

2016 ANNUAL CONFERENCE

ADVOCACY AT A CROSSROADS



NLADA
National Legal Aid &
Defender Association

NOVEMBER 9 - 12, 2016
Indianapolis Marriott Downtown • Indianapolis, Indiana



NLADA
Insurance
Program



INSURING EQUAL JUSTICE

NLADA INSURANCE PROGRAM

NLADA INSURANCE PROGRAM is the advocate and provider of quality professional liability insurance products for the full spectrum of the National Legal Aid & Defender Association (NLADA) community. Participants include legal aid organizations, public defenders, corporate pro bono programs, law school clinics, individual attorneys and public interest groups.

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Invest in NLADA's Advocacy Efforts on Behalf of the Equal Justice Community

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Dear Participants:



Dear Participants:

Welcome to the 2016 NLADA Annual Conference, “*Advocacy at a Crossroads: Equality, Justice, and Human Rights.*” Our conference theme reflects the values that are both fundamental to our community and the foundation of our country’s promise of equal justice under law. This past year we have celebrated progress in living these values in some places while fighting injustices in many others.

We are encouraged. Conversations about ending our country’s over-reliance on incarceration are crystalizing into action at the local and national levels, and growing recognition of the indispensable role of civil legal aid in anti-poverty approaches and access to opportunity is enabling advocates to make even greater impact.

At the same time, we are resolute in our opposition to the regressive actions and events we have continued to witness across the country. NLADA has formally expressed its deep concern about the racially disproportionate police involved shootings that occur with alarming frequency, and I would be remiss to avoid addressing the Religious Freedom Restoration Act that became law here in Indiana in 2015, which appeared to legalize discrimination against the LGBTQ community. When the law was signed, we considered whether to move this conference in protest. The law was ultimately amended, but people in this state and many others still lack protection from discrimination on the basis of sexual orientation and gender identity. We are here because this convening gives our community the tools to challenge exactly this kind of discrimination, and there are many here who are dedicated to doing just that.

We are all here to sharpen our skills, enhance our strategies, and develop our networks in order to make our advocacy even more effective. More than 90 workshops provide content and training relevant to all participants, whether you’re new to justice advocacy or a veteran leader of our community, a client advocate or on the board of a legal services program, whether your clients are accused of crimes, navigating life-altering civil matters, or both.

I write this letter not knowing who will lead our country for the next four years, but by the time you read it the elections will be over and our picture of the future will be clearer. We will know more about the challenges and opportunities the coming years are likely to bring to this community, but any result will deliver a change in national leadership and many new state and local policymakers. They will all need to be educated about the centrality of access to counsel in defending civil and political rights, and in rectifying social, economic, and racial injustice.

That work begins now, and I can think of no more appropriate forum for the start of this journey than this gathering of advocates. I urge us all to work together this week to collaborate with new partners, particularly by reaching across the traditional boundaries that often separate legal aid and public defense, to find creative ways to advance justice for our clients. I am grateful to the host committee and the NLADA staff for their hard work in making this year’s Annual Conference the success that I know it will be, and I thank you for traveling here to join us.

Sincerely,

A handwritten signature in black ink that reads "Jo Ann Wallace". The signature is fluid and cursive, with the first letters of each name being capitalized and prominent.

Jo-Ann Wallace
NLADA President & CEO

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Joyce Huffman
*Resource Coordinator &
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David Kessler
*Admin Coordinator for OS &
Customer Support*

Greg Thrasher
Senior Account Executive

Easy, Personal, and Current –

THE 2016 ANNUAL CONFERENCE APP

To get the most out of the 2016 NLADA Annual Conference, use our app! It's free and works on your laptop, tablet, or smartphone. It also makes the conference greener; this year's printed program uses only half the paper of past year's.

The app lets you:

- ▶ See the entire conference program quickly
- ▶ Learn about sessions in detail, including descriptions, speakers, rooms, and even other attendees planning to be there
- ▶ Create your own schedule – and integrate that with your iCal, Google, or Outlook calendars
- ▶ Receive updates by email
- ▶ Connect with colleagues
- ▶ Share highlights via Facebook and Twitter
- ▶ Find out more about sponsors and exhibitors



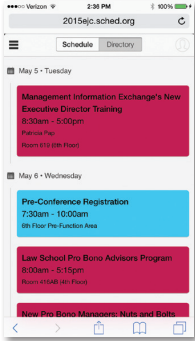
CONFERENCE APP INFORMATION

The easiest way to get the 2016 Annual Conference app is by visiting <https://nlada2016.sched.org/>. You'll find the app an easy and interactive way to stay up-to-date with the conference and your colleagues. If you have questions about the app, visit our registration desk.

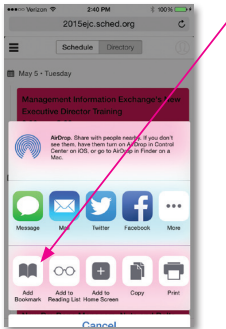
BOOKMARK THE MOBILE WEB APP

IPHONE/IOS*

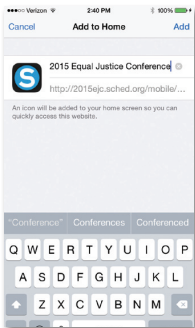
1. Go to the event URL (see above) with Safari, Chrome, or other browser.



