



Program Book

NATIONAL LEGAL AID & DEFENDER ASSOCIATION

LITIGATION AND ADVOCACY LEADERS' CONFERENCE

Hyatt Centric Park City
Park City, UT



WELCOME

On behalf of all of us at NLADA, I welcome you to the 2016 Litigation and Advocacy Leaders' Conference. We are excited to be in Park City, a beautiful setting that provides the perfect backdrop to convene this biennial gathering of colleagues engaged in the pursuit of justice in every region of the United States.

The conference provides an invaluable chance to immerse ourselves in developing new advocacy strategies, while also enjoying fellowship and networking opportunities in an especially serene and enjoyable atmosphere.

The conference occurs at an extraordinary moment in our nation's history, on the cusp of a national election that offers powerful choices for our country in the face of organized efforts to marginalize our clients' legal rights and civil liberties. These choices will have dramatic implications for both legal aid and civil rights advocates, and for the clients and communities we serve.

We have strived to create an opportunity for you to discuss these issues with your peers who struggle with them as you do every day. We hope you have a chance to renew or create new relationships with your colleagues that strengthen our community's ability to support each other when we return home.

An outstanding design team and faculty from among the most experienced litigators and policy advocates in the United States has developed a conference that addresses many of today's key substantive and management issues. The agenda provides opportunities to explore topics including federal court access, fair housing, messaging and social media, racial justice, technology and electronic discovery, generational issues in legal aid, development of emerging leaders, and many other topical issues. The sessions are approached with a view toward developing aggressive and effective strategies in a variety of forums through which all programs — both LSC and non-LSC funded — can make a difference.

We are also pleased to welcome members of the Legal Impact Network, led by the Sargent Shriver National Center on Poverty Law. This growing organization of state-level policy advocacy institutions is holding its regular meeting in conjunction with this conference, and many of the participants will add their valuable perspective throughout the event.

Our opening plenary will feature one of the nation's most powerful voices on racial and criminal justice — Jeff Robinson, the deputy legal director and director of the Center for Justice at the national ACLU in New York City. Jeff's timely message is guaranteed to resonate with you long after your stay in Park City, particularly given how issues of race and difference are driving so much of today's political and advocacy landscape.

A conscious effort was made to build in ample opportunity for you to network with your colleagues from across the country. We hope this vibrant and engaging area presents an environment for reflection, inspiration and collegiality.

Again, welcome to Park City. Please let me or any member of the NLADA staff know if there is anything we can do to make your conference more productive.

Sincerely,

Don Saunders

Vice President, Civil Legal Services



FLOOR MAP

Floorplans
FIRST FLOOR





Special Thanks to the DESIGN TEAM

Bass, Greg	National Center for Law and Economic Justice	Martin, Aurora	Columbia Legal Services, Washington State
Bauer, Mary	Legal Aid Justice Center, Charlottesville	Maxwell, Natalie	Community Legal Services of Mid-Florida, Orlando
Bouman, John	Sargent Shriver National Center on Poverty Law	McCreight, Mac	Greater Boston Legal Services
Chablani, Aneel	Advocates for Basic Equality, Toledo	Mitchell, Kirby	South Carolina Legal Services
Cioffi, Angela	Legal Aid Justice Center, Charlottesville	Mittelstadt, Eric	Utah Legal Services
Countess, Greg	Maryland Legal Aid	Mlakar, Tom	Legal Aid Society of Cleveland
Dama, Kristen	Community Legal Services of Philadelphia	Moore, Candace	Chicago Lawyers Committee for Civil Rights Under Law
Dietrich, Sharon	Community Legal Services of Philadelphia	Mueller, Adam	Indiana Legal Services
Ferber, Joel	Legal Services of Eastern Missouri, St. Louis	Natale, Frank	Neighborhood Legal Services, Washington, D.C.
Fischbach, Steven	Rhode Island Legal Services	Nelson, Nikole	Alaska Legal Services Corporation
Goldberg, Jennifer	Justice in Aging	Perkins, Jane	National Health Law Program
Grewal, Navneet	Western Center for Law & Poverty, California	Perluss, Debi	Northwest Justice Project, Washington State
Hemley, Ellen	Sargent Shriver National Center on Poverty Law	Polley, Gina	Maryland Legal Aid
Hetherington, Bryan	Empire Justice Center, New York	Rice, Cynthia	California Rural Legal Assistance
House, Debra	Legal Aid of East Tennessee, Knoxville	Robinson, Galen	Mid-Minnesota Legal Assistance, Minneapolis
Houseman, Alan	National Equal Justice Library	Rossman, Stuart	National Consumer Law Center
Hyman, Ariella	Bay Area Legal Aid, Oakland	Santos, Michael	National Law Center on Homelessness & Poverty
Jacobs, Ilene	California Rural Legal Assistance	Somers, Sarah	National Health Law Program
Katzerman, Jerri	Columbia Legal Services, Washington State	Thomas, Charles	Southern Minnesota Regional Legal Services, St. Paul
Kearney, Gavin	Sargent Shriver National Center on Poverty Law	Thompson, Amy	Sargent Shriver National Center on Poverty Law
Kelley, Tom	Pine Tree Legal Assistance	Tsu, Naomi	Southern Poverty Law Center, Atlanta
Kornya, Alex	Iowa Legal Aid	Vallas, Rebecca	Center for American Progress
Krishnaswamy, Pavita	South Brooklyn Legal Services	Walz, Kate	Sargent Shriver National Center on Poverty Law
Le, Chinh	Legal Aid Society of the District of Columbia	Weishaupt, Richard	Community Legal Services of Philadelphia



INFORMATION

EVALUATIONS

Your evaluation of this conference is important to NLADA and the planning of future events. Paper copies of the breakout session evaluation form will be available in each meeting room. Overall conference evaluation forms are available in your conference folder. Evaluation information will be used for the express purpose of guaranteeing you the finest faculty at future training events and meeting your needs for training on specific topics. Thank you for helping to improve future training events.

BADGES

Your name badge is your ticket for admission to all sessions and activities. Because of the nature of the material discussed at this conference, you will not be admitted to meeting rooms without your badge.

CONTINUING LEGAL EDUCATION (CLE)

It is a licensing requirement in most states that attorneys attend training each year. A CLE instruction sheet, general information, and a three-part certificate of attendance can be found in your conference bag. You must complete the NLADA CLE form and return it to the CLE desk **before the conclusion of the conference** so that we may maintain a record of your attendance.

NLADA will not accept CLE forms after the conference.

If not submitted by the end of the conference, attorneys are required to submit the Certificate of Attendance directly to CLE jurisdictions.

Please be familiar with the CLE requirements in your state. If you are an attorney from Delaware, Oklahoma, California, or Illinois please remember to stop by the CLE desk and sign the mandatory sign-in sheets.

Attention Delaware Attorneys: Attorneys are required to sign an attendance sheet for each session they attend. The sign-in sheet is located at the CLE desk. Also fill out the Delaware certificate of attendance addendum and turn it in to the CLE desk along with the NLADA Certificate of

Attendance and an agenda showing the sessions that you attended highlighted. NLADA will submit your attendance to Delaware.

Attention Illinois Attorneys: Attorneys are required to sign in once for NLADA's records. The sign-in sheet is located at the CLE desk. Attorneys must submit their completed Certificate of Attendance to NLADA for filing.

Attention Kentucky Attorneys: Complete the KBA Form #3, which may be obtained at the CLE desk. Return this form with the NLADA Certificate of Attendance to the CLE desk. NLADA will submit your attendance to Kentucky.

Attention Pennsylvania and Virginia Attorneys:

Attorneys **MUST** pick up their state-specific form at the registration desk and submit it with the NLADA Certificate of Attendance form directly to Pennsylvania or Virginia. Attorneys maintain their own records and report their own hours.

CELL PHONES AND PAGERS

Please be respectful and turn your cell phones and pagers off during plenary and workshop sessions.

INTERNET ACCESS

Basic email internet access is free in the meeting rooms. The access code can be found on the tables in each meeting room. NLADA attendees have free Wi-Fi access in your guest room if you are staying at the Hyatt Centric Park City.

LUNCH OPTIONS

You are on your own for lunch on Saturday and Monday. Check your registration bag for a list of nearby lunch options.

SMOKING POLICY

The Hyatt Centric Park City is a completely smoke-free hotel, which includes all public spaces as well as guestrooms.



KEYNOTE SPEAKER



Saturday, July 9, 2016

10:45 a.m. -12:30 p.m. Room: Wasatch

Jeffery Robinson

Deputy Legal Director and Director of Center for Justice,
ACLU

The past two years are marked by events – both chilling and celebratory – that have presented significant opportunities and challenges for advancing a progressive agenda against poverty and toward racial and social justice. Civil justice advocates bring important litigation and community lawyering strategies to the fight for a more just and fair society. Keynote speaker Jeff Robinson will lead an engaging and inspiring discussion that explores various problems stemming from racial injustice and the criminalization of poverty in the United States, and share stories of advocates using persuasive framing and collaboration to transform systems that have perpetuated these issues. Robinson will show how strategic communications and audio/visual tools can demonstrate the important role of advocacy and litigation, and frame a holistic message to help drive social justice movements aimed at improving the quality of life for people of color and the communities in which they live.

Jeffery Robinson is a deputy legal director and the director of the Center for Justice, which houses the ACLU's work on criminal justice and reform issues. Since graduating from Harvard Law School in 1981, Jeff has three decades of experience working on these issues. For seven years, he represented indigent clients in state court at The Defender Association and then in federal court at the Federal Public Defender's Office, both in Seattle. In 1988, Jeff began a 27-year private practice at the Seattle firm of Schroeter, Goldmark & Bender where he represented a broad range of clients in local, state, and federal courts on charges ranging from shoplifting to securities fraud and first degree murder. He has tried over 200 criminal cases to verdict and has tried more than a dozen civil cases representing plaintiffs suing corporate and government entities. Jeff was one of the original members of the John Adams Project and worked on behalf of one of the five men held at Guantanamo Bay charged with carrying out the 9/11 attacks.

In addition to being a nationally recognized trial attorney, Jeff is also a respected teacher of trial advocacy. He is a faculty member of the National Criminal Defense College in Macon, Georgia and has lectured on trial skills all over the United States. He has also spoken nationally to diverse audiences on the role of race in the criminal justice system. He is past president of the Washington Association of Criminal Defense Lawyers and a life member and past member of the board of directors of the National Association of Criminal Defense Lawyers. Jeff is also an elected fellow of the American College of Trial Lawyers.

Advancing Justice for All

For more than 100 years, the National Legal Aid & Defender Association (NLADA) has devoted itself to advancing equal justice and serving the civil legal aid, defender and client communities. NLADA champions effective legal assistance for people who cannot afford counsel and provides a collective voice for both civil legal aid and public defense systems.

Members gain access to resources that support their careers and lend their voice to NLADA's mission:

- Get access to technical assistance and information about the state of the field.
- Network with your peers through exclusive Member Sections.
- Save on all of NLADA's trainings and conferences throughout the year.
- Add your voice to advocacy on legislation and regulation.
- Contribute to NLADA's century-long tradition of leadership.
- Qualify for the NLADA Insurance Program.

Become a Member of NLADA

Memberships are available for organizations, civil legal aid and public defense attorneys and other legal professionals, community leaders, corporate partners and client advocates.

For additional information, contact membership@nlada.org.



AGENDA AT A GLANCE

Friday, July 8

Preconference Registration
8:00 a.m. – 5:30 p.m.

