landis, Executive Director, Indiana Public Defender Council

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Laura Tuggle, Executive Director, Southeast Louisiana Legal Services

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- ◆ Toll-free telephone service representatives.
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INVESTMENT CORPORATION



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**Mutual of America is currently rated A+ (Superior) by A.M. Best, and AA- (Very Strong) by both Standard & Poor's® and Fitch Ratings, for its financial strength.\***

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# ANNUAL CONFERENCE HIGHLIGHTS

## Annual Meeting of Members

Wednesday, November 4, 5:00 p.m.

Napoleon BC – 3<sup>rd</sup> Floor

## NLADA Annual Meeting of Members and Facilitated Discussion The Future of Equal Justice

In the technology-driven information age, the pace of change is exponential. The evolving justice landscape presents widespread opportunities, as well as challenges, for developing new paradigms to significantly expand access to justice. From new technology and innovative business models, to a law school environment producing more graduates than there are legal jobs, modern equal justice advocacy is being revolutionized.

As we strive to expand access to counsel amid widening economic disparities, we also find ourselves in a new justice environment where cell phone and video devices capture institutional injustice at the intersection of poverty and race, up-close and in real time. The resulting level of engagement by policymakers, media, and communities across the country is unprecedented.

The Annual Meeting of Members is an opportunity for the NLADA leadership to report to the association membership on the state of the organization, its programs, and activities from the previous 12 months. Equally importantly, it provides a chance to engage our members on these issues as we consider how best to support their work in the shifting equal justice environment.

The program will open with addresses from John Mauldin, chair of the NLADA Board of Directors, and Jo-Ann Wallace, NLADA president and CEO, and a presentation from Judy Perry Martinez, chair of the ABA Commission on the Future of Legal Services. It will feature a discussion led by leaders of the equal justice community, including:

- The Honorable Lora Livingston, Presiding Judge, 261st District Court, Travis County, TX  
*(Facilitator)*
- Alex Gulotta, Executive Director at Bay Area Legal Aid
- Alec Karakatsanis, co-founder of Equal Justice Under Law
- Chuck Wynder Jr., Missioner for Social Justice & Advocacy Engagement for The Episcopal Church

# ANNUAL CONFERENCE HIGHLIGHTS

## Opening Plenary Session

Thursday, November 5, 9:15 a.m.

Napoleon BC – 3<sup>rd</sup> Floor



### Welcoming Remarks

**Louisiana Supreme Court Chief Justice Bernette Johnson**

Chief Justice Bernette Johnson is a leading advocate for social justice and civil rights. She was first elected to the Louisiana Supreme Court in 1994 and became chief justice in 2013. She has also worked as a community organizer with the National Association for the Advancement of Colored People (NAACP) Legal Defense & Educational Fund and at the U.S. Department of Justice's Civil Rights Division. Following law school, Chief Justice Johnson became the managing attorney of the New Orleans Legal Assistance Corporation (NOLAC), where she provided legal services to clients in socio-economically deprived neighborhoods. She practiced in federal, state, and juvenile courts, advancing the rights of children, the poor, the elderly, and the disenfranchised. In 1981, Chief Justice Johnson joined the City Attorney's staff, and later became a deputy city attorney for the City of New Orleans. Her judicial career began in 1984 when she was the first woman elected to serve on the Civil District Court of New Orleans. In 1994, her colleagues elected her chief judge.



### Award for Justice through Philanthropy

**Dr. Gail Christopher, Vice President for Policy and Senior Advisor,  
W.K. Kellogg Foundation**

Dr. Gail C. Christopher serves on the president's cabinet that provides overall direction and leadership for the W.K. Kellogg Foundation. Since joining the foundation in 2007, she has served as vice president for program strategy with responsibility for multiple areas of programming, including Racial Equity; Food, Health & Well-Being; Community Engagement and Leadership; as well as place-based programming in New Orleans and New Mexico. Dr. Christopher is a nationally recognized leader in health policy, with particular expertise and experience in the issues related to social determinants of health, health inequities, and public policy issues of concern to our nation's future. Her distinguished career and contributions to public service were honored in 1996 when she was elected as a fellow of the National Academy of Public Administration. In 2011, she was awarded the "Change Agent Award" by the Schott Foundation

for Public Education; in 2012, she was the recipient of the Association of Maternal & Child Health Programs (AMCHP) John C. MacQueen Lecture Award for her innovation and leadership in the field of maternal and child health. Earlier this year, she was the recipient of the Terrance Keenan award for Grantmakers in Health. She is president of the board of the Trust for America's Health.

## Champion of Justice Award

**Esther F. Lardent, President & CEO, Pro Bono Institute**



Esther F. Lardent is president and chief executive officer of the Pro Bono Institute, a highly regarded global public interest organization that offers research, analysis, consultative services, publications, and training on innovative approaches to enhance access to justice for the poor and disadvantaged. Long active in legal services and the organized bar, Ms. Lardent has served in the ABA's House of Delegates and as chair or member of numerous ABA committees and task forces, including the Commission on Immigration, Consortium on Legal Services and the Public, Commission on Domestic Violence, Task Force on Terrorism, and various ABA committees on pro bono and legal services. She was a member of the ABA Board of Governors from 1996 to 1999. Her international pro bono work includes travel to Australia as a Fulbright Fellow and to Brazil for the Department of State, as well as speaking engagements at conferences in London, Mexico City, Ontario, Korea, and Vietnam. She is co-chair of DLA Piper LLP's innovative global pro bono project, New Perimeter, and is a member of the Global Advisory Committee for Ashoka's ASE program. She also serves on the Legal Services Corporation Pro Bono Task Force.

Before joining the Pro Bono Institute, Ms. Lardent served as an independent legal and policy consultant for the Ford Foundation, the American Bar Association, state and local bar associations, public interest and legal services programs, and other clients. From 1977-1985, she was the founder and first director of the Volunteer Lawyers Project of the Boston Bar Association, one of the nation's first organized pro bono programs, and, in conjunction with that position, administered a nationwide pro bono technical assistance effort from 1981-1985.