2. Follow the prompt and tap the bookmark icon.

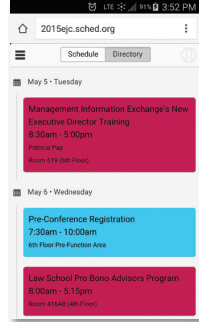


3. Select "Add to Home Screen." Name your bookmark and hit "Add."

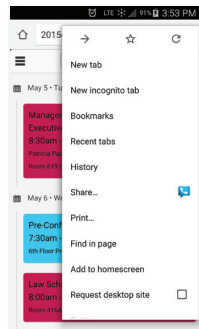


ANDROID*

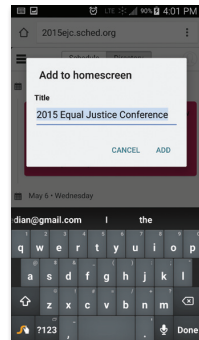
1. Go to the event URL (see above) and tap the bookmark icon in the upper right corner.



2. Select "Add Bookmark."



3. Name your bookmark and save. Tap and hold the newly created bookmark and select "Add shortcut."



Take the time to personalize your profile with a photo and description.

* These images are representative of Android and iOS phones in general. The specific labels and icons may be different based on your phone and browser.

Visit us at the NLADA Booth and Store

We love to meet our members and attendees! Come say hello and find out about all the programming and services NLADA has to offer, as well as the many benefits of NLADA membership:

- Conference discounts
- Online members-only publications and webinars
- News from the field
- Networking and knowledge-sharing groups
- Technical assistance
- NLADA Insurance Program eligibility
- Free memberships for your colleagues

Don't forget to check out the new products in the NLADA Store.

Free gift with every purchase!



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GENERAL INFORMATION

AWARDS LUNCHEON TICKETS

Tickets are required for the Awards Luncheon on Friday. Each full conference registration and the Friday one-day registration includes a ticket to the luncheon. A luncheon ticket is indicated on your registration badge if you confirmed your intention to attend the luncheon. Additional tickets may be available for purchase for \$50 each at the NLADA registration desk. **Limited tickets are available.**

Vegan, vegetarian, gluten free, and other special meal requests that were made with your registration are available. You will need to inform your server during lunch if you have requested a special meal.

BADGES

Badges must be worn to gain entrance to all sessions, meetings, meal functions, and the exhibit area during the conference.

CELL PHONES AND PAGERS

Please be respectful and turn your cell phones and pagers off during plenary and workshop sessions.

CONFERENCE APP

We are using a conference app this year to provide full conference information. See page 2 of this program for details about downloading and using the app.

CONTINUING LEGAL EDUCATION

The CLE desk will be open beginning at 4:00 p.m. on Thursday.

It is a licensing requirement in most states that attorneys attend training each year. A CLE instruction sheet, general information, and a three-part certificate of attendance can be found in your conference bag. **You must** complete the NLADA CLE form and return it to the CLE desk **before the conclusion of the conference** so that we may maintain a record of your attendance.

NLADA will not accept CLE forms after the conference. If not submitted by the end of the conference, attorneys are required to submit the Certificate of Attendance directly to CLE jurisdictions.



Only the workshop sessions on Thursday afternoon, all day Friday, and on Saturday are eligible for CLE credit. The Meeting of Members on Wednesday; the Opening Plenary on Thursday; the Civil, Defender, and Client Caucuses on Thursday; and the Awards Luncheon on Friday are not approved for CLE credit. The Pre-Conference trainings on Tuesday and Wednesday (MIE's New Executive Director Training and the Train-the-Trainer program) are not eligible for CLE credit.

Please be familiar with the CLE requirements in your state. If you are an attorney from Delaware, Oklahoma, California, or Illinois please remember to stop by the CLE desk and sign the mandatory sign-in sheets.

Attention Delaware Attorneys: Attorneys **are required to sign an attendance sheet for each session they attend.** The sign-in sheet is located at the CLE desk. Also fill out the Delaware certificate of attendance addendum and turn in to the CLE desk along with the NLADA Certificate of Attendance and an agenda with the sessions that you attended highlighted. NLADA will submit your attendance to Delaware.

Attention Illinois Attorneys: Attorneys **are required to sign-in once for NLADA's records.** The sign-in sheet is located in the CLE desk. Attorneys will submit their completed Certificate of Attendance to NLADA for filing.

Attention Kentucky Attorneys: Complete the **KBA Form #3**, which may be obtained at the CLE desk. Return this form with the NLADA Certificate of Attendance to the CLE desk. NLADA will submit your attendance to Kentucky.

Attention Pennsylvania and Virginia Attorneys: Attorneys **MUST** pick up their **state-specific form** at the registration desk and return it with the NLADA Certificate of Attendance form directly to Pennsylvania or Virginia. Attorneys maintain their own records and report their own hours.

EVALUATIONS

NLADA is very interested in your feedback on the conference. A general conference evaluation form is included in your registration packet, and extra forms are available at the NLADA conference registration desk. Additionally, each training session will have session evaluations. Please take a few minutes immediately following your session to complete these evaluations and deposit them in the evaluation collection boxes located throughout the meeting space. You can also return them to the NLADA registration desk. We appreciate your taking the time to complete these forms because they are useful tools for NLADA in our effort to provide the highest quality training events and conferences for you.

INTERNET ACCESS

Internet access is free in the hotel lobby and hotel restaurants. NLADA attendees have free Wi-Fi access in your guest room if you are staying at the Marriott. We are also pleased to announce that through the generous support of our sponsor, NLADA Insurance Program, we are providing free Wi-Fi on Wednesday, Thursday, and Friday, and access to the Cyber Café from 2:00 p.m. on Wednesday through the conference closing at 12:00 noon on Saturday. To access Wi-Fi in the conference area, choose the Marriott_CONFERENCE network and use the password NLADAIns.

LUNCH ON THURSDAY

You are on your own for lunch on Thursday. Check your registration bag for a list of nearby lunch options. The Marriott's food outlets will also have some special deals available; those menus are also in your registration bags.