Preconference Sessions
8:00 a.m. – 5:30 p.m.

Opening Reception
6:00 – 8:00 p.m.

Saturday, July 9

Conference Registration
7:30 a.m. – 5:30 p.m.

Continental Breakfast
7:30 – 8:30 a.m.

Welcome Plenary
8:30 – 9:00 a.m.

Sessions
9:00 – 10:30 a.m.

Break
10:30 – 10:45 a.m.

Keynote Address
10:45 a.m. – 12:30 p.m.

Lunch on Your Own
12:30 – 2:30 p.m.

Sessions
2:30 – 4:00 p.m.

Afternoon Break
4:00 – 4:15 p.m.

Sessions
4:15 – 5:45 p.m.

Sunday, July 10

Conference Registration
7:30 a.m. – 5:30 p.m.

Continental Breakfast
7:30 – 8:30 a.m.

Sessions
8:30 – 10:00 a.m.

Morning Break
10:00 – 10:30 a.m.

Sessions
10:30 a.m. – Noon

Luncheon
Noon – 1:30 p.m.

Sessions
1:30 – 3:00 p.m.

Affinity Networking Sessions
3:15 – 5:00 p.m.

Free to Ride - Kirwan Documentary
3:30 – 5:00 p.m.

Monday, July 11

Conference Registration
7:00 a.m. – 1:00 p.m.

Continental Breakfast
7:30 – 8:30 a.m.

Sessions
8:30 – 10:00 a.m.

Morning Break
10:00 – 10:30 a.m.

Closing Sessions
10:30 a.m. – Noon



AGENDA

Friday, July 8, 2016

8:00 a.m. – 5:30 p.m.
Preconference Registration

Wasatch Foyer

8:00 a.m. – 5:30 p.m.
Advancing Your Work Through Federal Funding

Arches A

9:00 a.m. – 4:30 p.m.
Emerging Leaders Workshop: Legal Aid Needs You!

Canyonlands

6:00 – 8:00 p.m.
Opening Reception (outdoors weather permitting)

White Pine Patio

Saturday, July 9, 2016

7:30 – 8:30 a.m.
Continental Breakfast

Wasatch Foyer

7:30 a.m. – 5:30 p.m.
Conference Registration

Wasatch Foyer

8:30 – 9:00 a.m.
Opening Plenary

Wasatch

9:00 – 10:30 a.m.
Using Social Media Campaigns to Support Policy Advocacy

Arches B

Voices for Civil Justice has identified the Opportunity Agenda’s “VPSA” messaging formula as especially suitable for civil legal aid advocates, and Tennessee Justice Center is successfully incorporating social media as a key advocacy tactic. Attend this session for an introduction to their messaging and social media tools and an opportunity to practice using them.

Martha Bergmark, Voices for Civil Justice

Michele Johnson, Tennessee Justice Center

9:00 – 10:30 a.m.

Bryce

Aligning Organizations to Support Racial Justice Advocacy

Now, more than ever, it is critical for the legal aid and public interest law communities to understand and address issues of race, implicit bias and the structural barriers that disadvantage and marginalize communities of color. To effectively pursue an affirmative race equity agenda, we need both advocates skilled in racial justice advocacy, and organizations that are aligned to prioritize and support this work. This session will profile three key dimensions of organizational readiness — in areas of inclusion, competency and structure — needed to support effective racial justice advocacy. It will highlight several examples of organizations that have successfully taken on the challenge to align their organizations toward this goal and provide a forum for participants to apply suggested organizational alignment strategies to support their work back home.

Ellen Hemley, Sargent Shriver National Center on Poverty Law

Debra Gardner, Public Justice Center

Navneet Grewal, Western Center on Law & Poverty

9:00 – 10:30 a.m.

Zion

Mentoring to Retain Substantive Knowledge

Program and project sustainability are hot topics for good reason. Nationally, the legal services workforce will see a great deal of turnover in the next decade. Much has been written about these topics as they relate to leadership and management — less about retaining substantive knowledge and skills in the next generation of committed staff. Mentoring effectively can bridge the gap. Join us to discuss how the best practices being established in this area can help you make positive changes moving forward while retaining the base of knowledge built up in your program.

Nalani Kaina, Legal Aid Society of Hawaii

Eric Mittelstadt, Utah Legal Services

Alison Paul, Montana Legal Services

9:00 – 10:30 a.m.

Escalante

Promoting Elder Justice: How Civil Legal Aid Can Recognize and Remedy Elder Abuse

Your organization is probably serving elder abuse victims, though you may not know it. With 10,000 people turning 65 each day, increasing numbers of older adults are in need of legal services. How can legal aid offices help prevent elder abuse and best serve

Saturday, July 9, 2016

the growing need of older adults? Join us to talk about how your organization is already serving elder abuse victims and learn about a model program that focuses on prevention. Find out what resources are available, including newly available funding opportunities through the Victims of Crime Act (VOCA). We also want to hear from you! Come and share with us what training and resources you need to improve your office's ability to recognize and respond to this growing problem.

Jennifer Goldberg, Justice in Aging

Betsey Crimmins, Greater Boston Legal Services

Kathrina Peterson, U.S. Department of Justice, Office for Victims of Crime

9:00 – 10:30 a.m.

Arches A

Emerging Consumer Practices: Combating Predatory Lending, Debt Collection, and More

Until mandatory arbitration provisions are effectively banned in consumer financial contracts, the opportunities for consumer impact litigation in non-mortgage related cases will be limited but not eliminated. This session will consider innovative strategies to enable legal services offices to pursue effective affirmative legal actions on behalf of their clients while avoiding the implications of ubiquitous arbitration clauses. The focus will be on two such examples of recently emerging legal services consumer practices claims under the Telephone Consumer Protection Act ("TCPA"), and organized efforts to combat government debt collection abuses.

Stuart Rossman, National Consumer Law Center

Alex Kornya, Iowa Legal Aid

10:30 – 10:45 a.m.

Wasatch Foyer

Morning Break

10:45 a.m. -12:30 p.m.

Room: Wasatch

Jeffery Robinson

See description on page 6.

12:30 – 2:30 p.m.

Lunch On Your Own

Please see your conference folder for Park City dining options.

2:30 – 4:00 p.m.

Arches A

Negotiating and Enforcing Consent Decrees

Negotiating with defense counsel to achieve performance-based consent decrees that can lead to meaningful reform of government agencies, is difficult at best. States may object to entering into consent decrees at all, citing federalism principles. Courts are increasingly receptive to defense motions to modify or terminate consent decrees. The panelists in this workshop have extensive experience negotiating and enforcing consent decrees. We will focus on lessons learned and strategies employed in negotiating, drafting, monitoring, and enforcing consent decrees; working with court-appointed special masters; reviewing recent case law; and offering tips for providing the evidence needed to prove noncompliance.

Greg Bass, National Center for Law and Economic Justice

Susan Antos, Empire Justice Center

Michele Johnson, Tennessee Justice Center

2:30 – 4:00 a.m.

Bryce

Advancing Racial Equity Through Legislative And Policy Advocacy

Policy advocacy is a critical tool for creating, protecting and advancing the rights of low-income communities and ensuring that necessary public services and other resources in areas of education, jobs, health care, and transportation, among others are available to those communities. Through traditional policy advocacy, we use a combination of tactics and strategies to target changes in policies and legislation on a more general level. Racially equitable policy advocacy, by contrast, is deliberately designed to address racial inequities and advance equity in terms of both process and outcomes. This session will review general racial equity principles and specific policy advocacy tools for advancing equity such as use of mapping, racial impact assessments, legislative report cards and framing and message development. It will also profile successes and challenges within several recent policy campaigns that have used these tools to advance racial equity and provide a forum for brainstorming use of policy advocacy to increase equity within your local and state communities.

Gavin Kearney, Sargent Shriver National Center on Poverty Law

Antionette Dozier, Western Center on Law & Poverty

Aneel Chablani, Advocates for Basic Legal Equality

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2:30 – 4:00 p.m.

Making Sense of the Future: Systemic Advocacy in a 100% Access World

The recently passed Conference of Chief Justices' Resolution 5 affirms the courts' commitment to meaningful access to justice, including a call for states to develop plans for providing 100% access for all people with a legal need. The Legal Services Corporation has likewise identified a vision of 100% access as a goal for the future. The Public Welfare Foundation's Justice for All grants program has just been initiated to help jurisdictions tackle the challenges set forth in the resolution and develop their responses within the framework being set out. This panel will explore in depth the opportunities and challenges presented by this initiative for the advocacy community. How can the use of access technology, self-help centers and other access innovations free up resources for more impactful representation? How does the advocacy community ensure that this initiative does not become a substitute for strategic advocacy and full-service representation, when necessary? How do we maintain, and talk about, a mission of alleviating poverty in the world of the future? These are among the questions that will be addressed, with full audience participation.

Don Saunders, National Legal Aid & Defender Association

Alison Paul, Montana Legal Services Association

Jon Asher, Colorado Legal Services

Cathy Carr, Legal Aid Consulting/University of Pennsylvania Law School

2:30 – 4:00 p.m.

The Impact of Implicit Bias on Leadership Development

As a community, we have talked a lot about how implicit bias has impacted our client community and our delivery of legal services. However, we have not engaged in as many conversations about how implicit bias within programs may impact the development of future leadership for legal services. This session is an interactive session which will start with some basic principles about implicit bias, and lead participants through a fun and engaging exercise. The session will conclude with a discussion about implicit bias in the legal services setting and takeaways for participants and programs to recognize implicit bias. Chocolate macadamia nut candies, smoked salmon jerky and Washington candied cherries will be provided to participants.

Nalani Kaina, Legal Aid Society of Hawaii

Aurora Martin, Columbia Legal Services

Nikole Nelson, Alaska Legal Services Corporation

Canyonlands

2:30 – 4:00 p.m.

The Rules Have Changed: What You Need to Know NOW about the Amendments to the Federal Rules of Civil Procedure

Amendments to the Federal Rules of Civil Procedure are now in effect. The amendments impact numerous aspects of civil litigation, including service of process, discovery (including E-discovery), and default judgments — important things you need to know! This presentation provides an overview of the new rules and examines the practical application of the amendments to early case management, discovery, and litigation strategy. The presentation will include an interactive component that focuses on the effects of the amendments for legal services programs.

Bryan Hetherington, Empire Justice Center

Navneet Grewal, Western Center on Law and Poverty

Escalante

2:30 – 4:00 p.m.

Using Innovative Legal Strategies for Educational Reform

Educational reform is the moral imperative of our time. Over 60 years after the landmark *Brown v. Board* decision, vulnerable students face increased public school segregation, fewer educational resources, and an ever-widening academic achievement gap. This session examines new and innovative legal strategies designed to reverse this trend to achieve both quality and fairness in our nation's public education system. The presentation, led by a panel of national experts, will include an interactive component that focuses on how we can replicate successful strategies throughout our network of civil legal aid service providers. Presenters will discuss school funding litigation, challenging the quality of alternative education, and advocating against exclusionary policies that disproportionately harm students with disabilities and students of color.

Diane Howard, National Disability Rights Network

Adrienne Turner, New Mexico Center on Law and Poverty

Hannah Benton Eidsath, National Center for Youth Law

Zion

Wasatch Foyer

4:00 – 4:15 p.m.
Afternoon Break

4:15 – 5:45 p.m.