Ms. Lardent received her undergraduate degree, magna cum laude, from Brown University, and her J.D. from the University of Chicago. Ms. Lardent has received a number of awards in recognition of her public service contributions, including the Exemplar Award from the National Legal Aid and Defender Association, the Philadelphia Bar Association Founder Award, the William Reece Smith Jr. Award from the National Association of Pro Bono Coordinators, the National Association for Public Interest Law's Public Service Award, and was named one of the 90 greatest lawyers in Washington, D.C., by the *Legal Times*. In 2013, Ms. Lardent was named one of The American Lawyer's top 50 innovators.

Ms. Lardent has been a guest on National Public Radio, CNN, Washington Watch, Nightline, and other network, cable, and local television and radio programs. She has taught at a number of law schools and served as a panelist for numerous organizations and conferences. Ms. Lardent has also contributed to and written a number of publications, law articles, and books.

# ANNUAL CONFERENCE HIGHLIGHTS: AWARDS

## Awards Luncheon

Friday, November 6, 12:00 noon

Napoleon ABC – 3<sup>rd</sup> Floor



### Paulette Brown

**President, American Bar Association**

Paulette Brown, partner and co-chair of the firm-wide Diversity & Inclusion Committee at Locke Lord LLP, is president of the American Bar Association.

Ms. Brown has held a variety of leadership positions within the ABA. She has been a member of the ABA House of Delegates since 1997 and is a former member of the ABA Board of Governors and its Executive Committee as well as the Governance Commission. While serving on the Board of Governors, Ms. Brown chaired the Program, Planning, and Evaluation Committee. Ms. Brown has served on the Commission on Women in the Profession and was a co-author of “Visible Invisibility: Women of Color in Law Firms.” Ms. Brown also chaired the ABA Council on Racial and Ethnic Justice (now Coalition on Racial and Ethnic Justice) and is a past co-chair of the Commission on Civic Education in our Nation’s Schools. Ms. Brown served on the Section of Legal Education’s Council on Legal Education and Admissions to the Bar and its Executive Committee. Ms. Brown joined the ABA Young Lawyers Division in 1976. She became active in the Section of Litigation in 1995, which has continued to be her section “home” ever since. She is a former member of The Fund for Justice and Education (FJE), FJE President’s Club, and a Life Fellow of the American Bar Foundation.

Ms. Brown has held many positions throughout her career, including as in-house counsel to a number of Fortune 500 companies and as a municipal court judge. In private practice, she has focused on all facets of labor and employment and commercial litigation. Ms. Brown has been recognized by the National Law Journal as one of “The 50 Most Influential Minority Lawyers in America” and by the New Jersey Law Journal as one of the “prominent women and minority attorneys in the State of New Jersey.” She has received the New Jersey Medal from the New Jersey State Bar Foundation and currently serves on its Board of Trustees.

Ms. Brown has repeatedly been named as a New Jersey Super Lawyer and by US News as one of the Best Lawyers in America in the area of commercial litigation. In 2009, Ms. Brown was a recipient of the Spirit of Excellence Award from the ABA Commission on Racial and Ethnic Diversity in the Profession. In 2011, she was honored with the Margaret Brent Women Lawyers of Achievement Award by the ABA Commission on Women in the Profession. Ms. Brown, who served president of



the National Bar Association from 1993-1994, received the NBA's highest honor, The C. Francis Stradford Award, in 2015.

Ms. Brown earned her J.D. at Seton Hall University School of Law and her B.A. at Howard University.



## Clara Shortridge Foltz Award Orleans Public Defenders

Each year, thousands of men, women, and children come into the criminal justice system; almost 85 percent of them are appointed a public defender, too poor to afford an attorney. The Orleans Public Defenders Office provides client-centered, community-oriented representation in criminal, juvenile, municipal, or traffic court, protecting the guarantees of the Constitution and working for a more open and inclusive, fair, and just criminal justice system.

Created in the wake of a complete criminal justice system failure following Hurricane Katrina, OPD has become the benchmark for public defense in Louisiana. OPD represents nearly 20,000 people each year; has made significant advances in juvenile mitigation, bond advocacy, and mental health representation; and laid the groundwork to reduce recidivism with diversion and alternatives to incarceration programs. Recognized as the 2009 Southern Center for Human Rights Frederick Douglass Human Rights Award, OPD fights to make a difference in our clients' lives in the courtroom and beyond.



## New Leaders in Advocacy Award Todd L. Belcore

Todd L. Belcore is a graduate of the University of Chicago Laboratory Schools, University of Michigan–Ann Arbor, and Northwestern Law. At Northwestern, Todd served as president of the public service organization SERV and later as the Student Bar Association President. After law school, Todd worked at the Sargent Shriver National Center on Poverty Law where he provided full representation to those with records, trained attorneys and advocates nationwide regarding policy reform, led or assisted in efforts to pass 10 pieces of criminal justice reform legislation, and wrote academic works and blog posts relating to justice reform and access to opportunity that have been published in the HuffingtonPost and the White House blog. Todd has also conducted mediations and has assisted with resolving claims of discrimination.

Currently, Todd serves as an adjunct professor at Northwestern Law, where he teaches a course on eradicating the “New Jim Crow” and will be doing the same at University of Chicago Law next fall. Todd also currently serves as a policy consultant, helping advocates and organizations nationwide in their local and national policy advocacy efforts. Finally, Todd currently serves as the co-founder of the Chicago International Social Change Festival (CISCF), an annual, three-day film festival that uses film to educate and inspire people to create change. As a result of Todd’s commitment to service, he has received 10 honors from city, state, and national organizations, ranging from the Illinois State Bar (Young Lawyer of the Year) to the White House (Champion of Change).