PARKING

The Marriott offers both valet and self-parking services to its guests. Due to limited space, parking is available on a first-come, first-served basis. We have negotiated reduced rates for our conference attendees. The overnight guest rate is \$32 for self-parking and \$36 for valet.

SMOKING POLICY

The Marriott is a completely smoke-free hotel, which includes all public spaces as well as guestrooms.

TWITTER

Communicate with other attendees while at the conference and receive updates on sessions of interest. Check for room changes and any other errata information. Comment on the sessions you attend, and let us know which sessions or presenters you enjoyed. Write your comments using #NLADA16 or follow us on Twitter @NLADA.



Sponsoring The Dance
(in honor of Esther Lardent),
Conference WiFi, and the Cyber Café

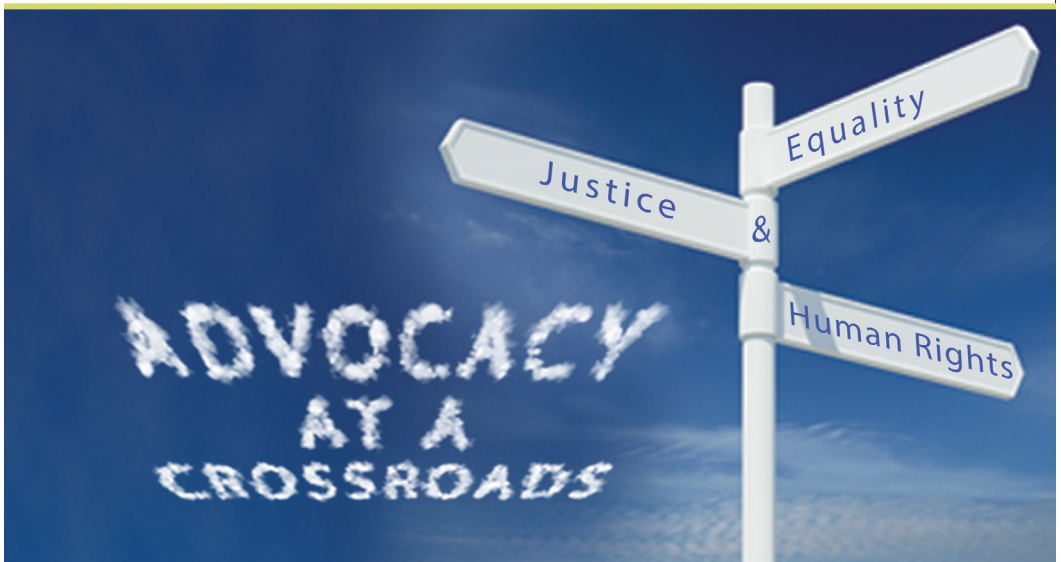
Sponsoring the Awards Luncheon
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ANNUAL CONFERENCE HIGHLIGHTS

Annual Meeting of Members

Wednesday, November 9, 5:30 p.m.

Marriott 5-6 (2nd Level)



Standing for Racial Justice: Shaping the Roles of Legal Aid, Public Defenders, and Client Advocates

Feeling a renewed urgency following the shootings of Alton Sterling and Philando Castile in July 2016, and based on conversations with members, NLADA issued a Joint Statement on Racial Justice with the Sargent Shriver National Center on Poverty Law. The statement takes a firm stance on racial justice, affirms solidarity with the Black community and against racial inequality, and commits to taking steps toward reshaping the way legal aid and indigent defense providers engage with, partner with, and empower the communities they serve.

This Annual Meeting of Members will bring together legal aid, public defenders, and client advocates to discuss their roles and relationships in the struggle for racial justice in a conversation led by Carlton Waterhouse, professor of law and dean's fellow and director of the Environmental, Energy, and Natural Resources Law Program at Indiana University Robert H. McKinney School of Law.

Race is an issue that must be addressed in order to create sustainable reforms. Manifestations of injustice often are revealed through the legal system, and so the legal system has a critical role to play in addressing and resolving this injustice. In order for legal advocates to effectively serve low-income and marginalized communities, racial justice must be central to their work and their legal advocacy must be meaningful to the individuals and communities impacted by policies and reforms.

Legal aid and public defenders see every day how disinvestment, marginalization, and injustice affects health, education, and employment, and how it undermines stability, disempowers communities, and continues cycles of poverty. It has become increasingly clear that indigent defense and civil legal aid organizations can, and must, do a better job of addressing the role of race in injustice and poverty and take concrete steps to approach their work differently and through this lens.

This discussion will begin the important work of defining concrete steps in an Action Plan for Racial Justice for legal aid and defenders to shift the way they are serving communities.

ANNUAL CONFERENCE HIGHLIGHTS

Opening Plenary Session

Thursday, November 10, 8:30 a.m.

Marriott 5-6 (2nd Level)



Keynote Address

Fulfilling America's Promise of Equal Justice

Vanita Gupta, Principal Deputy Assistant Attorney General and Head of the Civil Rights Division, U.S. Department of Justice

On October 15, 2014, President Obama appointed Vanita Gupta to lead the Civil Rights Division at the U.S. Department of Justice. As the chief civil rights prosecutor for the United States, Ms. Gupta oversees a wide range of criminal and civil enforcement efforts to ensure equal justice and protect equal opportunity for all.

Under Ms. Gupta's leadership, the division continues its critical work in a number of areas, including advancing constitutional policing and criminal justice reform; prosecuting hate crimes and human trafficking; promoting disability rights; protecting the rights of LGBTI individuals; and combating discrimination in education, housing, employment, lending, and voting.