What Are We Going to Do About The Other Generation

This interactive session will address some of the differences and similarities of the generations found today in the workplace. If you thought that Generation Z was no different from the other

Arches B

Saturday, July 9, 2016

generations, then think again! We will explore ways for all of the generations to work together to advance the mission of your organization.

Tom Kelley, Pine Tree Legal Assistance

Ginna Polley, Maryland Legal Aid

Candace Moore, Chicago Lawyers Committee for Civil Rights Under Law

4:15 – 5:45 p.m.

Bryce

Modernizing Welfare Systems: Benefits and Challenges

In the name of “modernization,” state agencies are instituting broad-ranging system changes in the way public benefits are delivered. These include shifts from assigned eligibility workers in brick and mortar offices to task-based systems, call centers, document imaging, and online applications. At their best, modernized systems can save clients trips to the welfare office, avoid the need to tell their stories and provide the same documentation to multiple caseworkers, and result in same-day approval of benefits. But, too often, these changes have resulted in lost documents, faulty notices, delays in issuing benefits, and improper denials and terminations. Advocates can help ensure that modernization helps clients get the benefits for which they are eligible, instead of creating access barriers. The panelists will share their experiences with strategies to engage with modernization, from up-front involvement in the procurement of new systems and business process redesign, to fact-finding, media outreach, and litigation.

Greg Bass, National Center for Law and Economic Justice

Kristen Dama, Community Legal Services of Philadelphia

Elizabeth Lower-Basch, CLASP

4:15 – 5:45 p.m.

Canyonlands

Emerging Issues in Housing and Domestic Violence/ Sexual Assault

This session explores recent national and local efforts to enhance the safety of tenants who are survivors of domestic violence or sexual assault. Topics will include: the detrimental impact of nuisance ordinances on survivor safety and litigation and legislative strategies to address it; advocacy efforts around implementing the housing protections of the Violence Against Women Reauthorization Act of 2013, including in the Low-Income Housing Tax Credit program; and best practices for states and localities enacting laws that provide housing protections for survivors. Finally, a presenter from DOJ’s Civil Rights Division will discuss emerging issues in sexual harassment in housing,

including HUD’s 2015 proposed harassment regulation under the Fair Housing Act.

Lisa Greif, Bay Area Legal Aid

Karlo Ng, National Housing Law Project

R. Tamar Hagler, U.S. Department of Justice, Civil Rights Division, Housing and Civil Enforcement Section

4:15 – 5:45 p.m.

Escalante

The Path Forward for the Affordable Care Act: Seeking Progress towards Health Equity

It is well known that the Affordable Care Act expands eligibility for health insurance and protections for public and private insurance beneficiaries. Advocates may not be aware of the other opportunities it presents for advancing health equity, including broad provisions requiring accessibility, prohibiting discrimination, and addressing health disparities. In this session, we provide an overview of the ACA and health equity and the potential for a brighter future in health for traditionally underserved people.

Sarah Somers, National Health Law Program

Cori Racela, National Health Law Program

4:15 – 5:45 p.m.

Zion

Collateral Consequences: Reentry and Employment Barriers

An estimated 70 million people in the United States—nearly one in three adults—have a criminal record. Too often the stigma of having a record presents an insurmountable hurdle to finding employment for jobseekers. As the national movement for criminal justice reform accelerates, learn how your program can engage in efforts to dismantle barriers to employment and advance job opportunities. The session will provide you with the latest national developments in the movement toward fair chance employment, highlighting policy trends and opportunities for your engagement. Finally, advocates will cover how your program could craft an employment practice on the ground level.

Gavin Kearney, Sargent Shriver National Center on Poverty Law

Sarah Crowley, Justice Studies Department, San Jose State University

NLADA STORE

NLADA Roll-Up Blanket \$10.00



Great for the plane, game or picnic! This fleece is large enough to keep you warm but is conveniently compact when folded away.

3 In 1 Technology Travel Kit \$10.00



Don't get caught without charge! This kit includes USB adapter, car adapter and ear buds so you can stay connected away from home.

NLADA Silver Keychain \$5.00



Show your support for NLADA with this classy keychain, or bring one home for a colleague!

Sports Watch Wristlet \$7.50



This one-size-fits-all watch is sporty and water-resistant, perfect for running, camping, or gardening!

\$5 off

your purchase of \$30 or more

One coupon per transaction and can only be used once.
Coupon does not apply to sales items.

Free gift with every purchase!

Sunday, July 10, 2016

7:30 – 8:30 a.m.

Continental Breakfast

Wasatch Foyer

7:30 a.m. – 5:30 p.m.

Conference Registration

Wasatch Foyer

8:30 – 10:00 a.m.

Statutory Attorney's Fees as a Way to Expand Access to Justice

Escalante

Statutory attorney's fees, paid by opposing parties, can be a significant source of funds to support our legal work and help close the justice gap. During this interactive session, panelists will discuss experience with new developments in the law governing statutory attorney's fees and practical strategies to maximize the fees collected through both motions and settlement.

Bryan Hetherington, Empire Justice Center

Stuart Rossman, National Consumer Law Center

8:30 – 10:00 a.m.

Aligned For Impact: How To Shift Agency Culture to Broader Systemic Results

Arches B

Systemic change, impact advocacy, upstreaming, and lasting results: these are all concepts that most legal aid agencies see as integral to their service delivery, but they can often be a source of frustration. They're easy to talk about in the abstract, but how do they mesh with the day-to-day work of case handling? Two executive directors will discuss how to foster the impact advocacy mindset and implement the work in both the LSC and non-LSC context.

Catherine Carr, Legal Aid Consulting/University of Pennsylvania Law School

Ed Marks, New Mexico Legal Aid

8:30 – 10:00 a.m.

Effective Strategies to Combat the Criminalization of Homeless Youth

Bryce

This session explores the intersection between youth homelessness and the juvenile and criminal justice systems. Cities across the country criminalize homeless youth by passing laws, policies, and ordinances that punish youth for committing life-sustaining behaviors in public. This in turn can make it harder for them to access housing, create barriers to staying in school, prevent them from ending the vicious cycle of homelessness and poverty, and

unnecessarily entangle those who are already helpless and vulnerable with the juvenile and criminal justice systems. Providing housing and appropriate supports greatly reduces homelessness that comes at a lower cost than criminalization. A coordinated community response that is trauma-informed, culturally appropriate, and developmentally and age-appropriate is highly needed. This session will provide legal tools, strategies, and model policies for schools, law enforcement officers, community providers, and other stakeholders that can aid decriminalization efforts at the local, state, and national levels.

Janet Hostettler, National Law Center on Homelessness & Poverty

Naomi Smoots, Coalition for Juvenile Justice

Karen Lash, U.S. Department of Justice, Office for Access to Justice/White House Legal Aid Interagency Roundtable

8:30 – 10:00 a.m.

Advocacy Strategies to Ensure Access to Safe and Adequate Water

Zion

Water access has been in the news. California grappled with a drought that left some rural communities with subpar water supplies and some communities without any water; others face unequal municipal services in cities and counties. Philadelphia, Penn., consumers faced a significant water rate hike. This session will feature advocates from both states, who will summarize the issues that low-income residents have faced recently, and will share the legal strategies that they used to tackle those issues. The session will end with an interactive discussion of water access advocacy more broadly, particularly in the wake of widespread water contamination in Flint, Mich.

Thu Tran, Community Legal Services of Philadelphia

Marisol Aguilar, California Rural Legal Assistance

Ilene Jacobs, California Rural Legal Assistance

8:30 – 10:00 a.m.

Using the Americans with Disabilities Act in Administrative Hearings and in Court

Canyonlands

This workshop focuses on cutting-edge advocacy using the Americans with Disabilities Act to argue for appointment of counsel as a reasonable accommodation — a variation of Civil Gideon — in administrative fair hearings and in court. Advocates understand the fundamental access problems faced by pro se clients with disabilities, especially mental impairments, in presenting their side of the story in fair hearings and court proceedings. The ADA can literally allow these clients to get in through the

AGENDA

Sunday, July 10, 2016

courthouse door. Counsel from the Department of Justice also will discuss the ADA's effective communication regulation and the rights it confers in court and other public entity forums, including providing interpreters for persons who are deaf or hard-of-hearing and converting documents into alternate formats for persons who are blind or have low vision. For advocates without much ADA experience, the workshop will go over coverage basics and give litigation examples.

Greg Bass, National Center for Law and Economic Justice

Meagan MacKenzie, Northwest Justice Project

Brandy Wagstaff, U.S. Department of Justice, Civil Rights Division, Disability Rights Section

8:30 – 10:00 a.m.

Arches A

Rights at Risk: Forced Arbitration

Mandatory arbitration has long threatened employment plaintiffs' access to the courts. In recent years, it has crept into more areas, threatening consumer rights in agreements with companies providing credit, telecommunication and other utilities, and selling goods and other services. In this session, presenters will describe the problem and impending threats, and share information about fighting back.

David Seligman, Towards Justice

Sarah Somers, National Health Law Program

10:00 – 10:30 a.m.

Wasatch Foyer

Morning Break

10:30 a.m. – Noon

Canyonlands

Exploring Frameworks for Building Broad-Based Equitable Remedies for Systemic Injustices

This workshop session will focus on strategies to develop both frameworks and remedies to better address injustices across systems. Frequently, multiple institutions interact to create inequities for individuals in poverty and people of color in housing, public health, education, transportation and other areas. These inequities do not always lend themselves to traditional legal remedies and require a framework that allows us to think broadly about remedies. This session will include panelists from the Kirwan Institute for the Study of Race and Ethnicity and the National Housing Law Project discussing their advocacy work using opportunity mapping and other tools to create impactful change across systems.

Matthew Martin, Kirwan Institute for the Study of Race and Ethnicity

Renee Williams, National Housing Law Project

10:30 a.m. – Noon

Escalante

What do Emerging Leaders Need?

Developing and existing leaders — please join us for this interactive discussion session and follow-up to our preconference program for emerging leaders. We will be exploring what advocates need and what current leaders can do to encourage staff to take advantage of leadership opportunities.

Robin Murphy, National Legal Aid & Defender Association

Nikole Nelson, Alaska Legal Services Corporation

Nalani Kaina, Legal Aid Society of Hawaii

10:30 a.m. – Noon

Arches A

Courts' Judgment vs. Agency Guidance: Who Wins?

When you challenge a state policy or action, it's good to have the federal government on your side. It is not so good when the feds have sided with the state. In this session, we talk about deference to federal regulations, policy guidance, and positions taken in litigation. Attendees will learn the basic rules governing deference, hear about cases illustrating different types of deference, and hear from the Department of Justice about how its attorneys have dealt with deference issues.

Brandy Wagstaff, U.S. Department of Justice, Civil Rights Division, Disability Rights Section

Sarah Somers, National Health Law Program

10:30 a.m. – Noon

Arches B

Bringing Data into the Conversation: How to Talk to Social Scientists and Utilize Data in Your Work

Legal advocates need social science data and must be able to utilize it in their work to support claims ranging from differential effects of neutral policies that have a disparate impact on racial and ethnic groups or other protected classes, to proving the underpinning for damages in cases in which statistics are required to support injury to showing land use alternatives or appropriately effecting policy change. Join an expert and advocates relying on data and expert studies in a discussion about how to effectively use data and communicate with social scientists.