## Mary Ellen Hamilton Award

### Charlie F. Morris

Mr. Charlie Morris is a product of the civil rights and equal justice movement in this country. He easily identified with the struggle to achieve equal justice for all people no matter their station in life. He not only knew Mary Ellen Hamilton but worked tirelessly beside her to ensure that the voices of clients were heard. Now in his mid-90s, Mr. Morris’s life commitment to the “Movement” did not occur in some naïve way. He witnessed segregation, racial hatred, and violence in very tangible ways in the South. One experience that affected him at the young age of 18, and continues to fuel his passion for justice even today, was the horror of his brother being shot, castrated, staked in a river, and dying at the hands of a white mob. He was bitter at first, but he turned this tragedy into a commitment to change this country.

Witnessing such a horrific act catapulted him into a life’s commitment to fight for racial, economic, and political justice in this country. Long before he joined Memphis Area Legal Services’ board, Mr. Morris became a voice for the “voiceless” in North Memphis where he and his late wife, Alma Morris, were the go-to persons in their community to address economic and political issues. There, they formed the Klondyke Neighborhood Association that served as a platform for community activism and to attain political clout that gained the attention of politicians and government leaders alike. They held their representatives accountable, never afraid to question them publically if they felt the interests of their largely minority community were not considered. In recognition of their community service, the City of Memphis presented them the Humanitarian Award and named a neighborhood swimming facility, Charles Morris Pool, in his honor.

Within the equal justice community, he was an active member of the National Clients Council serving on its national board. He was president of the Region VI Clients Council for a number of years. In that role, he organized meetings throughout the region from Tennessee to Mississippi and in Louisiana and Kentucky.

Mr. Morris was present during pivotal meetings in which the National Organization of Client Advocates (NOCA) was formed. He provided guidance and input that propelled NOCA onto the national stage. He served on NOCA’s board and as 1st vice president and on NLADA’s Client Policy Group for many years. As he left the national stage, his decades of service to clients and broader

legal aid community were specially acknowledged during an NLADA client meeting during an earlier national convention. However, he continued being active on MALS' board until earlier this year when he retired after more than 30 years. Impressively, he continues to be active locally as a member of the City of Memphis, Citizen's Law Enforcement Review Board. During his 30-plus years on MALS' board, Mr. Morris held several committee positions including executive, treasurer for more than two decades, and later as treasurer emeritus.

In conclusion, there has not been and it will be a long time before a committed, dedicated, and humble leader of the caliber of Mr. Charlie F. Morris Sr. appears on the scene with the stamina and longevity to fight for equal justice at all levels in our nation. Mr. Charlie Morris is a deserving and proud recipient of the Mary Ellen Hamilton Award.



## **Charles Dorsey Award**

### **Linda K. Rexer**

Linda Rexer has been executive director of the Michigan State Bar Foundation for 30 years. The Foundation provides significant funding and leadership for civil legal aid to the poor. Previously, she was a managing attorney for a regional legal aid program. She has held national and state leadership roles, including as a founding member of the State Bar of Michigan's Access to Justice Task Force and current co-chair of its successor entity and co-chair of the Access Committee of the State Bar's 21st Century Task Force on the Future of Legal Services.

She was co-chair of the statewide Solutions on Self-Help Task Force, which launched the Michigan Legal Help Program, recently honored with NLADA's Innovations in Equal Justice Award. She served on NLADA committees and as a member of the MIE board. She was also a member of the ABA Commission on IOLTA and President of the National Association of IOLTA Programs for which she has made many presentations and led numerous committees, including currently chairing a committee working to broaden support for legal aid from other foundations.

She was also a trustee of the National Conference of Bar Foundations, a member of the ABA Task Force to Revise the Civil Legal Aid Standards, a member of LSC's Performance Criteria Committee, and a member of LSC's Pro Bono Task Force. She received the State Bar's Michael Frank Award for contributions to the legal profession and has published many articles on access to justice. She is a graduate of the University of Michigan and the University of Notre Dame.



## Reginald Heber Smith Award

### Steve Gottlieb

Steve Gottlieb found himself in Atlanta almost serendipitously. In his second year of law school at the University of Pennsylvania, he applied for a summer job at Atlanta Legal Aid, was accepted, journeyed south, and “got hooked.” After graduating in 1969, he returned as a Reginald Heber Smith fellow. In the next five years, he worked in and managed three of Atlanta Legal Aid’s offices. He then managed the Savannah Office of the Georgia Legal Services Program. In 1977, he returned to Atlanta as the Deputy Director of Atlanta Legal Aid. He became its executive director in 1980 and is among the longest serving legal aid directors in the country.

Steve has weathered at least three major funding crises during his tenure and has overseen a diversification of revenue sources that has permitted Atlanta Legal Aid to continue its core functions in good times and bad. In addition to its traditional poverty law of practice, Steve has presided over the development of nine of Atlanta Legal Aid’s 10 special programs. He inherited the still-thriving Senior Citizens Law Project and encouraged the institution and growth of the Long-Term Care Ombudsman Program, the Disability Integration Project, the Home Defense Program, the AIDS/ALS & Cancer Initiative, the Hispanic Outreach Law Project, the Grandparent/Relative Caregiver Project, the Georgia Senior Legal Hotline, TeamChild Atlanta, and the Health Law Partnership. That last program is a collaboration among Children’s Healthcare of Atlanta, Georgia State’s College of Law, and Atlanta Legal Aid.

Steve believes in equal access to justice and the avenue that leads there: representation by high quality and dedicated counsel. Highly regarded for its professionalism in the legal community, Atlanta Legal Aid has enjoyed many successes, including the high profile Olmstead case (the *Brown v. Board of Education* of disability rights), won in the U.S. Supreme Court in 1999. For his leadership, Steve has received a number of state and local awards and has twice been recognized by the ABA for his work.

# **EQUAL JUSTICE WORKS.**

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The Equal Justice Works AmeriCorps JD program provides law students who deliver critically needed legal assistance in low-income and underserved communities across the country with a \$1,212 Segal Education Award at no cost to their employer.

If you have law students as interns or externs, direct them to [EqualJusticeWorks.org/Law-School/AmeriCorpsJD](https://EqualJusticeWorks.org/Law-School/AmeriCorpsJD) to learn more!