Ms. Gupta has devoted her entire career to civil rights work. Before joining the Justice Department, she served as deputy legal director of the American Civil Liberties Union (ACLU) and director of its Center for Justice. In addition to managing a robust litigation docket at the ACLU, Ms. Gupta worked with law enforcement agencies, corrections officials, and stakeholders across the political spectrum to build collaborative support for policies that make our criminal justice system more effective and more just.

Previously, Ms. Gupta worked as an attorney at the NAACP Legal Defense Fund, where she successfully led the effort to overturn the wrongful drug convictions of 38 individuals in Tulia, Texas, who were ultimately pardoned by Governor Rick Perry. She then helped negotiate a \$6 million settlement on behalf of her clients.

Ms. Gupta graduated magna cum laude from Yale University and received her law degree from New York University School of Law, where she taught a civil rights litigation clinic for several years.

Welcoming Remarks

Rep. Susan W. Brooks (IN-5)

Congresswoman Susan W. Brooks represents the 5th District of Indiana, which spans eight diverse counties throughout the central part of the Hoosier State. She currently serves on the House Energy and Commerce Committee and is a member of the Commerce, Manufacturing, and Trade, the Health, and the Oversight and Investigations Subcommittees. Rep. Brooks also serves on the House Ethics Committee and the Select Committee on the Events Surrounding the 2012 Terrorist Attack in Benghazi.

Her strong background in both the public and private sectors includes experience as a proven difference maker in areas such as public safety, homeland security, counter-terrorism and economic development. In the 113th Congress, she was a member of the House Committee on Education and the Workforce and the House Homeland Security Committee where she served as chairman of the Subcommittee on Emergency Preparedness, Response, and Communications.



Welcoming Remarks

Chief Judge Nancy H. Vaidik, Indiana Court of Appeals

Nancy H. Vaidik is a judge and a teacher with broad experience in both trial and appellate courts and in legal classrooms. She has an expertise in trial advocacy and appellate advocacy, with a strong background in the rules of evidence and legal mediation.

Judge Vaidik was selected by her colleagues as chief judge of the Court of Appeals for a three-year term beginning Jan. 1, 2014.

Judge Vaidik grew up in Portage, Indiana, and is a sixth-generation Hoosier who retains strong ties to her home town. She graduated with high distinction from Valparaiso University in 1977, with a double major in political science and psychology, and then studied at Valparaiso University Law School, where she earned her Juris Doctor in 1980.

Her early years as deputy and then chief deputy Porter County prosecutor provided the grounding for her judicial career. As an attorney, she tried more than 75 jury trials and founded the Porter County Victims Assistance Unit, the Porter County Sexual Assault Recovery Project, the Domestic Violence Service, and the Valparaiso University Law School Mediation Clinic. After serving as a prosecutor, she went into private practice and specialized in domestic relations, probate, municipal law, and general litigation. She represented Caring Place, Inc., a shelter for battered women in Valparaiso.

From 1992 to 2000, she served as the judge of the Porter Superior Court. During her tenure on the trial court, Judge Vaidik was awarded a wide range of honors, including the 1996 Indiana Domestic Violence Coalition Judge of the Year and the 1997 Indiana Judges Association Special Merit Award.

Judge Vaidik was appointed to the Court of Appeals in February 2000 by Governor Frank O'Bannon and was retained by election in 2002 and 2012. Because Judge Vaidik sees the Court of Appeals at the intersection of theoretical and practical law, she believes the Court should embody the highest degree of fairness and impartiality. This view informs her passion for teaching, as she feels that Hoosiers, and all litigants, deserve the finest possible legal advocates on their behalf. Judge Vaidik also believes that legal writing must be distinguished by logical construction and clear, explanatory prose.

She is an adjunct professor at the Indiana University Maurer School of Law and won its 2011 Adjunct Professor of the Year Award. She has taught at many law schools and for a number of organizations, including the Indiana State Bar Association, the Indiana Legal Education Forum, and the Indiana Judicial Center. Judge Vaidik has trained lawyers involved in prosecuting Rwandan war crimes, Mexican lawyers prosecuting drug lords, and solicitor advocates seeking the rights of audience in the High Courts in Belfast, Northern Ireland. She is particularly proud of her long association with the National Institute of Trial Advocacy, which honored her with its 2007 Robert Keeton Faculty Award.

Despite her Court of Appeals caseload and her teaching, Judge Vaidik is also actively involved in a wide variety of community, legal, and judicial organizations. She has received many awards and honors, including the 2004 Indiana State Bar Association's Women in Law Achievement Award, the 2007 Indiana Lawyer Distinguished Barrister Award, the 2003 Paragon of Justice Award from Valparaiso University Law School, and the Sagamore of the Wabash Award from two Indiana governors.

Judge Vaidik and her husband are the proud parents of twin daughters, one a medical doctor and one a lawyer, and they have two grandsons, who can choose either profession.

ANNUAL CONFERENCE HIGHLIGHTS: AWARDS

Awards Luncheon

Friday, November 11, 12:05 p.m.

Marriott 5-6 (2nd Level)



Keynote Address

Indiana's RFRA: The "Fix" Is In, or Is It?

Barbara J. Baird

Barbara Baird is a graduate of Indiana University Maurer School of Law and has a solo law practice in Indianapolis. Since the early 1990s, Barbara has focused her practice on issues of importance to the LGBT community, including adoptions; domestic partnerships; marriage equality; gender marker changes; and wills, trusts, and estate planning for same sex couples. Barbara was co-counsel in *Baskin v. Bogan*, the lead case in Indiana's successful marriage equality litigation in 2014, and represented the lesbian adoptive couple in *In the Matter of Infant Girl W v. Morgan County Office of Family and Children*, 845 N.E.2d 229 (Ind. App. 2006), setting the first precedent in Indiana that allowed an unmarried same-sex couple to jointly adopt a child. Barbara is the immediate past chair of the Sexual Orientation and Gender Identity Committee of the Indiana State Bar Association. Throughout her career, Barbara has also practiced in the area of labor and employment law, both at the National Labor Relations Board and in private practice, and has been an instructor at IUPUI Division of Labor Studies.

