

Identifying Victims of Human Trafficking: What to Look for in a Healthcare Setting

Healthcare providers may come into contact with victims of human trafficking and have a unique opportunity to connect them with much needed support and services. Anyone in a healthcare setting may be in a position to recognize human trafficking – from clerical staff to lab technicians, nursing staff, ambulatory care, radiology staff, security personnel, case managers, and physicians.

The following is a list potential red flags and indicators that medical providers may see in a patient who may be a victim of human trafficking. Please note that this list is not exhaustive. Each indicator taken individually may not imply a trafficking situation and not all victims of human trafficking will exhibit these signs. However, the recognition of several indicators may point to the need for referrals and further assessment.

Red Flags and Indicators

General Indicators of Human Trafficking				
	Shares a scripted or inconsistent history			
	Is unwilling or hesitant to answer questions about the injury or illness			
	Is accompanied by an individual who does not let the patient speak for themselves, refuses to let the			
	patient have privacy, or who interprets for ther	n		
	Evidence of controlling or dominating relationships (excessive concerns about pleasing a family			
	member, romantic partner, or employer) Demonstrates fearful or nervous behavior or avoids eye contact			
	Is resistant to assistance or demonstrates hostile behavior			
	Is unable to provide his/her address			
	Is not aware of his/her location, the current date, or time			
	Is not in possession of his/her identification documents			
П	Is not in control of his or her own money			
П	Is not being paid or wages are withheld			
Labor Trafficking Indicators			Sex Trafficking Indicators	
	Has been abused at work or threatened with		Patient is under the age of 18 and is involved in the commercial sex industry	
	harm by an employer or supervisor	П	Has tattoos or other forms of branding, such	
	Is not allowed to take adequate breaks, food, or water while at work	U	as tattoos that say, "Daddy," "Property of,"	
	Is not provided with adequate personal		"For sale," etc.	
	protective equipment for hazardous work		Reports an unusually high numbers of sexual	
	Was recruited for different work than he/she		partners	
	is currently doing		Does not have appropriate clothing for the	
	Is required to live in housing provided by		weather or venue	
	employer		Uses language common in the commercial	
	Has a debt to employer or recruiter that		sex industry	
	he/she cannot pay off			

This publication was made possible in part through Grant Number 90ZV0102 from the Anti-Trafficking in Persons Division, Office of Refugee Resettlement, U.S. Department of Health and Human Services (HHS). Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the Anti-Trafficking in Persons Division, Office of Refugee Resettlement, or HHS.

Health Indicators and Consequences of Human Trafficking*				
Physica	l Health Indicators	Mental Health Indicators		
	Signs of physical abuse or unexplained	☐ Depression		
	injuries	☐ Suicidal ideation		
	Bruising	☐ Self-harming behaviors		
	— Burns	☐ Anxiety		
	— Cuts or wounds	☐ Post-traumatic stress disorder		
	— Blunt force trauma	☐ Nightmares		
	FracturesBroken teeth	☐ Flashbacks		
	Signs of torture	☐ Lack of emotional responsiveness		
	Neurological conditions	☐ Feelings of shame or guilt		
	Traumatic brain injury	☐ Hyper-vigilance		
	Headaches or migraines	☐ Hostility		
	Unexplained memory loss	☐ Attachment disorders ^v		
	 Vertigo of unknown etiology 	Lack of or difficulty in engaging in social		
	— Insomnia	interactions		
	 Difficulty concentrating 	Signs of withdrawal, fear, sadness, or		
	Cardiovascular // respiratory conditions that	irritability		
	appear to be caused or worsened by stress,	☐ Depersonalization or derealization ^{vi}		
	such as:	 Feeling like an outside observer of themselves 		
	— Arrhythmia	as if watching themselves in a movie		
	High blood pressure Aputo Boonington: Distress	Emotional or physical numbness of senses		
	— Acute Respiratory Distress	Feeling alienated from or unfamiliar with their		
	Gastrointestinal conditions that appear to be	surroundings		
	caused or worsened by stress ^{iv} , such as: — Constipation	 — Distortions in perception of time □ Dissociation disorders^{vii} 		
	· ·			
П	· ·			
Ц	,			
	Malnutrition	between alternate identities		
	 Loss of appetite 	 A perception of the people and things around 		
	Reproductive issues	them as distorted or unreal		
	 Sexually-transmitted infections 			
	 Genitourinary issues 	Social or Developmental Indicators		
	 Repeated unwanted pregnancies 	☐ Increased engagement in high risk behaviors		
	·	such as running away or early sexual		
	•	initiation if a minor		
		☐ Trauma bonding with trafficker or other		
П		victims (e.g. Stockholm syndrome)		
		☐ Difficulty establishing or maintaining healthy		
		relationships		
	·	☐ Delayed physical or cognitive development		
	•	☐ Impaired social skills		
	— Somatic complaints			
	 Loss of appetite Reproductive issues Sexually-transmitted infections Genitourinary issues Repeated unwanted pregnancies Forced or pressured abortions Genital trauma Sexual dysfunction Retained foreign body Substance use disorders Other health issues Effects of prolonged exposure to extreme temperatures Effects of prolonged exposure to industrial or agricultural chemicals 	— A perception of the people and things around them as distorted or unreal Social or Developmental Indicators □ Increased engagement in high risk behaviors such as running away or early sexual initiation if a minor □ Trauma bonding with trafficker or other victims (e.g. Stockholm syndrome) □ Difficulty establishing or maintaining healthy relationships □ Delayed physical or cognitive development		