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# ANNUAL CONFERENCE HIGHLIGHTS: CAUCUSES

## Civil Caucus

### The Future of Civil Legal Aid in the United States

Thursday, November 5, 11:00 a.m. – 12:30 p.m.

**Napoleon BC** (3<sup>rd</sup> floor)

With advances in technology and other innovations affecting the practice of law moving at breakneck speed, legal aid providers and the entire civil justice system are presented with a moment of great opportunity to expand the availability and quality of justice available to the many millions of low-income people needing legal assistance in the United States. Yet that opportunity also raises questions about how legal aid should change to ensure the most effective investment of the scarce resources available to state justice systems, while also ensuring that the rapidly evolving commercial “commoditization” of legal services to the general public does not leave people living in poverty behind.

The American Bar Association’s Commission on the Future of Legal Services is engaged in an intensive two-year study of legal innovations, regulatory changes, and market factors that will dramatically affect the future of lawyers and lawyering. The Conference of Chief Justices, the Conference of State Court Administrators, and the Legal Services Corporation are aggressively promoting a concept of a civil delivery system that provides “100 percent access” to some kind of legal information, advice, or representation for everyone who needs help – a noble vision, but one that requires significant empirical research to determine whether existing scarce resources are being directed most effectively. Some observers have pushed to ensure that these conversations include a component that adequately addresses more resource-intensive legal services – like litigation, community engagement, or policy advocacy. Others wonder if these advances place adequate value on the special role that a trained lawyer or legal professional can play in ensuring positive outcomes for their clients.

This year’s civil caucus will focus a lens on these critical questions as they relate to the future delivery of civil legal assistance to the poor. A distinguished panel will provide information on critical developments related to the future delivery of legal services while also inviting perspectives from participants.

- *The Honorable Lora Livingston, Presiding Judge, 261st District Court, Travis County TX*
- *Aurora Martin, Executive Director, Columbia Legal Services*
- *James J. Sandman, President, Legal Services Corporation*
- *Robert K. Vischer, Dean and Mengler Chair in Law, University of St. Thomas Law School, Minneapolis MN*

## Client Caucus

### Our Lives Matter: Justice, Community-Building & Transformation

Thursday, November 5, 11:00 a.m. – 12:30 p.m.

**Napoleon D2-3** (3<sup>rd</sup> floor)

Too often the fight for justice fails to recognize the real life consequences of the failure to invest in education, healthcare, neighborhoods, and opportunities for all people living in our communities. Policy analysts and decision makers fail to value all lives equally. This has led to the idea that some lives are more important than others. This session begins with the notion that “There Are No Throw Away People” and calls on us to acknowledge that “Our Lives Matter.” Our keynote speaker, Shawntelle Fisher, will speak to the role justice, community-building, and transformation play in recognizing the value of Our Lives.

#### **Keynote Speaker:**

Shawntelle L. Fisher is the founder and CEO of The SoulFisher Ministries, whose mission is to respond to the needs of youth with incarcerated parents. The organization also works to provide quality education, job training/placement, and affordable housing to formerly incarcerated people and individuals with felony convictions. Currently, a masters degree student at Washington University and Eden Theological Seminary, Shawntelle is a dynamic force for fostering the empowerment of youth and formerly incarcerated people.

## Defender Caucus

### The State of Independence

Thursday, November 5, 11:00 a.m. – 12:30 p.m.

**Napoleon A2-3** (3<sup>rd</sup> floor)

Independence of the defense function is the first of the American Bar Association’s Ten Principles of a Public Defense Delivery System. Although the delivery of public defense in New Orleans and the wider Louisiana has been greatly improved since Hurricane Katrina 10 years ago, now the independence in selection, funding, and payment of defense counsel, and in operations overall, has been under constant threat there and in other parts of the country.

- *Derwyn Bunton, Chief Defender, Orleans Public Defender*, will speak about the challenges his office and the Louisiana Public Defender Board have faced and continue to face in the current political and fiscal climates. He will also speak about how these challenges are affecting his office’s ability to effectively deliver public defense services.
- *Michele Purvis-Harris, Chief of Hinds County Public Defender in Mississippi*, will speak about the highly publicized challenges her office has faced regarding the independence of selection of public defenders.



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I was born into an immigrant home in a very challenging neighborhood in Buffalo, NY. My mom and dad were from two different countries, so along with their native tongues, I learned English as my third language. Growing up was difficult as my family struggled to assimilate. My father was a small boy during Nazi occupation and later as a young man escaped communist Yugoslavia under machine gun fire. He was in a refugee camp for nearly three years and dreamed of coming to America. Once here, he was given an opportunity to learn a trade and worked in a factory until retirement. He will tell you still today, with tears coursing down his cheeks, how grateful he is to all those who helped him along the way.



**Ethnic Bridge** is much more than a business, it's who I am. I am the son of a refugee. I grew up hearing the tragic stories of oppression. I understand poverty and the struggle of those new to our shores. This is who I am. It is my passion. I consider it an honor to partner with organizations like yours as you endeavor to serve those in need. I have designed Ethnic Bridge to be user friendly, affordable and service oriented. I would love the opportunity to have a conversation about your over-the-phone interpretation needs. Please contact me directly at the email below.

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**P. Johan Sekovski**  
Founder & CEO  
Peter@ethnicbridge.com



# TRAINING TRACKS

## Board Workshops & Training Topics

Successful nonprofits are indispensable to their communities' health and well-being. They have credibility with the people they serve and can articulate their values and the value they provide. These sessions showcase and train others on how board members of successful nonprofits:

- act with transparency
- support and clarify the organization's vision
- use their influence and expertise to help staff achieve greater impact
- bring diversity and inclusion to the board as a means to greater effectiveness
- evaluate both their effectiveness as the governing body and the effectiveness of organizational strategy

Sessions in the Board Track are marked with this icon 

## Civil Legal Aid Workshops & Training Topics

The benefits from civil legal aid cover a remarkably broad range of topics, all of which advance equal justice. To help advocates provide even more effective service, sessions for this year's conference may highlight:

- new models for corporate engagement with legal aid
- using racial equity analysis to inform advocacy and affect change
- using human rights strategies to affect change
- drawing on data and new technologies to increase effectiveness
- substantive strategic advocacy sessions and/or measuring their impact
- new communications and messaging strategies

Events of the past year – and previous years as well – have created a particular interest in issues that cut across the field of legal aid. Workshops will address:

- systemic racial injustice in policing, access to courts, court fees, community investment, and more as we reflect on increasingly visible racialized violence and the advocacy and movements emerging in response (e.g., Black Lives Matter)
- disaster relief and recovery as we recognize the 10<sup>th</sup> anniversary of Hurricanes Katrina and Rita
- mentoring and developing new leadership for the next generation of legal aid advocates

Sessions in the Civil Track are marked with this icon 

## Client Workshops & Training Topics

People who have been served by legal aid organizations contribute to success in their communities through service, advocacy, effective communication, collaboration, and leadership. Proposals for workshops in this category may include client leadership training, effective lay advocacy skills, communications skills training, and examples of the contributions of client leaders in their communities.

Sessions in the Client Track are marked with this icon 

## Defender Legal Services Workshops & Training Topics

Defenders are champions of justice, employing proven and innovative tactics, tools, and technologies to ensure excellence in client representation and bring attention to the critical importance of quality public defense. We encourage proposals for interactive workshops that provide attendees with toolkits, checklists, protocols, reports, best practices, and other tangible resources that allow attendees to put their learnings into practice. These sessions cover topics and issues important to defenders, such as:

- Community-oriented defense
- Holistic representation
- Defender office and community collaboration models
- Public defender involvement in community crises (e.g., Ferguson, Baltimore, and McKinney)
- Procedural justice
- Evidence-based decision making
- Early entry of counsel & pretrial/bail reform
- Defender-led data collection & research efforts
- Defender office budget development & advocacy
- Case management system implementation

Sessions in the Defender Track are marked with this icon 

## Fundraising Workshops & Training Topics

Both new and experienced development staff look for tools to create, cultivate, and sustain their organizations' fundraising programs. Sessions range from the nuts and bolts of development work and relationship building to the best social media platforms to reach donors. In the difficult and competitive arena of fundraising, development staff must ensure they have gathered all "low-hanging fruit" and begin to work higher as well!

Sessions in the Fundraising Track are marked with this icon 





Pro Bono

## Practising Law Institute is proud to support the 2015 National Legal Aid & Defender Association Annual Conference.

Practising Law Institute is a not-for-profit continuing legal education and professional business training organization dedicated to providing the highest quality programs, publications and services.

We achieve these goals by delivering innovative programs and workshops across the United States and internationally.

PLI is deeply committed to the pro bono community as well as public interest organizations. We offer free pro bono programs throughout the year, free PLI Membership to legal services and other IRC Section 501(c)(3) organizations, and scholarships to attend PLI programs. For additional information about PLI's pro bono activities, please visit [www.pli.edu/ProBono](http://www.pli.edu/ProBono).

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### **New York City**

#### **Conference Center:**

1177 Avenue of the Americas  
(Entrance on 45th Street)  
New York, NY 10036  
Phone: (800) 260-4754

### **San Francisco**

#### **Conference Center:**

685 Market Street, Suite 100  
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*"Our statewide case management system which was expertly designed and implemented by Justice Works not only assists public defenders in handling their caseloads but also generates important data that is readily accessible and critical in making our funding requests before the legislature."*

**T. Patton Adams**  
Executive Director  
South Carolina Commission on  
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*"Throughout the initial project implementation and continuing through the ongoing administration of the system, we have found Justice Works to be very responsive to our needs. Their service offering allows for ongoing changes and custom software development bundled with the overall maintenance of the system. This flexibility has allowed us to make critical, time sensitive changes to our system without incurring additional costs."*

**Cait T. Clarke**  
Chief, Defender Services,  
Administrative Offices of the US Courts

*"Justice Works tailored the program to our needs on-budget and ahead of schedule. They have continued to refine and improve the system and are always responsive to the needs of the Commission and our attorneys."*

**John D. Pelletier, Esq.**  
Executive Director  
Maine Commission on Indigent Legal Services  
Augusta, Maine

# CONFERENCE AGENDA

## Tuesday, November 3

**8:30 a.m. – 5:15 p.m.**

MIE New Executive Director Training (Pre-Registration Required) – Bayside A (4th floor)

**9:00 a.m. – 5:00 p.m.**

PLI Train-the-Trainer (Pre-Registration Required) – Bayside C (4th floor)

**6:30 p.m. – 8:00 p.m.**

National Organization of Client Advocates (NOCA) Board Meeting – Bayside B (4th floor)

## Wednesday, November 4

**8:30 a.m. – 5:00 p.m.**

MIE New Executive Director Training (Pre-Registration Required) – Bayside A (4th floor)

**9:00 a.m. – 5:00 p.m.**

PLI Train-the-Trainer (Pre-Registration Required) – Bayside C (4th floor)

**12:45 p.m. – 4:45 p.m.**

Become a Storyteller to Advance Justice (Pre-Registration Required) – Bayside B (4th floor)

**2:00 p.m. – 5:00 p.m.**

Conference Registration & Exhibit Hall – Napoleon Foyer (3rd floor)

**3:45 p.m. – 4:45 p.m.**

New Member and First-time Attendee Orientation – Napoleon A2-3 (3rd floor)

**5:00 p.m. – 6:30 p.m.**

Annual Meeting of the Members – Napoleon BC (3rd floor)

**6:30 p.m. – 8:00 p.m.**

Welcome Reception – Napoleon Foyer (3rd floor)



## Thursday, November 5

7:30 a.m. – 5:00 p.m.

Conference Registration & Exhibit Hall – Napoleon Foyer (3rd floor)

7:30 a.m. – 9:00 a.m.

Continental Breakfast – Napoleon Foyer (3rd floor)

9:15 a.m. – 10:30 a.m.

Opening Plenary Session – Napoleon BC (3rd floor)

11:00 a.m. – 12:30 p.m.