Arthur von Briesen Award

Daniel J. Westbrook



Over the course of his 25-year career, Dan Westbrook has blended a highly acclaimed practice as a partner in the law firm of Nelson Mullins Riley & Scarborough with pro bono work in criminal justice that has been recognized at the local, state, and national levels. Before becoming a lawyer, Dan obtained undergraduate and Masters degrees in Fine Arts from Valdosta State College and the University of North Carolina, respectively. After serving as an assistant professor of theater at Case Western Reserve University and being a professional actor in Cleveland, Dan graduated from the University of

South Carolina School of Law.

Dan has been included repeatedly among the Best Lawyers in America and South Carolina Super Lawyers for his representation of hospitals and other healthcare providers in business litigation and



regulatory matters. Dan has also been a leader of Nelson Mullins' nationally recognized pro bono program, chairing the firm's pro bono committee, and, over the years, recording more pro bono hours than any of the firm's more than 500 lawyers. Dan has averaged more than 700 hours per year in pro bono cases during the past decade.

Dan's criminal justice pro bono work has included successfully representing more than 2,500 men and women with serious mental illness in the custody of the South Carolina Department of Corrections in a class action challenging the constitutionality of the state's correctional mental health services; creating an appellate defense program in which firm lawyers assisted the State Office of Indigent Defense with appeals of criminals convictions; establishing a parole practice with other partners and associates that has a remarkably high success rate, including an unprecedented case in which the South Carolina Supreme Court reversed parole board decision; serving as chair of the board of the South Carolina Death Penalty Resource Center for 14 years; and representing three men on death row.

Denison Ray Award

Norman Metzger



Norman P. Metzger is a graduate of Manchester University and the University Michigan Law School-Ann Arbor, Michigan. At Manchester University, Norman served as the President of the Student Council and graduated with distinction in 1961 and then graduated from the University of Michigan Law School in 1964 with his J.D. After law school, Norman served in the US Peace Corps Volunteer program in Ethiopia from 1964 to 1967. While in Ethiopia, he started a legal project at the Haile Selassie University Law School where he taught and then became the Director of Asmara Law Extension. After returning to the States, Norman was hired to be the executive director at Legal Aid of Fort Wayne. He was the executive director there until 1970, when he took the role of the executive director of Legal Services Organization, later re-named Indiana Legal Services. Norman was the executive director of Indiana Legal Services for 45 years. He retired in March 2015.

Emery A. Brownell Award

Susan Beck, *The American Lawyer*



The American Lawyer is a monthly law magazine published by ALM (formerly American Lawyer Media). It was founded in 1979 by Steven Brill. Features include:

- The annual “Am Law 100” and “Am Law 200” surveys, which rank United States law firms by number of attorneys, profits per partner, and overall revenue
- “The View From the Top” (annual poll of law firm chairpersons)
- “Corporate Scorecard”

With the July 2015 publication of Susan Beck’s article, “How Big Law is Failing Legal Aid,” and Kimberly Kleman’s accompanying editorial, “Big Law and Legal Aid,” *The American Lawyer* launched an overdue national conversation about fulfilling our nation’s promise of justice for all. Furthermore, it provided concrete steps that Big Law could take to better support civil legal aid. Since the publication of these important pieces, *The American Lawyer* has continued to spotlight the funding issues facing America’s civil justice system and to hold the legal community accountable for its responsibility to ensure adequate funding for civil legal aid. This effort to place civil legal aid at the forefront of every attorney’s mind is commendable, and represents *The American Lawyer*’s dedication to ensuring justice for all.

Susan Beck is a Senior Writer at *The American Lawyer*, where she has worked since 1987 covering the legal profession. She is a graduate of Harvard Law School and Smith College and lives and works outside Cleveland.

Mary Ellen Hamilton Award

Gwendolyn A. Johnson



Gwendolyn Johnson, affectionately known as the “Golden Girl of Community Service” and the “Mayor of Cherry Hill,” has been fighting for equal access to justice for most of her life. Growing up in northwest Baltimore, she learned early on that advocating for herself and for others in her community would be a constant battle, but one in which she was more than willing to engage. In the early 1950s, Gwen spearheaded advocacy efforts on behalf of indigent African-American workers as she began her own career as one of the first African-American waitresses in

downtown Baltimore.

In 1968, Gwen relocated to south Baltimore and continued her activism, first focusing on underserved children and later on older adults. Gwen started the Cherry Hill Eating Together Program, where she served as a nutrition aide from 1974 to 1989. A federally funded program

established under the Older Americans Act, the Eating Together Program is devoted to promoting health, reducing isolation, and providing nutritious meals in a congregate dining setting.

Gwen's service and advocacy did not stop there. For more than 40 years, she served as a community leader, including as commissioner on the Baltimore City Housing, Health, and Human Services Committee, vice president of Maryland Legal Aid's board of directors, and as a member of the University of Maryland Community Advisory Council (known as the Farmer-Mitchell Community Advisory Council).

In 2014, after 41 years of service, Gwen retired from the Baltimore City Office of Aging and CARE Services. She has dedicated her life to advocating for others and exemplifies the true spirit of selflessness. Gwen's extraordinary leadership, generous community service, and endless commitment to advocating for equal access to justice set an example for all to follow.