Alan Parnell, Cedar Grove Institute for Sustainable Communities

Scott Chang, Relman, Dane & Colfax PLLC

Ilene Jacobs, California Rural Legal Assistance

Sunday, July 10, 2016

10:30 a.m. – Noon

The Remaking of Medicaid: Managed Care, Long Term Services and Supports, and Due Process Rights

The Medicaid program as we know it is changing rapidly. Most (3 out of 4) low-income individuals and families now receive their Medicaid benefits through managed care. Recently, the Centers for Medicare & Medicaid Services finalized a sweeping Medicaid Managed Care regulation that will change the landscape for consumers. This session will explore the challenges low-income individuals face in managed care, with a focus on long-term services and supports. How can low-income seniors and people with disabilities navigate the managed care maze to get the long-term supports and services they need? What information and tools do lawyers need to help clients protect their due process rights? From impact litigation to individual appeals to policy advocacy, in this interactive session, participants will share strategies to help ensure their clients get the health care services they require.

Jennifer Goldberg, Justice in Aging

Bryan Hetherington, Empire Justice Center

Bryce

10:30 a.m. – Noon

Efforts to Curb Class Actions and Cy Pres

2015-2016 has been an important year of change for advocates who rely upon class actions as a critical resource for the protection of individual rights and the enforcement of statutory claims. This session will provide an update and a perspective on recent developments, including important Supreme Court decisions, the status of proposed amendments to Federal Rule of Civil Procedure 23 and the evolving treatment of cy pres awards.

Stuart Rossman, National Consumer Law Center

Don Saunders, National Legal Aid & Defender Association

Zion

Noon – 1:30 p.m.

Luncheon Plenary

The luncheon program will include an interactive discussion with participants about the upcoming national election and the impact it likely will have on advocacy at the local, state and national levels. The conversation will include brainstorming about steps the advocacy community should anticipate in responding to the new environment.

Wasatch

1:30 – 3:00 p.m.

Tech Ethics: Redefining our Responsibilities when Providing Legal Services Through Technology — ETHICS

The use of technology as a tool to support and provide legal services moves, literally, at the speed of light, while the evolution of our ethical responsibilities takes a, shall we say, more deliberate path. What are our professional responsibilities when communicating through email, the Internet and social media? This program looks at a range of issues that have arisen with our use of technology. Issues include:

- The lawyer's obligation to understand technology;
- The inadvertent creation of the attorney-client relationship;
- The risk of committing the unauthorized practice of law;
- Ethical duties to potential clients; and
- Misrepresentation.

Our conversation will lead to the identification of practices and policies that are designed to avoid the risk of ethics violations, protect your lawyers and safeguard the rights of your clients.

William Hornsby, ABA Division for Legal Services

Ilene Jacobs, California Rural Legal Assistance

Escalante

1:30 – 3:00 p.m.

Court debt: Ending Debtors' Prisons and Limiting Collateral Consequences

For years, state and local governments have added fees to elements of the criminal justice system from tickets to convictions to probation. Court-ordered debt is an unmanageable burden for many and subject to extraordinary collection methods including loss of driver's licenses, loss of utility services, and jail. Come discuss different models to reform court debt collection to treat poor people fairly.

Naomi Tsu, Southern Poverty Law Center

Alex Kornya, Iowa Legal Aid

Mike Brickner, ACLU of Ohio

Canyonlands

1:30 – 3:00 p.m.

Exploring Different Ways to Work and Achieve a Work/Life Balance

In recent years, a range of workplaces and sectors have reimagined "flexible workplaces" to help employees balance their lives and boost employee retention. Some legal services programs, too, have shifted toward greater flexibility at work. In this session,

Arches A

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program leaders will share their experiences with adopting nontraditional work policies related to telecommuting, flexible or variable schedules, and/or leave time. The session will include a discussion of benefits and potential pitfalls of changing the ways that employees work, the impact on employee morale and retention, and the technology supports that have made the changes possible.

Alison Paul, Montana Legal Services Association

Tom Mlakar, Legal Aid Society of Cleveland

Nikole Nelson, Alaska Legal Services Corporation

Steven McGarrity, Community Legal Aid Services

Kristen Dama, Community Legal Services of Philadelphia

1:30 – 3:00 p.m.

Arches B

A Unique Advocacy Opportunity: Community Economic Redevelopment under the \$367.5M Bank of America Distribution

The recent Bank of America settlement distribution of \$367.5 million to legal aid programs provides an enormous opportunity for the provision of legal assistance related to community redevelopment activities. This session will describe the terms of the settlement, the processes some of the IOLTA funders are considering in implementing community redevelopment initiatives and examples of creative activities that can be undertaken to improve communities using such strategies.

Greg Countess, Maryland Legal Aid

Don Saunders, National Legal Aid & Defender Association

Steven Fischbach, Rhode Island Legal Services

1:30 – 3:00 p.m.

Bryce

Developing LIHTC Advocacy to Promote Racial Equity and Access to Opportunity

Housing is critical not only for the shelter it provides, but also because the quality and location of housing affects health and access to opportunity. Nonetheless, mounting evidence indicates that the most important federal program for creating affordable housing, the Low-Income Housing Tax Credits program (LIHTC), is racially and economically segregating housing by incentivizing development in segregated, low-opportunity areas. In addition, in many areas of the country, a disproportionate amount of tax credit housing is being developed that is wildly out of sync with the needs of low-income families. This workshop will explore cutting-edge advocacy, in the courts and with administrative

agencies, that legal aid programs can use to reform the LIHTC. We will demonstrate the power of using mapping and data in this advocacy and discuss using the disparate impact theory recently affirmed by the Supreme Court in addressing LIHTC allocations. We will discuss extending the theory to familial status and gender discrimination. Participants will share their advocacy experiences through small group and large group discussion and are encouraged to bring maps of their region's LIHTC allocations to discuss.

Steven Sharpe, Legal Aid Society of Southwest Ohio

Janet Hales, Ohio Poverty Law Center

1:30 – 3:00 p.m.

Zion

The Ever-Narrowing Path: Private Rights of Action in Statutory Cases

For nearly two decades, advocates trying to enforce federal statutes have faced an increasingly rocky path to justice. Opponents of private enforcement have found success narrowing private rights of action, finding sympathetic audiences in judges who are increasingly hostile to spending clause and civil rights statutes. Hear the latest developments in private enforcement, particularly Section 1983 and preemption decisions, and get tips for navigating the increasingly rough waters. Don't despair there is some good news!

Richard Weishaupt, Community Legal Services of Philadelphia

Sarah Somers, National Health Law Program

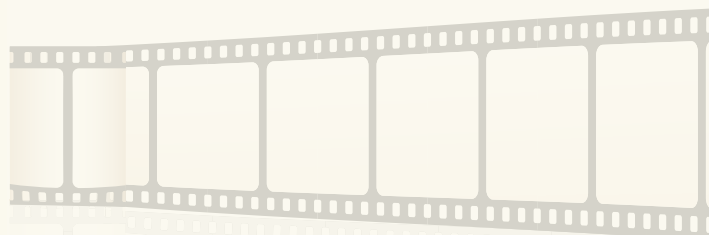
3:00 – 5:00 p.m.

Affinity/ Networking Session

During this time period gather with colleagues to discuss relevant issues of mutual interest. One of these sessions will offer the opportunity to view the Kirwan Institute's documentary "Free to Ride," which follows the four-year struggle of a community group in Dayton to gain access to jobs and education via the public transportation system, and speak with the film's producer, Matthew Martin. Meeting space will be available for other meetings on a first come, first served basis. Check the registration desk to sign up for an affinity topic you would like to convene.

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3:30 – 5:00 p.m.

Zion

“Free To Ride: Kirwan Documentary”

The Kirwan Institute for the Study of Race and Ethnicity has produced a documentary “Free to Ride,” which tells the story of a four-year struggle of a community group in Dayton, Ohio, to gain access to jobs and education, via the public transportation system, to a nearby suburb that is thriving. The suburban community did not want buses in their neighborhood, resulting in a clash between communities and neighbors that lead to the federal government’s intervention. The Dayton region and cities across Ohio and the nation face similar challenges and stories like this. As America continues to become more diverse in the years ahead, learning to engage in healthy public dialogue is more critical than ever. Learn about Kirwan’s vision to create a film that engages the most sensitive and controversial issues of our day in a way that sparks each of us to think critically about how our views and perceptions impact others.

Matthew Martin, The Kirwan Institute for the Study of Race and Ethnicity



Monday, July 11, 2016

7:30 a.m. – 1:00 p.m.

Conference Registration

Wasatch Foyer

7:30 – 8:30 a.m.

Continental Breakfast

Wasatch Foyer

8:30 – 10:00 a.m.

Bryce

Partnering with Community Organizations to Promote Progressive Policies

Legal organizations have a number of tools at their disposal to create social change, but they are often strongest when they are working in partnership with community organizations. Panelists will share their experiences working with community organizations on campaigns for Medicaid expansion, workers’ rights, and tenants’ rights. The session will include a discussion of different models of partnership, ranging from true coalition partnerships to attorney-client relationships; strategies to build trust and nurture relationships; and challenges that might arise.

Steven Fischbach, Rhode Island Legal Services

Kristen Dama, Community Legal Services of Philadelphia

Elizabeth Wagoner, New Mexico Center on Law and Poverty

8:30 – 10:00 a.m.

Arches A

Litigating Like a Rockstar on a Non-Profit Budget

This session will explore many of the Apps available to legal services attorneys that can enhance your trial prep and trial presentation skills. An emphasis will be placed on demonstrating a few key Apps to provide a working primer on practical use of technology in trial, hearings, and mediation practice.

Frank Natale, Neighborhood Legal Services Program, Washington D.C.

8:30 – 10:00 a.m.

Arches B

Tech Ethics: The Intersection of Core Professional Values, Technology and the Delivery of Legal Services — ETHICS

Our values set the legal profession apart from everyone else. Our social compact gives us the right and privilege to provide legal services at the exclusion of all others. Our core values center around our obligations to avoid conflicts of interest and to maintain our clients’ confidences. This program looks at the ways that communications through technology have both facilitated and frustrated our obligations to meet these values. Our conversation will explore aspects of our obligations and share insights into the

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Monday, July 11, 2016

best practices being used in the legal aid community, balancing the goals of ethical compliance, client protection and technological expedience.

William Hornsby, ABA Division for Legal Services

Cynthia Rice, California Rural Legal Assistance

8:30 – 10:00 a.m.

Escalante

What You Can Do: Policy and Other Advocacy Permitted Under LSC Regulations

Come compete with your colleagues in our quiz game designed to teach you about advocacy that is permissible for LSC-funded programs. Workshop participants will be presented with hypothetical and actual scenarios and asked for answers on whether the advocacy would be permitted for an LSC-funded program. Presenters will be sharing in-depth information about LSC regulations and guidance throughout the session. Advocates from non-LSC programs are encouraged to join us to learn more about collaboration with LSC-funded programs.

Ariella Hyman, Bay Area Legal Aid

Robin Murphy, National Legal Aid & Defender Association

8:30 – 10:00 a.m.

Zion

The Future of Public Housing

In this workshop, experts will discuss how the traditional public housing program has changed in recent years, for the benefit and to the detriment of public housing residents, especially when it comes to potential redevelopment. Advocates will learn how to be prepared to advocate for their public housing clients as these programs change via the Rental Assistance Demonstration Program, Moving To Work, the Choice Neighborhoods Initiative, HOPE VI, or the redevelopment of the public housing through the use of other public financing. Panelists will also discuss the challenges associated with the privatization of public housing, both in terms of liability and public accountability and transparency.

Mac McCreight, Greater Boston Legal Services

Jeffrey Hearne, Legal Services of Greater Miami

Jessica Cassella, National Housing Law Project

10:00 – 10:30 a.m.