**Civil Caucus:** The Future of Civil Legal Aid in the United States – Napoleon BC (3rd floor)

**Client Caucus:** Our Lives Matter: Justice, Community-Building & Transformation – Napoleon D2-3 (3rd floor)

**Defender Caucus:** The State of Independence – Napoleon A2-3 (3rd floor)

12:30 p.m. – 2:00 p.m.

Lunch on Your Own

1:00 p.m. – 2:00 p.m.

NLADA Latino Advocates Section Meeting – Southdown (4th floor)

2:15 p.m. – 3:45 p.m.

### Concurrent Sessions



American Council of Chief Defenders (ACCD) Meeting – Borgne (3rd floor)



Balance, Professionalism, and Commitment to the “Cause”: A Discussion of Generational and Gender Differences and Their Implications for Managers – Nottoway (4th floor)



Brown, Battered, but Unbowed: Civil Rights of the Latino Community and Legal Services Role in Their Defense – Southdown (4th floor)



Building a National Racial Justice Advocacy Capacity – Maurepas (3rd floor)

-  Community Activists for Criminal Defense Clients – Napoleon D1-2 (3rd floor)
-  Critical Concepts for Proper Cost Allocation – Gallier AB (4th floor)
-  The Essentials of the Compliance Supplement for Audits of LSC Recipients – Edgewood AB (4th floor)
-  Leveraging Bipartisan Momentum around Criminal Justice Reform to Advance State Policy Change – Bayside C (4th floor)
-  NLADA & NAPABA Joint Forum on Language Access – Oak Alley (4th floor)
-  State Legislative Funding Roundtable: 2015 Results, 2016 Plans – Bayside B (4th floor)
-  Teamwork Matters: A Holistic Approach to Providing Legal Services to People Who Are Homeless – Napoleon A3 (3rd floor)
-  Transforming Legal Services for Survivors of Crime: How Victims of Crime Act Funding Can Support Legal Services for Survivors of Crime – Bayside A (4th floor)
-  Using Individual & Community-Based Advocacy to Help Children Prosper, Learn, Work, and Play – Napoleon A2 (3rd floor)
-  What You Should Know about the NLADA Website (& App) – Napoleon D3 (3rd floor)

**3:45 p.m. – 4:15 p.m.**

Break

**4:15 p.m. – 5:45 p.m.**

### **Concurrent Sessions**

-  Access to Counsel for Detained Immigrants: Public Defender – Napoleon A2 (3rd floor)
-   Clear that Record! The Key to Moving Past Criminal Records – Bayside A (4th floor)
-  Developing Positive Working Relationships with Journalists – Bayside B (4th floor)
-  Essential Staff May Soon Retire: What Do We Do to Preserve Their Knowledge? – Borgne (3rd floor)
-   From Victim to Survivor: Human Sex Trafficking Collaborative Efforts Between Interdisciplinary Practices – Oak Alley (4th floor)
-  Hands on With Data: A Practical Workshop on Taking Raw Data and Turning It into an Advocacy Tool – Napoleon A3 (3rd floor)

-   Holistic Legal Assistance Networks to Reduce Poverty: Development, Implementation, and Efficacy – Nottoway (4th floor)
-  How to Talk about What We Do: Storytelling Advocacy for the Public Defense Brand – Southdown (4th floor)
-  Long Distance: Using Clinics and Technology to Empower Low-Income Consumers in Large Service Areas – Napoleon D1-2 (3rd floor)
-  LSC and the Client Voice – Napoleon D3 (3rd floor)
-  News You Can Use: Federal Funding and Other Resources to Support Civil Legal Aid as a Partner in Federal Programs – Maurepas (3rd floor)
-  On the Operation of Veteran Legal Clinics in VA Medical Centers – Gallier AB (4th floor)
-   Strengthening Civil Rights Language Access Remedies – Bayside C (4th floor)
-  Unaccompanied Minor Immigrants: The Legal Crisis Continues – Edgewood AB (4th floor)

## 6:00 p.m. – 7:00 p.m.

NLADA Client Section Meeting – Napoleon D3 (3rd floor)

NLADA Technology Section Meeting – Napoleon A3 (3rd floor)

## 7:00 p.m. – 8:30 p.m.

Client Awards Reception – Gallery (1st floor)

## Friday, November 6

### 7:30 a.m. – 5:00 p.m.

Conference Registration & Exhibit Hall – Napoleon Foyer (3rd floor)

### 7:30 a.m. – 9:00 a.m.

Continental Breakfast – Napoleon Foyer (3rd floor)

8:30 a.m. – 10:00 a.m.

## Concurrent Sessions

-  Assessing Defendants for Crimogenic Risk and Need: Navigating the Theory and Potential Pitfalls of Evidence-Based Assessments – Gallier AB (4th floor)
-  Developing Systemic, Long-Term Legal Remedies by Incorporating Two Generations As Part of the Solution – Maurepas (3rd floor)
-  Ethics in the Legal Aid Setting – Napoleon A3 (3rd floor)
-  Expanding Access to Justice through Executive Leadership Development – Napoleon D1-2 (3rd floor)
-  Financially Empowering Clients: CFPB's Your Money, Your Goals for Legal Aid and Pro Bono Staff – Napoleon A2 (3rd floor)
-  The Fundamentals of Medical-Legal Partnership: From Planning to Implementation to Sustainability – Oak Alley (4th floor)
-  Innovations in Civil Legal Services – Bayside B (4th floor)
-  Lessons Learned from Hurricane Katrina, Then and Now – Nottoway (4th floor)
-  Metrics for Access to Justice: What Is an Indicator? What Are the Right Indicators? Why Do We Want and Need Access to Justice Indicators? – Borgne (3rd floor)
-   A New Vocabulary for a New Paradigm: Race, Gender, Language, Inclusion, Identity, and More – Bayside C (4th floor)
-  Strategic Technology Planning: Using LSC's Baselines to Innovate and Grow – Southdown (4th floor)
-  What Board Members Need to Know About LSC Restrictions – Napoleon D3 (3rd floor)
-  What Clients Want: Why Measure Client Satisfaction, What It Means, and How to Measure It – Bayside A (4th floor)
-   Working with Interpreters – Edgewood AB (4th floor)

10:00 a.m. – 10:30 a.m.