New Leaders in Advocacy Award

Madison Hardee



Madison Hardee is an attorney at Legal Services of Southern Piedmont (LSSP) in Charlotte, NC. Madison received her B.S. in public health from George Washington University and her J.D. from Tulane University School of Law in 2012. As a former volunteer EMT, Hardee saw firsthand the health care barriers that low-income families and underserved groups face. She believes that health care should be a fundamental human right and is particularly interested in reducing access barriers for immigrant families. At LSSP, Madison represents clients in public benefits cases and

works with other advocates to address systemic state and national health policy issues. Madison also manages LSSP's team of health insurance navigators who provide outreach and enrollment assistance in the Charlotte area.

Pierce-Hickerson Award

Jim Fitzsimmons



The National Association of Indian Legal Services is pleased and honored to bestow upon the family of Jim Fitzsimmons the 1996 Pierce Hickerson Award, named for two of our heroes, Julian Pierce of North Carolina and Robert Hickerson of Alaska.

Jim met an untimely end in the spring of 2015, and we're still reeling from his departure.

After graduating from the University of North Dakota and the UND School of Law, Fitzsimmons began working with the North Dakota Legal Services in Ft. Berthold in the late 1970s. In 2004, North Legal Services and Legal Assistance of North Dakota consolidated into Legal Services of North Dakota (LSND) and Fitzsimmons was named its executive director.

Fitzsimmons continued to represent Native Americans in their civil cases after the merger, fighting for their rights statewide and nationally. He was a dedicated public servant and had a passion for helping those in need. Jim served on numerous legal organizations and professional associations throughout the state, including the North Dakota Bar Association. He was a strong advocate for Indian rights throughout his career, was very active in the Fort Berthold community, and was an instructor at Fort Berthold Community College, where he received an award honoring his service to the college.

One of his big advocacy efforts was defining tribal jurisdiction versus state jurisdiction. Two of his reported North Dakota Supreme Court cases, *U.S. ex rel. Hall v. Hansen*, 303 NW2d 349 (ND 1981), and *McKenzie County Social Service Board v. C.G.*, 2001 ND 151, 633 NW2d 157, involved challenges to state court jurisdiction over reservation Indians.

Jim was also on the North Dakota Supreme Court's Committee on Tribal and State Court Affairs for years. Because of Jim's influence (and occasional court cases), state court judges in North Dakota, especially those located near the Ft Berthold and Turtle Mountain reservations, have a good understanding of when a state court has jurisdiction over Indians and when it doesn't. The problem of state courts deciding on-reservation disputes involving Indians is nearly non-existent now.

Jim was also a strong advocate of enforcing individual rights in tribal court. Tribal court cases he was involved in included: getting tribal court to order the tribal council to return Christmas bonuses of \$20,000 per member; litigation to enforce a tribal code provision guaranteeing the right to a law trained judge; litigation enforcing the rights of tribal casino employees; and, before the tribe established a child support enforcement program, ensuring that paternity was established in tribal court. LSND is currently representing juvenile defendants in tribal court because of a grant obtained by Jim.

When the Bureau of Indian Affairs stopped writing wills for Indians after the American Indian Probate Reform Act was enacted, Jim got Legal Services to begin writing AIPRA wills, because much of the private bar did not understand AIPRA. The situation is slowly improving, but Legal Services probably still writes the majority of Indian wills in North Dakota.

Jim was also a strong advocate on behalf of victims of domestic violence. This advocacy extended to off-reservation domestic violence as well. One result of Jim's domestic violence advocacy was that the Turtle Mountain Tribe enacted its first domestic violence code and began representing victims of domestic violence in tribal court.

Reginald Heber Smith Award — Civil

Sarah Megan



Sarah Megan graduated from Grinnell College and University of Iowa College of Law hoping for a career helping people. Little did she know when she took her first job out of law school with Prairie State Legal Services in its Rock Island, Illinois, office that she would spend her legal career at Prairie State, fulfilling this dream. Within a few months on the job, she became involved in a class action challenging the state's termination of AFDC, Food Stamps, and Medicaid for persons who failed to meet onerous work related requirements even when they had good cause. She was hooked. Since those early days, she has served as staff attorney, managing

attorney, and litigation director. She has worked on compelling cases for clients in extremely serious circumstances, including assisting Illinois veterans to get basic due process protections when their need based disability benefits had been cut-off without advance notice or opportunity to contest, helping Housing Choice Voucher Program participants keep their vouchers when public housing authorities planned to cut them off due to budget constraints, helping medically fragile clients keep life-saving skilled nursing services, and helping clients with disabilities keep adequate home-based services to live in the community rather than in institutions. She has co-counseled with, trained, and mentored colleagues at Prairie State in a joint effort to deliver high quality legal services to achieve their clients' goals.

Reginald Heber Smith Award — Defender

Jonathan E. Gradess



Jonathan E. Gradess is executive director of the New York State Defenders Association (NYSDA), a not-for-profit organization dedicated to improving the quality and scope of public legal representation in New York. The Association operates the nation's first state-funded Public Defense Backup Center, which serves New York's more than 6,000 public defense attorneys, providing training, legal research, consultation, and technical assistance. In addition, NYSDA has a duty to review, assess, and analyze the public defense system in the state; identify problem areas; and propose solutions in the form of specific recommendations to the governor, the legislature, the judiciary, and other appropriate instrumentalities. Mr. Gradess is also

executive director of the New York State Defenders Justice Fund.

Mr. Gradess began his career as a paralegal, thereafter graduating cum laude in 1973 from Hofstra Law School's charter class. He has worked as a criminal defense lawyer, a private investigator, and a law school professor. Mr. Gradess is the recipient of the New York Nonprofit Media's Cause Awards 2016 Overall Sector Support; the Capital Punishment Committee of the City of New York Bar Association 2016 Norman J. Redlich Award for Capital Defense Distinguished Service; the New York State Association of Criminal Defense Lawyers Gideon Award; and the New York State Bar Association Criminal Justice Section Award for Outstanding Contribution to the Delivery of Defense Services.