^{*}This list of physical and mental health indicators of human trafficking is not exhaustive. Trafficking survivors may experience one or more of these indicators, none of these indicators, or health indicators not on this list. This list is intended to help you assess if a patient's condition may be a result of a trafficking-related trauma and should be considered in context.

Victim Identification and Response

How do I conduct an assessment or exam with a potential victim of human trafficking?

Victims of trafficking do not often disclose their trafficking situation in clinical settings. Viii Therefore, it is critical for medical practitioners to be thoughtful about engaging patients, employing trauma-informed practices, and creating a space that is conducive for discussing human trafficking. Before beginning any conversation with a patient, assess the potential safety risks that may result from asking sensitive questions of the patient. Recognize that the goal of your interaction is not disclosure or rescue, but rather to create a safe, non-judgmental place that will help you identify trafficking indicators and assist the patient.

Recommendations for Assessments:

- Allow the patient to decide if they would feel more comfortable speaking with a male or female practitioner.
- If the patient requires interpretation, always utilize professional interpreters who are unrelated to the patient or situation.
- If the patient is accompanied by others, find a time and place to speak with the patient privately.
- Take time to build rapport with potential victims, or if you do not have the time yourself, find someone else on staff who can develop rapport with the patient.
- Ensure that the patient understands confidentiality policies and practices, including mandatory reporting laws.
- Use multidisciplinary resources, such as social workers, where available
- Refer to existing institutional protocols for victims of abuse/sexual abuse.
- You may contact the National Human Trafficking Resource Center (NHTRC) hotline for assistance in conducting an assessment and determining next steps if you have not already developed a protocol to respond to victims of human trafficking.

What should I do if I believe I have identified a victim of human trafficking?

Every situation of human trafficking is unique; it is important to use a victim-centered response. Not all victims of trafficking will be comfortable disclosing their situation, nor will all victims be ready to seek assistance from service providers, law enforcement, or even medical providers. Medical providers, however, have a unique opportunity to provide potential trafficking victims with information and options, while supporting them through the process of connecting with advocates or service providers if they are ready to report their situation.

If a patient has disclosed that they have been trafficked:

- Provide the patient with the NHTRC hotline number and encourage him/her to call if he/she wants help
 or wants to talk to someone. If the patient feels it is dangerous to have something with the number
 written on it you can have them memorize the number.
- In situations of immediate, life-threatening danger, follow your institutional policies for reporting to law enforcement. Whenever possible, make an effort to partner with the patient in the decision to contact law enforcement.
- Provide the patient with options for services, reporting, and resources. Ensure that safety planning is included in the discharge planning process.
- If the patient is a minor, follow mandatory state reporting laws and institutional policies for child abuse or serving unaccompanied youth.
- Ensure that any information regarding the patient's injuries or treatment is accurately documented in the patient's records. While documentation of abuse may be helpful in building a case against a trafficker, information about the victim can also be used against them in a court proceeding.