Wasatch Foyer

Morning Break

10:30 a.m. – Noon

Arches B

Ethical Issues Arising From Group Representation — ETHICS

It is often beneficial to have more than one named plaintiff in an action however it can present case management and ethical issues during the course of the litigation and settlement. Panelists will discuss the benefits and potential pitfalls of representing multiple clients in a single action. Best practices will be discussed addressing group management, group decision making, conflict disclosures and waivers, settlement authorization, maintaining attorney-client privilege and group communication.

Cynthia Rice, California Rural Legal Assistance

10:30 a.m. – Noon

Arches A

THERE'S AN APP(EAL) FOR THAT!: Why and How Your Legal Aid Office Should Engage in an Appellate Practice

Why appeal? There are several reasons legal aid agencies should develop an appellate practice, among them: make good case law, enhance agency trial skills, and develop subject matter and procedural expertise. Okay, but how? Should my agency create an appellate project? Should all attorneys be empowered to appeal a case? Find out about different models to achieve the same goals.

Adam Mueller, Indiana Legal Services

Jonathan Levy, The Legal Aid Society of the District of Columbia

Kirby Mitchell, South Carolina Legal Services

10:30 a.m. – Noon

Canyonlands

Pursuing Disparate Impact Claims post-Inclusive Communities Project

Last year's Supreme Court ruling in *Texas Department of Housing and Community Affairs v. The Inclusive Communities Project, Inc.* upheld the use of the discriminatory impact doctrine to establish liability for acts of unintentional discrimination under the Fair Housing Act. The disparate impact doctrine has applications beyond the housing context, and could be used by legal advocates to redress a range of disparities based on race, national origin, handicap, etc. This workshop will provide an in-depth analysis of the Supreme Court's decision and review of subsequent decisions applying the Court's ruling, followed by a robust discussion of areas for future advocacy to address racial and other disparities using the Fair Housing Act, Title VI of the Civil Rights Act and other related federal civil rights laws.

Steven Fischbach, Rhode Island Legal Services

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Scott Chang, Relman, Dane & Colfax PLLC

Susan Silverstein, AARP Foundation Litigation

10:30 a.m. – Noon

Escalante

Choosing the Right Tool: Impact Litigation, Policy Advocacy, or Both?

Legal services programs serve clients with a vast array of needs; to address those needs, we must often employ different, but inter-related strategies. Panelists will discuss how their organizations determine whether a particular issue requires impact litigation, policy advocacy, or both. They will further discuss how these strategies can work together to lead to the best results for our clients, using concrete examples and sharing their own organization's decision-making processes.

Navneet Grewal, Western Center on Law & Poverty

Antoinette Dozier, Western Center on Law & Poverty

Saima Akhtar, Empire Justice Center

Susan Antos, Empire Justice Center

10:30 a.m. – Noon

Bryce

Developing Language Accessibility and Cultivating Cultural Competency

Forty-one million people in the United States are foreign-born and 25 million people speak English "less than very well." Many of our clients' home languages and cultures differ from those used in courts, welfare departments, and our own programs. How do we make our programs accessible and also successfully advocate for accessibility from the housing, benefits, judicial, and other systems our clients navigate? Come join us in discussing obstacles to access, sharing tools we've found to work, and troubleshooting stubborn problems.

Naomi Tsu, Southern Poverty Law Center

Amy Hirsch, Community Legal Services of Philadelphia

Victor Geminiani, Hawaii Appleseed



2016 Annual Conference

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PRESENTERS

A

Marisol Aguilar

Marisol graduated from the University of California, Davis and then obtained a master's in Public Policy and Management and a Juris Doctorate from The Ohio State University. After law school, Marisol returned to California's Central Valley to work as an attorney in the Community Equity Initiative for California Rural Legal Assistance, Inc. She works closely with disadvantaged communities and government agencies to remedy environmental justice inequities. She practices in a variety of areas of law and policy including water, land use and planning, transportation, housing, community education, and infrastructure.

Arielle Altman

Arielle Altman is senior program associate for NLADA's Civil Legal Aid Initiative, which supports legal aid's capacity to apply for and partner on federal grant programs. Before joining NLADA, Arielle earned her Masters of Public Administration with honors from Baruch College School of Public Affairs as part of the National Urban Fellows class of 2015. Previously, she held key roles on development teams at Uncommon Schools, The Posse Foundation, Thirteen WNET, and United Healthcare Workers Training and Employment Funds. Arielle holds a B.S. in journalism from Boston University where she minored in women's studies and art history.

Susan Antos

Susan Antos is a Senior Staff Attorney at the Empire Justice Center in Albany, New York. She has successfully litigated cases establishing the right to a notice and opportunity to be heard in the IV-D child support context and cases successfully challenging the lack of notice in the recovery of public assistance benefits through the tax offset process. She is counsel in a number of successful federal court class actions challenging public assistance application delays, resulting in improved processing times and ongoing monitoring of the defendant social services districts, as well as state court actions which have required extensive post-judgment monitoring.

Jon Asher

Jon Asher is the Executive Director of Colorado Legal Services. He began his legal services career as a staff attorney with Colorado Rural Legal Services in Greeley, Colorado in August, 1971. Jon is a member of the Colorado Access to Justice Commission and a member of the Colorado Bar Association's Board of Governors. He is a former Chair and member of the ABA Commission on IOLTA, a former member of the ABA Standing Committee on Legal Aid and Indigent Defendants, the ABA Commission on Homelessness and Poverty, the ABA Standing Committee on the Delivery of Legal Services, a former member of the National Legal Aid and Defender Association Board of Directors (1984-1990 and 2005-2010) and its Civil Policy Group (2004-2010), and the NLADA Civil Policy Group Committee on Regulations (2000-present). Jon earned his degrees from Harvard College and Harvard Law School.

B

Greg Bass

Greg Bass is a Senior Attorney with the National Center for Law and Economic Justice in New York. In addition to civil rights litigation, policy advocacy, and training around the country on behalf of low-income clients, Greg also concentrates on advocacy that challenges the systemic failure of government agencies to afford meaningful access to public benefits and reasonable accommodations for individuals with disabilities. Prior to joining the Center, Greg worked in legal services programs for over 33 years, and was most recently the Litigation Director of Greater Hartford Legal Aid for over 17 years. Greg has brought litigation in individual and class actions in state and federal courts and has engaged in legislative and administrative advocacy, in a number of poverty law areas, including civil rights, employment, public benefits, health, consumer, education, family, housing, and elder law.

Hannah Benton Eidsath

Hannah Benton is a staff attorney specializing in juvenile justice reform. At NCYL, Hannah works primarily on dismantling the

"school-to-prison-pipeline" through improving children's access to appropriate educational interventions to prevent court involvement. Hannah's work particularly focuses on reducing the disparate entry of youth of color into the juvenile justice system and looks at how unconscious bias can perpetuate inequity. Hannah's work at NCYL includes litigation, administrative complaints, collaborative reform projects, and policy advocacy. Prior to joining NCYL, she was a staff attorney and an Equal Justice America fellow at the Center for Children's Advocacy (CCA) in Hartford, CT, where she represented clients in obtaining educational and mental health services to mitigate juvenile delinquency involvement. Hannah graduated from Yale Law School and the University of Chicago.

Mike Brickner

Mike Brickner is Senior Policy Director for the ACLU. During his tenure, Mike has worked on a variety of critical civil liberties movements, including coordinating campaigns to expand and protect the right to vote, combating privatization of prisons, and promoting reforms to Ohio's criminal justice system. In 2013, Mike co-authored two reports focusing on the intersection of poverty and the criminal justice system. One Court increasing education and training for court personnel and issuing bench cards with clear rules for collecting fines and court costs. Mike has also become a nationally recognized expert on prison privatization. Co-authoring and designed the ACLU's April 2011 report, *Prisons for Profit: A Look at Private Prisons*. The report highlights the problems faced by other states who have privatized prisons, including: increased costs, safety problems, a lack of transparency, and increased recidivism. Mike frequently provides commentary to members of the media on core ACLU issues ranging from voting rights to ending capital punishment.

C

Catherine Carr

Catherine Carr is the former Executive Director of Community Legal Services of Philadelphia, a position she held for 20 years after serving as a public benefits attorney there. CLS is known for

its leadership in creative and aggressive systemic advocacy work in a variety of substantive areas, including consumer debt and mortgage foreclosure, employment and reentry, and welfare and SSI law. She is the chair of the MIE Board of Directors and currently oversees NLADA's Building Strategic Advocacy project. She now teaches at the University of Pennsylvania Law School and assists legal aid programs with planning, management and training issues.

Aneel Chablani

Aneel Chablani serves as Director of Advocacy at Advocates for Basic Legal Equality (ABLE) in Toledo, Ohio. ABLE is an unrestricted poverty law firm serving low-income individuals and groups in Northwest and West Central Ohio. As Director of Advocacy, Aneel oversees impact litigation and broad based advocacy in ABLE's practice groups covering Housing and Community Economic Development, Healthcare and Public Benefits, Migrant Farmworker Rights, and Education. Prior to joining ABLE, Aneel worked with the Capital Appeals Project in New Orleans representing inmates on Louisiana's death row. Aneel began his legal career with the Legal Assistance Foundation of Metropolitan Chicago. He is a graduate of Loyola University Chicago School of Law and the University of Notre Dame.

Scott Chang

Scott Chang is Counsel with Washington D.C.-based civil rights law firm Relman, Dane & Colfax. The cases Mr. Chang litigated include: a precedent setting case establishing that fair housing organizations have standing in the Ninth Circuit Court of Appeals; a class action case representing a class of disabled tenants excluded from public housing; and a fair housing and hate crime case involving a group of Asian American Stanford University students who were intimidated based on their national origin when they attempted to rent a house.

Betsey Crimmins

Betsey Crimmins is a Senior Attorney at Greater Boston Legal Services. Her elder law practice covers a wide variety of legal topics including housing, public benefits, nursing home law, access to healthcare, consumer issues, and cases of elder abuse and financial exploitation. In addition, she created and directs the Elder Abuse Prevention Project of Greater Boston Legal Services. She speaks frequently on elder abuse and geriatric mental health issues. She is

a graduate of the University of Rhode Island and Boston University School of Law.

Sarah Crowley

Sarah directs the Clean Slate Practice at East Bay Community Law Center (EBCLC), which helps people with criminal records overcome barriers to employment, education, and civic participation through individual advocacy, impact litigation, and policy efforts. Since 2013, Sarah has led the group's impact litigation challenging unjust systemic barriers to employment and licensing faced by Clean Slate clients. Prior to joining EBCLC, Sarah litigated civil rights cases on behalf of plaintiffs challenging police and prosecutorial misconduct as an attorney at the San Francisco firm Gross Belsky Alonso and the New York City civil rights firm Neufeld Scheck & Brustin. Sarah served as a law clerk for United States District Judge Lawrence M. McKenna, in the Southern District of New York, and is a graduate of Princeton University and Columbia Law School.

D

Kristen Dama

Kristen Dama joined Community Legal Services in September 2007 as an Independence Foundation Public Interest Law Fellow. She currently works as a Supervising Attorney in the Public Benefits Unit. She divides her time between individual representation of clients who seek public benefits from the Pennsylvania Department of Human Services and systemic work, including legislative and administrative advocacy and class action litigation. Ms. Dama focuses on Medicaid and other public health programs in particular. Prior to entering law school, Ms. Dama worked as a grassroots organizer and lobbyist for NARAL Pro-Choice New Hampshire.