Mr. Gradess serves on the Restorative Justice Commission of the Roman Catholic Diocese of Albany and the Board of Directors of Equal Justice USA and New Yorkers for Alternatives to the Death Penalty.

ANNUAL CONFERENCE HIGHLIGHTS: CAUCUSES

Civil Caucus

The Future of Civil Legal Aid in a New Washington

Thursday, November 10, 10:30 a.m. – 12:00 noon

Marriott 5-6 (2nd Level)

The annual civil caucus will highlight a variety of issues related to the recent national election as they relate to the civil justice community. Presenters will discuss the impact of the election results from the perspective of the new Congress and administration. How will LSC issues likely fare in the 115th Congress? How will the new administration approach the appointment of a new LSC board of directors, federal funding for civil legal aid, or the use limitations on such funding? Will the administration develop and advocate for policy positions that improve life opportunities for disadvantaged populations and seek racial equity in the United States?

Is it likely the Department of Justice will continue to aggressively pursue positive change in the civil justice system through its Access to Justice initiative and strong civil rights enforcement? What are the prospects for the White House to continue its Legal Aid Interagency Roundtable (WH-LAIR), or the outlook for the continuation of the Public Service Loan Forgiveness program as a new Congress reauthorizes the Higher Education Act?

These and other questions will be discussed from a variety of perspectives by representatives of NLADA, the Sargent Shriver Center on National Poverty Law, the DOJ Office for Access to Justice and Civil Rights Division, and other stakeholders in the civil justice system.

Client Caucus

Clients' Role in Addressing Implicit Bias and Leading the Fight for Racial Justice

Thursday, November 10, 10:30 a.m. – 12:00 noon

Marriott 7-8 (2nd Level)

NLADA issued a Joint Statement on Racial Justice with the Sargent Shriver National Center on Poverty Law renewing its commitment to addressing racial justice. In this statement, NLADA commits to taking steps toward reshaping the way legal aid and indigent defense providers engage with, partner with, and empower the communities they serve. The client's voice is a central component to achieving this goal. Clients must be empowered to be equal partners in addressing racial injustice in their communities. The Client Policy Group within NLADA has a longstanding commitment to racial justice and recently sponsored a resolution to encourage implicit bias training within the legal community, which was passed by NLADA in 2015. During the Client Caucus, there will be a discussion about implicit bias and how NLADA can implement the Action Plan for Racial Justice.

Defender Caucus

Public Defenders as Reform Leaders

Thursday, November 10, 10:30 a.m. – 12:00 noon

Marriott 3-4 (2nd Level)

Criminal justice system reform has become a priority on both sides of the political aisle and in our communities, as the unsustainability of America's over-reliance on incarceration and racialized patterns of injustice are brought into sharper focus. The participation of defenders in these discussions is vital, particularly because of their unique perspective on clients and their needs, their knowledge of systemic injustices and local inefficiencies, and their key role in the implementation of reforms. The Defender Caucus will convene a panel of defenders who have been or are currently involved in reform efforts taking place across the country for an interactive discussion including how to become involved and why, insight into the challenges and successes they experienced, and opportunities to hear about efforts underway elsewhere.

The Dance

Thursday, November 10

8:30 p.m. – midnight

Marriott 5

In memory of **Esther F. Lardent**

Dance the night away with our
DJ, Lonell “KING RO” Conley

Come early for drink specials!
Visit our photo booth!




NLADA
Insurance
Program

TRAINING TRACKS

Board Workshops & Training Topics

Successful nonprofits are indispensable to their communities' health and well-being. They have credibility with the people they serve and can articulate their values and the value they provide. Workshops will showcase and train others on how board members of successful nonprofits:

- act with transparency
- support and clarify the organization's vision
- use their influence and expertise to help staff achieve greater impact
- bring diversity and inclusion to the board as a means to greater effectiveness
- evaluate both their effectiveness as the governing body and the effectiveness of organizational strategy

Sessions in the Board Track are marked with this icon 

Civil Legal Aid Workshops & Training Topics

The benefits from civil legal aid cover a remarkably broad range of topics, all of which advance equal justice. Events of the past few years have created a particular interest in issues that cut across the field of legal aid. To help advocates provide even more effective service, this year's workshops will highlight:

- using racial equity analysis to inform advocacy and affect change
- using human rights strategies to affect change
- drawing on data and new technologies to increase effectiveness
- substantive strategic advocacy sessions and/or measuring their impact
- new communications and messaging strategies

- systemic racial injustice in policing, access to courts, court fees, community investment, and more as we reflect on increasingly visible racialized violence and the advocacy and movements emerging in response (e.g., Black Lives Matter)
- mentoring and developing new leadership for the next generation of legal aid advocates

Sessions in the Civil Track are marked with this icon



Client Workshops & Training Topics

The Client track this year is dedicated to the memory of Darryl Hunt. People who have been served by legal aid organizations contribute to success in their communities through service, advocacy, effective communication, collaboration, and leadership. Workshops in this category will include client leadership training, effective lay advocacy skills, communications skills training, and examples of the contributions of client leaders in their communities.