Break

10:30 a.m. – 12:00 noon

## Concurrent Sessions

-   Body-Worn Cameras: Are They the Answer to Improved Relations between the Police and Communities? – Bayside A (4th floor)
-   Criminal Justice System Reform Is a Civil Rights Issue: Innovative Strategies for Legal Advocacy & Collaboration – Maurepas (3rd floor)
-  Cy Pres: Growing This Funding Source for Your Program and Your State – Nottoway (4th floor)
-  Defending Tenants amidst Los Angeles' Housing Crisis – Bayside B (4th floor)
-  Developing Best Practices for Civil Litigation in State Courts: A Discussion Regarding Emerging Recommendations from the Conference of Chief Justices – Oak Alley (4th floor)
-   Drive Down the Debt: Legal Strategies to Combat Driver's License Suspension for Non-Payment of Court Costs – Gallier AB (4th floor)
-  Educating Legislators about Legal Aid: What Is Permitted? – Southdown (4th floor)
-  Empowering Diverse Leadership – Borgne (3rd floor)
-   Free Elimination of Bias CLE Resource You Can Use to Teach Attorneys about Poverty – Edgewood AB (4th floor)
-  How to Recruit, Retain, and Engage Client Board Members – Napoleon D3 (3rd floor)
-  Organizational Language Access Planning: Examining Data to Serve LEP Communities – Bayside C (4th floor)
-  Pretrial Justice Reform: Defenders Partnering to Reduce Disparity – Napoleon D1-2 (3rd floor)

12:00 noon – 2:00 p.m.

Awards Luncheon – Napoleon ABC (3rd floor)

*Sponsored by*



2:30 – 4:00 p.m.

## Concurrent Sessions

-  Civil Responses to Abuse in Later Life – Gallier AB (4th floor)
-  The Data Revolution Meets the Civil Legal Aid Movement – Maurepas (3rd floor)
-  Defense Without the Defendant: Rethinking and Challenging Language in the Courtroom through Holistic Advocacy – Bayside A (4th floor)
-   Expanding Access to Justice for Limited English Proficient Court Users: Collaborative Community Efforts – Nottoway (4th floor)
-  Holistic Online Tools for Individuals Who Experience Domestic Violence and Sexual Assault – Bayside C (4th floor)
-   Improving Legal Advocacy for Children by Addressing Implicit Bias – Oak Alley (4th floor)
-  Integration Now: Using Fair Housing and Civil Rights to Overcome Systemic Racial Injustice and Increase Access to Opportunity – Napoleon D1-2 C (3rd floor)
-   Leadership Is Everybody's Business: Post Ferguson – Part 1 – Napoleon D3 (3rd floor)
-  LSC 40 Years Later: What Have We Learned? – Southdown (4th floor)
-  LSC Compliance Update: Ongoing and Emerging Trends – Borgne (3rd floor)
-   Risk Management in Legal Aid and Indigent Defense Organizations: Updates & Best Practices – Edgewood AB (4th floor)
-  Supreme Court Review – Bayside B (4th floor)

4:00 – 4:15 p.m.

Break

4:15 – 5:45 p.m.

## Concurrent Sessions

-  Affirmatively Furthering Fair Housing – Edgewood AB (4th floor)
-  Closing the “Justice Gap”: Using Economic Impact and Legal Needs Study Data to Make A Powerful Case and Expand Resources for Civil Justice Programs – Southdown (4th floor)
-  Combatting the School to Prison Pipeline: Ferguson and Beyond – Borgne (3rd floor)
-   Criminal Justice Policy Advocacy in the Koch Era – Bayside C (4th floor)
-   The Developmental Planning for National Surveys of Indigent Defense Providers and Civil Legal Aid Providers – Bayside A (4th floor)
-  Effective Communications: Shaping Your Story and Generating National Media Attention – Oak Alley (4th floor)
-  Ethical, Legal, and Strategic Issues in Holistic Juvenile Defense – Napoleon D1-2 (3rd floor)
-  Hot Topics in Civil Right to Counsel: Housing, Court Debt, and More – Nottoway (4th floor)
-  Keys to Sustainable Fundraising: What Staff, Management, and Boards Need to Know – Maurepas (3rd floor)
-   Leadership Is Everybody’s Business: Post Ferguson – Part 2 – Napoleon D3 (3rd floor)
-  LSC’s Pro Bono Task Force Recommendations in 2015: Current Efforts – Napoleon A3 (3rd floor)
-  MIE Roundtable for Legal Services Executive Directors and Managers – Bayside B (4th floor)
-  Order in the Court – Napoleon A2 (3rd floor)
-  Where’s My Attorney? Providing Counsel at Three Stages – Gallier AB (4th floor)

6:00 – 7:00 p.m.

African-American Project Directors Association Meeting – Napoleon A2 (3rd floor)

LGBT Affinity Group – Napoleon D2 (3rd floor)

NLADA Farmworker Section Meeting – Oak Alley (4th floor)

7:00-8:00 p.m.

National Organization of Client Advocates (NOCA) General Session – Borgne (3rd floor)

## Saturday, November 7

7:30 a.m. – 12:00 noon

Conference Registration & Exhibit Hall – Napoleon Foyer *(3rd floor)*

7:30 a.m. – 9:00 a.m.

Continental Breakfast – Napoleon Foyer *(3rd floor)*

8:30 a.m. – 10:00 a.m.