Antionette Dozier

Antionette Dozier works to ensure that Californians with the lowest incomes have access to public assistance to meet their basic needs, and address economic and racial disparity issues that keep Californians in poverty or prevent them from moving out of poverty. She litigates, provides technical support to legal services attorneys, and works on policy and legislation. Antionette has been co-counsel in class actions involving the right to mental health services and impact cases regarding public assistance programs. Previously, she was a clerk for the United States Court of

Appeals and an Associate at Jones Day after graduating from UCLA School of Law.

F

Steven Fischbach

Steve Fischbach is a Supervising Attorney in Rhode Island Legal Service's Housing and Foreclosure Prevention unit, and has worked on racial justice issues including environmental justice, community reinvestment and disinvestment, urban school reform, siting of low income housing and facilities for the homeless and preservation of public and subsidized housing units. Steve drafted Rhode Island's Just Cause eviction law preventing eviction of tenants living in foreclosed properties. His environmental justice work involved litigation and development of policies related to the siting of schools relative to environmental hazards. Steve is a graduate of Brandeis University and Boston University School of Law.

G

Debra Gardner

Debra Gardner has served as Legal Director at the Public Justice Center (PJC) since January 2000. Since then she has participated in a wide range of impact litigation and other advocacy, including serving as the PJC's lead in various national and company-wide collective and class actions concerning wage and hour violations and employment discrimination. She directs PJC's Appellate Advocacy Project, coordinates PJC's effort to achieve a right to counsel under the Maryland constitution in civil matters involving basic human needs, and has coordinated the National Coalition for a Civil Right to Counsel. Before joining the PJC, Debra worked at Maryland Legal Aid for over fifteen years, first as a staff attorney and then as the Chief Attorney of its Midwestern Maryland office in Frederick. Debra graduated from the Northeastern University School of Law in 1982 and received her A.B. cum laude in economics and French literature from Mount Holyoke College in 1979.

Victor Geminiani

Victor began his legal services career as a VISTA Volunteer lawyer with the Atlanta Legal Aid Society. He has served as the Director of Litigation and Law Reform with Bedford-Stuyvesant

Community Legal Services and as Executive Director of the Legal Services of Western Massachusetts, the Legal Services of Northern California, the Legal Aid Society of Hawai'i, the Legal Aid Foundation of Los Angeles and the Hawai'i Appleseed Center for Law and Economic Justice. He has served in a variety of capacities with the boards of several of national associations including the executive committee of the National Legal Aid and Defenders Association, as founding board member and President of the Management Information Exchange and as a board member of the Litigation Section of the American Bar Association. He has also served a member of the American Bar Association's Standing Committee on the Delivery of Legal Services and the ABA's Standing Committee on Lawyers' Public Service Responsibility, as Chairperson of the Litigation Section's Pro Bono Committee and founder of the Section's Legal Services Project. He has been recognized for his contributions to legal services delivery by being presented with the Reginald Heber Smith Award by National Legal Aid and Defender Association, John Minor Wisdom Award by the ABA's Litigation Section, and the Champion of Social Justice Award by Hawai'i State Bar Association.

Jennifer Goldberg

Jennifer Goldberg is Directing Attorney of the Justice in Aging Health Team, and is based in their Washington D.C. office. She develops and implements projects and initiatives to improve access to health care and long term services and supports for low-income older adults across the country. Before joining Justice in Aging in 2015, she spent fourteen years at Maryland Legal Aid, most recently as Director of Advocacy for Elder Law and Health Care. Jennifer received a JD from Harvard Law School and a LL.M. in advocacy from Georgetown University Law Center. She is a graduate of Harvard and Radcliffe Colleges.

Lisa Greif

Since 2002, Lisa Greif has been a housing attorney with Bay Area Legal Aid — the largest provider of free legal services to residents of seven counties in the San Francisco Bay Area. Her practice focuses on eviction defense for clients in public, subsidized and private housing, Section 8 termination hearings, fair housing enforcement, and housing authority policy advocacy. She has litigated several impact cases including: a case to enforce low-income senior tenants' rights to remain with enhanced vouchers and a successful

challenge to a housing authority's improper use of criminal records in the admission process.

Navneet Grewal

Navneet Grewal works to ensure that Californians with the lowest incomes have access to safe, affordable homes. She litigates cases with statewide impact, advocates for more just housing policies, and trains legal services attorneys. Prior to joining Western Center, Navneet worked at the National Housing Law Project, advocating for the rights of tenants in federal housing programs. She serves on the Board of Directors for Housing California and the Steering Committee of the State Bar's Fair Housing and Public Accommodations Section. Navneet is a graduate of the University of California San Diego and New York University School of Law.

H

R. Tamar Hagler

Ms. Hagler is a deputy chief in the Housing and Civil Enforcement Section of the Civil Rights Division of the U.S. Department of Justice. She supervises an active docket of investigations and litigation nationwide, enforcing federal laws prohibiting discrimination in housing, land-use and zoning, public accommodations, and public facilities. Ms. Hagler joined the Civil Rights Division in 2000 as a trial attorney in the Voting Section, where she investigated and litigated cases to enforce federal voting rights and in 2005, became a trial attorney in the Housing and Civil Enforcement Section, serving for five years before becoming a deputy chief. Ms. Hagler previously served as a law clerk to United States District Judge John Garrett Penn, as a staff attorney in the U.S. Court of Appeals for the Second Circuit, and as an adjunct professor at George Washington University Law School, where she co-taught a voting rights law course and in the law school's trial advocacy program. Ms. Hagler is a recipient of the Attorney General's John Marshall Award for Outstanding Legal Achievement for Participation in Litigation and the Assistant Attorney General's Distinguished Service Award.

Janet Hales

Janet Hales has been Director of the Ohio Poverty Law Center since April 2015, after serving as Director of Advocacy for Legal Aid of Western Ohio's 32-county service area. Prior to becoming a legal aid attorney, Janet was private litigator on issues such as fair housing, complex

employment, contract, insurance coverage, and tax appeal cases. Janet has been honored by the Ohio Civil Rights Commission for her fair housing litigation and the Toledo Bar Association for leadership on the Pro Bono Advisory Board. Janet also served as law clerk to the Hon. Barbara K. Hackett, United States District Court Judge for the Eastern District of Michigan.

Jeffrey Hearne

Jeffrey M. Hearne is the Director of Litigation at Legal Services of Greater Miami, Inc. (LSGM), where he has worked since graduating from law school in 2001. He also serves as the Advocacy Director of the Tenants' Rights Project at LSGM and is an expert in federally subsidized housing and eviction defense. He directly supervises nine attorneys who specialize in landlord-tenant matters. In 2009, he became the Director of the Tenants' Rights Clinic at the University of Miami School of Law. He was the co-chair of the Florida Legal Services Housing Umbrella Group for 10 years. Jeff also serves as the President of the Miami Chapter of the American Civil Liberties Union (ACLU). In 2011, the Daily Business Review named him the Most Effective Public Interest Lawyer by the Daily Business Review and in 2012, he was named one of the 40 under 40 Outstanding Lawyers of Miami Dade County. He is a graduate of the University of Texas at Austin (J.D. 2001, B.A., Plan II, 1998).

Ellen Hemley

Ellen Hemley brings over 30 years of experience in the equal justice community to her role as Vice President of Advocate Resources and Training at the Sargent Shriver National Center on Poverty Law. Among other responsibilities, Ellen directs the Shriver Center's national Racial Justice Training Institute and its Leadership Academies. Prior to joining the Shriver Center, Ellen served as executive director of the Center for Legal Aid Education, which provided training and leadership development programs to equal justice advocates nationally. Previously, Ellen was Director of Training at the Massachusetts Law Reform Institute where, among other things, she oversaw CLAE's predecessor, the Legal Services Training Consortium of New England.

Bryan Hetherington

As Chief Counsel, Bryan is responsible for managing the legal work of Empire Justice. Bryan came to Rochester in 1980 to serve as Litigation Director of Monroe County Legal Assistance

Center. He remained in that position until 1996 when he founded the Public Interest Law office of Rochester. He became Chief Counsel of Empire Justice Center in 2004. Most of his career has involved complex litigation and other non-litigation advocacy with regard to social services program, education, housing, and civil rights Bryan is a graduate of LaSalle College and the Cornell Law School.

Amy Hirsch

Amy currently serves as the Managing Attorney for the North Philadelphia Law Center of Community Legal Services, as well as for CLS' Welfare Unit and Aging and Disabilities Unit. Prior to this position, Ms. Hirsch was a supervising attorney at Community Legal Services for nearly fifteen years. In her positions at CLS, Ms. Hirsch has worked on state and federal civil litigation and policy advocacy with particular concentrations on welfare, health, and food stamps; the interaction of welfare and family law; and the interaction of welfare and criminal law. Amy had a Soros Justice Fellowship to do research and writing on the intersection of welfare law and the criminal justice system, and a Mid Career Policy fellowship to study health policy at the RAND Corporation in Santa Monica California. She previously taught courses on welfare law as an adjunct at the University of Pennsylvania Law School and School of Social Work, and at Bryn Mawr College Graduate School of Social Work and Social Research. She is a member of the Board of Directors of Interim House, and the Board of Women against Abuse. Amy received her J.D. from Harvard Law School in 1979. She graduated from Oberlin College in 1973, and received an MA in Political Economy from the New School for Social Research in 1976.

William E. Hornsby, Jr.

Will Hornsby is counsel in the American Bar Association's Division for Legal Services, where he provides staff support for the Standing Committee on the Delivery of Legal Services and the Commission on the Future of Legal Services. Will has written several articles on technology and legal ethics for publications such as the National Law Journal, the Georgetown Journal of Legal Ethics and the ABA Law Practice Management magazine. He is a chair of the Illinois Attorney Registration and Disciplinary Commission Hearing Panel, an adjunct faculty member of the Chicago-Kent College of Law School, and a fellow of the College of Law Practice Management.

Janet Hostetler

Janet Hostetler is the Deputy Director of the National Law Center on Homelessness & Poverty, the only national legal organization dedicated to preventing and ending homelessness. As Deputy Director, Janet oversees the Law Center's legal and policy work and operations. Previously, Janet was Chief of Staff of HUD's Office of Fair Housing and Equal Opportunity, an appellate attorney working on civil rights and poverty issues at the Public Justice Center, and a Voter Protection Director for President Obama's 2008 campaign. Janet holds a J.D. from NYU, an M.A. from the Australian National University, and a B.A. from Wellesley College.

Diane Howard

A litigator with 20 years of experience in juvenile and education law, Diane's work at the National Disability rights Network (NDRN) focuses on conditions for youth in the juvenile justice system and child welfare systems. In addition, she works on issues related to adults with disabilities in the criminal justice system, and children and youth with disabilities that impact behavior in the public education system. Diane provides training and technical assistance to the P&A network on these issues. She has worked for NDRN's Maine and Michigan affiliates, providing direct service to clients.

Ariella Hyman

As the Managing Attorney of Bay Area Legal Aid's Alameda County regional office, Ariella supervises nearly 40 staff and various volunteer attorneys and law student interns, providing services to our clients in housing, economic justice, health access, domestic violence (family law and immigration), youth justice and reentry legal services. Ariella serves on BayLegal's senior management team, helps oversee the program's involvement in legislative advocacy, and developed BayLegal's Impact Advocacy Team. Ariella has engaged in cutting-edge domestic violence advocacy at the local, state and national levels for over 20 years. Her articles have been published in various legal and medical journals. Ariella is a graduate of Harvard Law School.