Am I obligated to report situations of human trafficking? If so, who should I contact?

Legal requirements regarding mandatory reporting of human trafficking may differ from state to state, and situations may require mandatory reporting under related statutes even if the situation is not human trafficking (e.g. child abuse or domestic violence). Refer to your local or state requirements regarding mandatory reporting. While contacting the NHTRC will not fulfill mandatory reporting requirements, the NHTRC can facilitate a report to specialized law enforcement trained to handle human trafficking cases.

When working with adults who have been trafficked, it is important to gain permission and consent from the patient before disclosing any personal information about the patient to others, including service providers. Furthermore, medical providers should be aware of how HIPAA regulations impact the ability to report potential trafficking situations on behalf of a patient. When contacting the NHTRC or connecting with local service providers, keep in mind any confidentiality obligations.

How can I utilize the National Human Trafficking Resource Center hotline to assist victims of trafficking?

The NHTRC offers confidential round-the-clock access to a safe space to report tips, seek services, and ask for help. The NHTRC is operated 24/7 and has access to over 200 languages through a tele-interpreting service. All communications with the NHTRC are strictly confidential to the extent permitted by law and callers need not disclose personal information in order to access services through the NHTRC. The NHTRC is also an excellent resource for healthcare institutions to help identify and connect with existing resources in their area as they begin the process of developing a response protocol for victims of human trafficking. Healthcare professionals can access the NHTRC for the following services:

<u>Service Referrals</u>: The NHTRC has a referral network of over 3,200 referral contacts, including anti-trafficking organizations, legal service providers, shelters, law enforcement, and local social service agencies that can assist victims of human trafficking.

<u>Tip Reporting:</u> The NHTRC has specialized local and national response protocols across the country for law enforcement and service providers. The NTHRC can facilitate a report to law enforcement contacts who are trained on trafficking and designated to respond to NHTRC hotline.

<u>Training and Technical Assistance:</u> The NHTRC also provides training and technical assistance on a wide range of human trafficking topics through calling the hotline and visiting the NHTRC's website. The NHTRC can also guide clinicians through an assessment with a potential victim.

The National Human Trafficking Resource Center (NHTRC) maintains a database of service providers and resources throughout the United States, along with extensive training resources on a variety of topics related to human trafficking.

Report Online or Access Resources & Referrals: www.traffickingresourcecenter.org
Call: 1-888-373-7888 (24/7) Email: nhtrc@polarisproject.org

Additional Resources

- SOAR to Health and Wellness, U.S. Department of Health and Human Services
- HEAL Trafficking, Health Professional Education, Advocacy, and Linkage
- Understanding & Combating Human Trafficking as a Health, Social, & Economic Issue, Child Family Health International
- Child Sex Trafficking Webinar Series for Healthcare Professionals, Children's Healthcare of Atlanta
- Confronting Commercial Sexual Exploitation and Sex Trafficking of Minors in the U.S., Institute of Medicine/National Research Council Report
- Human Trafficking: Guidebook on Identification, Assessment, and Response in the Healthcare Setting, Massachusetts General and Massachusetts Medical Society
- Caring for Trafficked Persons: A Guide for Health Providers, The International Organization for Migration and UN Global Initiative to Fight Human Trafficking
- The Role of the Nurse in Combatting Human Trafficking, Donna Sabella in the American Journal of Nursing
- Online Educational Modules for Healthcare Professionals: Christian Medical Dental Associations

¹ Caring for Trafficked Persons: Guidance for Health Providers, International Organization for Migration (IOM)

[&]quot;Conditions, American Heart Association

iii All Diseases, American Lung Association

iv Diseases and Conditions, Cleveland Clinic

^v Reactive Attachment Disorder: Symptoms, Mayo Clinic

vi Depersonalization-derealization Disorder: Symptoms, Mayo Clinic

vii Dissociative disorders: Symptoms, Mayo Clinic; <u>Dissociative Disorders</u>, National Alliance on Mental Illness

Human Trafficking: Guidebook on Identification, Assessment, and Response in the Health Care Setting, Massachusetts General and Massachusetts Medical Society