### Concurrent Sessions

  Advocating for the Elephant in the Room: Using Special Education Advocacy to Address the Mental Health Needs of Older Teens – Bayside A *(4th floor)*

 A Cell is Not a Home: Advocacy to Protect Indigent Residents against Displacement and the Rampant Criminalization of Homelessness – Bayside C *(4th floor)*

 Delivery of Veterans Legal Aid – Napoleon A3 *(3rd floor)*

  The Future of Student Debt Relief: Preserving Public Service Loan Forgiveness – Maurepas *(3rd floor)*

 How to Start or Expand Your Legal Service Community Development Practice – Napoleon A2 *(3rd floor)*

 Legal Services Corporation Outcomes Toolkit – Borgne *(3rd floor)*

 Title VI and Executive Order 13166 in Emergencies and Disasters: Ensuring Access to Federally Assisted and Federally Conducted Programs and Activities – Nottoway *(4th floor)*

 Toward a Modern Village: Seeking Justice for Youth of Color through Collaboration – Oak Alley *(4th floor)*

9:00 a.m. – 2:00 p.m.

ABA Standing Committee on Legal Aid & Indigent Defendants – Napoleon D2 *(3rd floor)*

10:00 a.m. – 10:30 a.m.

Break

10:30 a.m. – 12:00 noon

## Concurrent Sessions

-  ADA: A Powerful Tool for Justice – Napoleon A3 *(3rd floor)*
-  A Brave New World: Going Beyond Legal Data to Assess Quality & Impact: The Medical-Legal Partnership Approach – Bayside C *(4th floor)*
-  Connecting with Care: Funding Opportunities Created by the Affordable Care Act – Maurepas *(3rd floor)*
-  Filing Administrative Complaints with the Justice Department: A Tool for Advocating Civil Rights, Including Protections for Sexual Orientation and Gender Identity – Napoleon A2 *(3rd floor)*
-  Hot Topics in Civil Legal Aid – Borgne *(3rd floor)*
-  Management-Union Relationships: A Client-Centered Approach – Nottoway *(4th floor)*
-  The New Sword of Justice: Using Data to Create An Effective Advocacy Campaign – Oak Alley *(4th floor)*
-  Using Standards to Drive Quality Public Defense: Overcoming Fear, Moving Forward for Clients – Bayside A *(4th floor)*

**CONFERENCE ENDS**

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# EXHIBITORS

## **NLADA Appreciates the 2015 Annual Conference Exhibitors**

*Visit NLADA Exhibitors to have the opportunity to find the GOLDEN TICKET. The lucky participants who find one of five golden tickets will choose from 5 GREAT PRIZES.*

### **American Bar Association Center for Pro Bono**

The ABA Center for Pro Bono is a national resource and support center that provides technical assistance and planning advice, at no charge, to pro bono advocates as they seek to fulfill the promise of equal access to justice for those who cannot afford paid counsel. The Center also offers support for and information about the annual National Pro Bono Celebration (October 23-29, 2016).

### **Community Services Analysis LLC (CSACO)**

Community Services Analysis LLC (CSACO) is the leading provider of Social Return on Investment analysis services in the United States. We are the first organization on the U.S. to be a member of The SROI Network (the international standards, accreditation, and assurance organization), and we are now a full member of SIAA (the Social Investment Analyst's Association). Based on the new Social Return on Investment methodology developed by CSACO, the National Legal Aid & Defender Association—following an extensive review of alternative suppliers and peer review examinations by NLADA personnel and outside parties—has entered into a joint agreement to bring the benefits of a SROI report to legal aid organizations. CSACO has also expanded our services to include value and benefit analysis of legal aid strategic advocacy activities.

### **CrowdLaw**

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### **Federal Trade Commission**

The FTC deals with issues that touch the economic life of every American. It is the only federal agency with both consumer protection and competition jurisdiction in broad sectors of the economy. The FTC pursues vigorous and effective law enforcement; advances consumers interests by sharing its expertise with federal and state legislatures and U.S. and international government agencies; develops policy and research tools through hearings, workshops, and conferences; and creates practical and plain language educational programs for consumers and businesses in a global marketplace with constantly changing technologies.

# EXHIBITORS (CONTINUED)

## **Justice Works**

Justice Works is a technology service provider with software solutions designed for legal case management. Our public defender offering, defender Data, is currently in use by offices of all sizes throughout the country. Our larger installations include statewide systems in South Carolina, Maine, Florida, and Louisiana. We also provide our full suite of services to all Federal Defender Offices nationwide. We seek to continue improving the technology available to indigent defense professionals while maintaining our reputation as the most affordable provider with the best service.

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## **National Legal Aid & Defender Association (NLADA)**

Founded in 1911, the NLADA is American's oldest and largest nonprofit association devoted to ensuring excellence in the delivery of legal services to those who cannot afford counsel. For 100 years, NLADA has pioneered access to justice at the national, state, and local levels through the creation of many of the first public defense systems in the country, creation of the concept of a national center to protect the right to counsel, development of nationally applicable standards for legal representation, and groundbreaking legal legislation. NLADA serves as the collective voice for our country's civil legal aid and public defender services and provides advocacy, training, and technical assistance.

## **NLADA Insurance Program**

The NLADA Insurance Program is the advocate and provider of quality professional liability insurance products for the full spectrum of the National Legal Aid & Defender Association community – individual attorneys, legal aid organizations, public defenders, corporate pro bono programs, law school clinics, individual clients, and public interest groups that work toward justice.



### **New Dawn Technologies**

New Dawn Technologies and SUSTAIN deploy the best case management software to the global justice industry. As wholly owned subsidiaries of the Daily Journal Corporation (Nasdaq: DJCO), New Dawn and SUSTAIN innovate case management for our current and future clients. Together we continue to develop and configure the best case management solution for the specific processes of our customers. More than 20,000 justice professionals worldwide depend on software solutions developed and implemented by New Dawn and SUSTAIN, including the Denver District Attorney's Office, Kentucky Department of Public Advocacy, Marietta Municipal Court, DeKalb County State Court Probation, and more.

### **The Resource for Great Programs**

The Resource for Great Programs is a national corporation dedicated to providing strategic support to networks of community-based organizations working in arenas having great impact on our society. For 30 years, The Resource has provided legal aid programs and their funders with technical assistance and research-based advice, with services including program and project evaluation, economic impact assessment, and legal needs analysis. Visit us on the web at [www.GreatPrograms.org](http://www.GreatPrograms.org).





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# 2016 NLADA Annual Conference



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