J

Ilene Jacobs

Ilene J. Jacobs is a statewide Director of Litigation, Advocacy & Training for California Rural

Legal Assistance, Inc. She has dedicated her legal career to advocacy for housing and civil rights of farmworkers, exploited racial and ethnic groups, the homeless, and excluded urban and rural communities. She has held leadership positions on state and national task forces addressing rural housing and poverty, served on the National Census Advisory Committee, taught housing law for the University of California at Davis School of Law and Yuba Community College. She is admitted in CA, D.C. and Maryland and was a housing attorney with the National Housing Law Project and the Baltimore Legal Aid Bureau before moving to California in 1986. She received her B.A. from Boston University and J.D. from Northeastern University School of Law.

Michele Johnson

Michele is co-founder and Executive Director of the Tennessee Justice Center. The focus of her nationally-recognized legal work has been children with special health care needs. In that role, she lobbied successfully to extend health care coverage to uninsured children in working families and participated in a landmark case establishing appeal rights for TennCare patients who are denied care by their HMO. As lead counsel, she negotiated a class action settlement requiring comprehensive reform of health care for 665,000 Tennessee children enrolled in TennCare. Michele is the recipient of numerous awards recognizing her advocacy work. Michele is a graduate of the University of Tennessee College of Law.

K

Nalani Kaina

Nalani Fujimori Kaina is the Executive Director of the Legal Aid Society of Hawai'i. She is a Commissioner on the Hawai'i Access to Justice Commission, Director of Hawai'i Women Lawyers, Board Secretary of the Rural Community Assistance Corporation and Chair of the Hawai'i State Advisory Committee to the U.S. Civil Rights Commission. In 2016, she was named one of the 20 for the Next 20 by Hawai'i Business magazine and in 2014, was recognized as a Pacific Business News Business Leader of the Year finalist. Ms. Kaina graduated from New York University School of Law and Macalester College.

Gavin Kearney

Gavin Kearney joined the Shriver Center in 2015 to direct its Legal Impact Network, a multi-state collaboration of legal and policy advocates

working to improve quality of life and opportunity for people in poverty. Gavin previously directed the Environmental Justice Program at New York Lawyers for the Public Interest (NYLPI), where he led multi-strategy community lawyering campaigns focused on improving the health and opportunities of low-income communities of color in and around New York City. Prior to NYLPI, Gavin served as the Director of Research and Programs at the Institute on Race & Poverty at the University of Minnesota Law School where he led groundbreaking strategic research focused on issues of structural racism in metropolitan America. Gavin graduated from Lawrence University and the University of Minnesota Law School.

Alex Kornya

Alex has been working at Iowa Legal Aid since 2008, and became the assistant litigation director in 2014. As a staff attorney, he had an extensive litigation career with a focus in consumer, housing, and tax. Alex has focused on advocating for low income individuals affected by court debt since 2009, and through systemic advocacy has helped to change policies involving application of debtor's exemptions to court debt collection, reasonable payment plans, and the imposition and collection of indigent defense reimbursement.

L

Jonathan Levy

Jonathan is director of Barbara McDowell Advocacy Project at the Legal Aid Society of D.C. (LAS) represents Legal Aid clients and appears as amicus curiae in matters primarily before the D.C. Court of Appeals and assists other LAS attorneys before administrative bodies and trial courts. Before joining LAS, Jonathan briefed and argued dozens of cases in United States Courts of Appeals around the country while serving on the Appellate Staff of the Civil Division of the U.S. Department of Justice. After obtaining a B.A. degree from Yale and a J.D. from Stanford, Jonathan clerked for a federal trial court in Texas and a federal appellate court in Washington, DC.

M

Megan MacKenzie

Meagan MacKenzie is a Statewide Advocacy Coordinator with Northwest Justice Project in

Olympia, Washington. She coordinates and supports the work of legal services advocates from several organizations across the state around issues related to public benefits, administrative appeals, health care, and administrative disqualification from employment. Meagan has worked in legal services in Washington since graduating from Notre Dame Law School in 1992. She has handled hundreds of cases ranging from administrative to appellate courts as well as leading significant policy work with Washington's social and health services agencies. She received a 2015 Access to Justice Advocacy Award from the Washington State Access to Justice Board in recognition of outstanding work in furtherance of the promise of equal and meaningful justice for all.

Ed Marks

Ed Marks is Executive Director for New Mexico Legal Aid, a statewide LSC-funded program with 10 offices and 70 staff. Ed is also a member of the New Mexico Commission on Access to Justice. Between 2004 and 2011, Ed was Litigation Director for Legal Aid of Western Ohio. Ed also has been a national trainer and consultant for legal aid technology, and participated in LSC's 2012 Summit on the Use of Technology to Enhance Access to Justice. Ed began his legal services career in 1988 as a staff attorney with DNA Legal Services on the Navajo and Hopi Nations in Arizona.

Matthew Martin

Matt has been on staff at the Kirwan Institute for the Study of Race and Ethnicity since 2009 and the focus of his work has been on expanding access to opportunity, neighborhood revitalization, and the history behind regional inequality. He has managed many of the Institute's mapping initiatives and is the producer of the Institute's first feature length documentary, "Free To Ride." Matt holds a B.S. in Urban Affairs and a minor in African American Studies from Wright State University, as well as a master's in City and Regional Planning from The Ohio State University.

Mac McCreight

James ("Mac") McCreight is a lead attorney in the Housing Unit at Greater Boston Legal Services, and has been employed there since 1982. He is a graduate of Haverford College and Northeastern University School of Law. He specializes in issues concerning public and subsidized housing, and was involved in the receivership litigation with

the Boston Housing Authority. He has been a technical advisor to the BHA's Resident Advisory Board since its formation in 1999. In addition to an individual caseload, he has worked on a state-wide and national level with other housing advocates in developing training materials, commenting on state and federal regulations, and legislative advocacy. He is one of the co-authors of Legal Tactics, the National Housing Law Project's HUD Tenants Rights manual, and various Mass. Continuing Legal Education manuals on Massachusetts landlord-tenant law and public and subsidized housing

Steven McGarrity

Steven McGarrity is the Associate Director of Community Legal Aid Services, Inc. (CLSA) in Akron, Ohio. He began his career with CLSA following his graduation from Case Western Reserve University School of Law in 1996. He has served in a wide variety of positions at CLSA. In his current role, he oversees all client services for the firm. He practices primarily in the area of consumer law with an emphasis on debt collection cases. He has played a leading role among legal aid organizations in Ohio in the use of technology to improve client services.

Eric Mittelstadt

Eric Mittelstadt has worked at Utah Legal Services since 1990 as a staff attorney, managing attorney, project manager, task force chair, director of advocacy and personnel and now as Deputy Director. A member of the MIE Board of Directors since 2003, he is a frequent trainer at MIE events and oversees their support for legal services administrators. Eric serves on Utah's Online Court Assistance Program Advisory Committee, the Utah Supreme Court's Ethics and Discipline Committee and the State's Committee on Resources for Self-Represented Parties.

Tom Mlakar

Tom Mlakar is the Deputy Director for Advocacy at Cleveland Legal Aid, where he has worked since graduating from The Moritz College of Law. He has held numerous positions at Cleveland Legal Aid and has broad experience in serving the needs of low income communities. Tom has also served in a number of leadership positions in the Ohio and national legal services communities. He previously served on the NLADA Board of Directors and the Civil Policy Group.

Robin Murphy

Robin has committed her career to advocacy on behalf of underserved individuals and groups to protect and promote their legal rights. As NLADA's Chief Counsel she provides legal advice to NLADA's Civil Legal Services Division and civil membership. She advocates with the Legal Services Corporation (LSC) and their Board of Directors for LSC regulations, policies, procedures and oversight that maximize LSC funded programs' ability to effectively provide high quality legal services. Prior to joining NLADA, Robin enforced federal civil rights laws as a supervisory attorney at the US Department of Education Office for Civil Rights. In addition, she has spent more than 20 years practicing at nonprofit legal advocacy and government organizations throughout the country, primarily serving individuals with disabilities, children and survivors of domestic violence.

N

Frank Natale

Mr. Natale became the first Litigation and Advocacy Director of Neighborhood Legal Services Program of DC on January 4, 2016. In that capacity he is supervising the Veteran's Legal Assistance Project, the Barriers to Employment Project and The Family Preservation Project. In addition, Mr. Natale is providing a strategic vision for the firm's litigation practice in each of its practice groups. Prior to his time in legal services, Mr. Natale was a partner in the Law firm of Cusick, Leymarie, Natale & Long for five years in Pennsylvania where he concentrated his practice in the areas of employment law, personal injury and civil litigation. Mr. Natale thereafter started his own boutique civil litigation practice which focused on plaintiff's medical malpractice, employment law and criminal defense. Mr. Natale also served as an Assistant District Attorney in Lawrence County, PA for two years, where he was asked to handle arson, vehicular homicide, and felony assault cases.

Nikole Nelson

Nikole Nelson is the Executive Director of Alaska Legal Services Corporation, a statewide legal aid program that provides free legal assistance to low-income Alaskans and the 229 indigenous tribal communities that are scattered across the vast and remote state of Alaska. Nikole is a member of the Alaska Supreme Court Advisory

Committee on Access to Civil Justice, the Alaska Bar Association's Pro Bono Services Committee. She has served on Anchorage's Housing and Neighborhood Development Commission since 2012, and currently Co-Chair's that Commission's Oversight Subcommittee on Homelessness.

Karlo Ng

Karlo Ng is an attorney at the National Housing Law Project (NHLP) where she focuses on housing issues impacting survivors of domestic violence; fair housing and civil rights, with a focus on the special needs and housing issues of immigrants and people with limited English proficiency. Before joining NHLP, Karlo was an associate counsel at the Lawyers' Committee for Civil Rights Under Law in Washington, D.C., and clerked for Magistrate Judge Adriana Arce-Flores at the U.S. District Court for the Southern District of Texas in Laredo. Karlo received her law degree from Northeastern University School of Law.

P

Alison Paul

Alison Paul is the Executive Director of the Montana Legal Services Association in Helena, Montana. Alison attended law school at the University of Kansas, and was in private practice in Chicago, Illinois, primarily advising tax-exempt organizations on tax and corporate issues before moving to Montana. Alison joined the Montana Legal Services Association in 1998 as an attorney with its Domestic Violence Unit and became the Executive Director in 2011. Alison is a member of the Montana Supreme Court Access to Justice Commission, and is on the Board of Directors of the National Legal Aid and Defender Association, Idealware, and Rural Employment Opportunities. Alison received the 2005 NLADA Innovations in Equal Justice Award for her innovative use of technology to serve MLSA's low income clients, and in 2012 was one of six Executive Directors of legal aid organizations invited to present at the First White House Forum on Civil Legal Aid.

Kathrina Peterson

Kate Peterson is acting deputy director of the U.S. Department of Justice, Office for Victims of Crime. She works with OVC-funded legal networks that are providing comprehensive, holistic legal services to survivors of crime

throughout the country, and has been working on revising the VOCA Victim Assistance Rule. Prior to joining DOJ's Criminal Division, Kate worked for several years at the Office on Violence Against Women.

R

Cori Racela

Cori Racela is a staff attorney in NHeLP's Los Angeles office. Previously she was the Associate Director of Policy & Litigation with Neighborhood Legal Services of Los Angeles County, where she was also a staff attorney for 2 years in NLSLA's Health Consumer Center. Her work focused on health justice, including benefits eligibility, access to care in both public and private health systems, and medical debt. Cori led NLSLA's efforts on Affordable Care Act implementation through individual advocacy, community education and trainings, policy work, and impact litigation. Cori was involved with the California State Medicaid Agency's stakeholder process charged with overseeing the statewide implementation of the ACA. Cori has engaged in litigation challenging the Medi-Cal application backlog (in which 170,000 people were awaiting for Medi-Cal eligibility determinations) and the failure to translate Medi-Cal renewal forms and to notify recipients of their rights to reinstate benefits. She was featured as a Rising Star in the Valley Lawyer Journal of the San Fernando Valley Bar Association. Cori received a J.D. from American University's Washington College of Law and her B.A. from Harvard University.

Jeff Robinson

Jeffery Robinson is a Deputy Legal Director and the Director of the Center for Justice, which houses the ACLU's work on criminal justice and reform issues. Since graduating from Harvard Law School in 1981, Jeff has three decades of experience working on these issues. For seven years, he represented indigent clients in state court at The Defender Association and then in federal court at the Federal Public Defender's Office, both in Seattle. In 1988, Jeff began a 27 year private practice at the Seattle firm of Schroeter, Goldmark & Bender where he represented a broad range of clients in local, state, and federal courts on charges ranging from shoplifting to securities fraud and first degree murder. He has tried over 200 criminal cases to verdict and has tried more than a dozen civil cases representing plaintiffs suing corporate

and government entities. Jeff was one of the original members of the John Adams Project and worked on the behalf of one of five men held at Guantanamo Bay charged with carrying out the 9/11 attacks. Jeff is also a respected teacher of trial advocacy. He is a faculty member of the National Criminal Defense College in Macon, Georgia and has lectured on trial skills all over the United States. He has also spoken nationally to diverse audiences on the role of race in the criminal justice system. He is past President of the Washington Association of Criminal Defense Lawyers and a life member and past member of the board of directors of the National Association of Criminal Defense Lawyers. Jeff is also an elected fellow of the American College of Trial Lawyers.

Stuart Rossman

Stuart is a staff attorney at the National Consumer Law Center (NCLC) and has served as director of litigation since 1999. Stuart is the co-editor of NCLC's Consumer Class Actions and coordinates NCLC's annual Consumer Class Action Symposium. Stuart currently is the co-chair of the National Association of Consumer Advocates (NACA) Board of Directors. Since 1992, he has been a member of the adjunct faculty at the Northeastern University School of Law and was appointed the 2010 Givelber Distinguished Lecturer on Public Interest Law. He also is a member of the adjunct faculty at the Suffolk University School of Law. Previously, he was a private trial attorney in Boston and served as Chief of the Trial Division and Chief of the Business and Labor Protection Bureau at the Massachusetts Attorney General's Office. Stuart has received numerous honors and awards, including the Thurgood Marshall Award by the Rainbow/PUSH Coalition. He is a 1975 graduate of the University of Michigan, summa cum laude and graduated from Harvard Law School, cum laude in 1978.

S

Radhika Singh Miller

Radhika Singh Miller is director of NLADA's Civil Legal Aid Initiative. Her work supports civil legal aid's capacity to apply for and partner on federal grants and complements the work of the U.S. Department of Justice Office for Access to Justice and White House Legal Aid Interagency Roundtable to advance federal goals to serve underserved and low-income individuals and

communities. Radhika previously worked in law school engagement and advocacy at Equal Justice Works, and was a staff attorney at the Partnership for Civil Justice Fund in Washington, D.C., focusing on constitutional rights litigation and advocacy. Radhika received her B.A. from American University and her J.D. from Loyola Law School, Los Angeles.

Don Saunders

Don is a nationally-recognized leader of America's civil justice community. He has spearheaded NLADA's civil division for more than 20 years, building the organization's expert training and technical assistance capacity and advocating with Congress, the Legal Services Corporation, federal agencies, and four Presidential administrations on a wide array of issues relating to the effective delivery of civil legal services. Prior to joining NLADA in 1990, Don was Executive Director at the North Carolina Legal Services Resource Center in Raleigh, NC. He received his J.D. from the University of North Carolina School of Law.

David Seligman

David is a staff attorney at Towards Justice. Before joining Towards Justice, David was a staff attorney at National Consumer Law Center where he worked on forced arbitration and predatory auto lending and authored the Model State Consumer and Employee Justice Enforcement Act, which provides states with tools to mitigate some of the harms from forced arbitration. David is a graduate of Williams College and Harvard Law School. He has clerked at both a U.S. district court and the Second Circuit. David remains a contributing author for the NCLC's treatise on the enforceability of forced arbitration clauses and class waivers.

Steven Sharpe

Steven Sharpe is a Senior Attorney in the Hamilton office of the Legal Aid Society of Southwest Ohio, LLC, where he focuses on issues affecting homeowners and renters. He previously worked at the Bloomington office of Indiana Legal Services, Inc. where he started advocating on behalf of low-income homeowners in 2005 with a two-year Skadden fellowship. He has been active in national efforts to address problems with the servicing of FHA-insured and USDA-guaranteed mortgage loans, and he has engaged in significant advocacy around Low Income Housing Tax Credits (LIHTC) and fair housing.

Susan Silverstein

Ms. Silverstein is a Senior Attorney for AARP Foundation Litigation where she represents AARP and other organizations on amicus briefs, as well as individual and class litigants, in the areas of housing, fair housing, disability rights and low income issues. Ms. Silverstein has litigated significant cases establishing the fair housing rights of people with disabilities in public and private housing, including assisted living, retirement communities and in community redevelopment. Ms. Silverstein received her BS from the Massachusetts Institute of Technology and her JD from Columbia University School of Law.

Sarah Somers

Sarah Somers, J.D., M.P.H. is Managing Attorney of the National Health Law Program's (NHeLP) Carrboro, North Carolina office. She specializes in litigation and litigation support intended to advance access to quality health care for low income and other underserved people. Working with health and poverty law advocates across the country, she engages in litigation, research, writing, and training on the Medicaid program, Medicaid services for children, the Americans with Disabilities Act, and the Affordable Care Act, among other issues. She has represented clients in numerous state and federal courts, including the Third, Fourth, Fifth, Sixth, and Ninth Circuits. Her publications include A North Carolina Advocate's Guide to the Medicaid Program (2006); Health Care Reform for Native Americans: The Long-Awaited Permanent Reauthorization of the Indian Health Care Improvement Act, 44 J. POV. LAW & POLICY 365 (Nov-Dec. 2010); The Affordable Care Act: A Giant Step Toward Insurance Coverage for All Americans, 44 J. POV. L. & POLICY 330 (Nov.-Dec. 2010) (co-author). She is also a co-author of An Advocates Guide to the Medicaid Program (May 2011). Before coming to NHeLP, she worked for the Native American Protection and Advocacy Project on the Navajo Nation, where she represented children in special education and Medicaid cases. She is a graduate of the University of Michigan Law School and the University of North Carolina Gillings School of Global Public Health.

T

Thu Tran

Thu Tran represents group clients and individuals in utility matters (electric, gas, and water), focusing on improving low-income programs, preventing shut-off and reconnecting service. She advocates for utility reform legislation at the federal, state and local levels and conducts community education on utility consumer rights. Before CLS, Thu represented persons seeking immigration safe haven claims and worked in legal services programs in Illinois, Indiana, and Pennsylvania, representing homeowners, tenants, and homeless persons. A refugee from Vietnam, Thu came to the U.S. in 1975 and grew up in the Philadelphia area. She graduated from University of Pennsylvania in 1992 and Chicago Kent-College of Law in 1996.

Naomi Tsu

Naomi Tsu is Deputy Legal Director of the Southern Poverty Law Center ("SPLC") for SPLC's Immigrant Justice Project that advances the rights of migrant workers, children, and families through impact litigation and policy work. Based in Atlanta, Georgia, Ms. Tsu litigates and advocates for immigrants in the Deep South who have experienced wage theft, discrimination, human trafficking, and other workplace and civil rights harms. She is counsel for immigrant workers in *David v. Signal*, one of the largest labor trafficking cases brought in the United States that resulted in a \$14 million jury verdict for the first five workers to go to trial. Ms. Tsu also litigates challenges to state anti-immigrant laws and policies, and advocates at the federal and regional levels on behalf of immigrants' civil and workplace rights. Prior to joining SPLC, she graduated from Boalt Hall and clerked for the Honorable Betty Binns Fletcher on the Ninth Circuit Court of Appeals.

Adrienne Turner

Ms. Turner joined the Center in 2014 and leads the Center's advocacy around improving New Mexico's system of public education, with a focus on increasing opportunities for at-risk students. She is passionate about reforming school discipline practices that push students out of the classroom and into the criminal and juvenile justice systems. Prior to joining the Center, she represented indigent criminal defendants in trial

and on appeal at the New Mexico Public Defender Department. She has also practiced civil litigation in both New Mexico and California. Currently, Ms. Turner serves on the Board of Directors for the New Mexico Alliance for School-Based Health Care. She graduated magna cum laude from American University, Washington College of Law in 2000.

W

Elizabeth Wagoner

Ms. Wagoner leads NMCLP's work to strengthen public enforcement of the minimum wage and overtime laws in New Mexico. Prior to joining the Center in 2015, she was an Assistant Attorney General in the Labor Bureau of the New York State Attorney General's Office, where she investigated wage and hour violations in the fast food and taxicab industries. She began her legal career at Make the Road New York, where she represented workers in individual and class action wage and hour lawsuits and provided legal support for community organizing campaigns around immigrant workers' rights.

Brandy Wagstaff

Brandy Wagstaff is a Trial Attorney in the Disability Rights Section of the United States Department of Justice, Civil Rights Division. Ms. Wagstaff represents the United States in enforcement actions alleging violations of the Americans with Disabilities Act. She has worked extensively on the effective communication requirements under the ADA's title II and title III regulations. As an attorney advisor in the Disability Rights Section, Ms. Wagstaff has also worked on developing regulations under the ADA and providing counsel to attorneys on administrative law issues. Ms. Wagstaff is an adjunct professor and teaches appellate advocacy and disability law.

Richard Weishaupt

Richard P. Weishaupt has worked at Community Legal Services for more than 30 years, where he is currently a Senior Attorney for Health and Human Services. He specializes in public benefits and health law and has written extensively in these fields. Mr. Weishaupt is the recipient of numerous awards in recognition to his distinguished career in civil legal services. He has also designed and taught numerous substantive law and legal skills programs for lawyers, paralegals, and lay people.

Mr. Weishaupt is a graduate of Fordham University and Harvard Law School.

Renee Williams

Renee Williams is a Staff Attorney at the National Housing Law Project. She joined NHLP in 2012 as a postgraduate public interest law fellow. She focuses on fair housing and equal access issues including the obligation to affirmatively further fair housing. During law school, Renee worked as a summer associate at Relman, Dane & Colfax and as a law clerk at the U.S. Attorney's Office in Birmingham, Alabama. She graduated with high honors from Emory University and earned her law degree from the University of Chicago Law School.



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NLADA INSURANCE PROGRAM is the advocate and provider of quality professional liability insurance products for the full spectrum of the National Legal Aid & Defender Association (NLADA) membership community. Participants include legal aid organizations, public defenders, corporate pro bono programs, law school clinics, individual attorneys and public interest groups.

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