Sessions in the Client Track are marked with this icon



Defender Legal Services Workshops & Training Topics

Defenders are champions of justice, employing proven and innovative tactics, tools, and technologies to ensure excellence in client representation and bring attention to the critical importance of quality public defense. Workshops will provide attendees with toolkits, checklists, protocols, reports, best practices, and other tangible resources that allow attendees to put their learnings into practice. Sessions will cover the full range of topics and issues important to defenders, including:

- Community-oriented defense
- Holistic representation
- Defender office and community collaboration models
- Public defender involvement in community crises (e.g., Ferguson, Baltimore, and McKinney)
- Procedural justice
- Evidence-based decision making
- Early entry of counsel & pretrial/bail reform

- Defender-led data collection & research efforts
- Defender office budget development & advocacy
- Case management system implementation

Sessions in the Defender Track are marked with this icon 

Fundraising Workshops & Training Topics

Both new and experienced development staff look for tools to create, cultivate, and sustain their organizations' fundraising programs. Sessions will range from the nuts and bolts of development work and relationship building to the best methods of reaching donors. In the difficult and competitive arena of fundraising, development staff must ensure they have gathered all "low-hanging fruit" and begin to work higher as well!

Sessions in the Fundraising Track are marked with this icon 



NLADA invites you to attend the
**Client Awards
Reception**

7:00 p.m.
Thursday, November 10th
Marriott 6 (2nd Level)

The graphic features a background of several glass awards on a table. One award in the foreground has a plaque that reads "NLADA" and "Dorinda Ray Award". The text is overlaid in white with a slight shadow effect.

CONFERENCE AGENDA

Tuesday, November 8

8:30 a.m. – 5:00 p.m.

MIE New Executive Director Training (Pre-Registration Required) – Marriott 3 *(2nd Level)*

8:30 a.m. – 5:15 p.m.

Defender Train the Trainers: Creating Training Programs and Culture in Defender Organizations (Pre-Registration Required) – Marriott 1 *(2nd Level)*

5:30 – 7:00 p.m.

National Alliance of Indigent Defense Educators (NAIDE) Meeting – Austin/Boston *(2nd Level)*

7:00 – 8:00 p.m.

National Organization of Client Advocates (NOCA) Membership Meeting – Sante Fe *(2nd Level)*

Wednesday, November 9

8:30 a.m. – 5:00 p.m.

MIE New Executive Director Training (Pre-Registration Required) – Denver *(2nd Level)*

9:00 a.m. – 5:15 p.m.

Defender Train the Trainers: Creating Training Programs and Culture in Defender Organizations (Pre-Registration Required) – Sante Fe *(2nd Level)*

2:00 – 5:30 p.m.

Conference Registration & Exhibit Hall – Marriott Foyer *(2nd Level)*

4:00 – 5:00 p.m.

New Member and First-Time Attendee Orientation – Marriott 4 *(2nd Level)*

5:30 – 7:00 p.m.

Annual Meeting of Members

Standing for Racial Justice: Shaping the Roles of Legal Aid, Public Defenders, and Client Advocates – Marriott 5-6 *(2nd Level)*

7:00 – 8:30 p.m.

Welcome Reception – Marriott Foyer *(2nd Level)*

Sponsored by the Indiana Bar Foundation



Thursday, November 10

7:30 a.m. – 5:00 p.m.

Conference Registration & Exhibit Hall – Marriott Foyer (2nd Level)

7:30 – 8:30 a.m.

Continental Breakfast – Marriott Foyer (2nd Level)

8:30 – 10:00 a.m.

Opening Plenary Session – Marriott 5-6 (2nd Level)

10:00 – 10:30 a.m.

Break – Marriott Foyer (2nd Level)

10:30 a.m. – 12:00 noon

Civil Caucus: The Future of Civil Legal Aid in a New Political Environment – Marriott 5-6 (2nd Level)

Client Caucus: Clients' Role in Leading the Fight for Racial Justice – Marriott 7-8 (2nd Level)

Defender Caucus: Public Defenders as Reform Leaders – Marriott 3-4 (2nd Level)

12:00 noon – 2:00 p.m.






Lunch on Your Own

12:30 – 2:00 p.m.


NLADA Farmworker Section Meeting – Indiana A/B (1st Level)

2:15 – 3:45 p.m.

Concurrent Sessions


-  Aligning Organizations to Advance Racial Equity – Marriott 7 (2nd Level)
-  A Biased-Informed Approach to Public Defender Advocacy – Texas/Michigan (Lobby Level)
-   Child Support and the Criminal Justice System: Coordinating Services for Non-Custodial Parents – Marriott 1 (2nd Level)
-  Coalition of Social Workers for the Defense – Illinois/Florida (Lobby Level)



 Ethics in Civil Legal Services – Marriott 2 (2nd Level)


 The Evolving Role of Legal Aid Providers in Serving Those Who Have Served – Marriott 3 (2nd Level)

   A Fresh Approach to Community Lawyering – Marriott 4 (2nd Level)

 Growing Diverse Leaders: What Can We Do to Ensure We Have Diverse Legal Services Leaders in the Pipeline – Sante Fe (2nd Level)



 Holistic Adjustment of Mind, Body, and Family after Returning Home from Prison – Lincoln (2nd Level)

  Indicators, Indexing, and the Global and U.S. Access to Justice Movement – Marriott 8 (2nd Level)

 Innovative Approaches to Bringing and Resolving Civil Rights Complaints: The Corpus Christi Case Study – Boston/Austin (2nd Level)

  The Opioid Epidemic: Criminal and Family Defense Lawyers' Vital Role in Asserting Clients' Rights to Treatment – Denver (2nd Level)

 Technology Innovations in Disaster Preparedness and Response – Marriott 9 (2nd Level)

  Victim, Defendant...or Both?: Expanding the Lens of Advocacy – Marriott 10 (2nd Level)

3:45 p.m. – 4:15 p.m.


Fun Break – Marriott Foyer (2nd Level)

Sponsored by Justice Works



















4:15 – 5:45 p.m.

Concurrent Sessions

  Beyond the Advocacy: Mobilizing to Ensure Language Accessibility for Indigenous Language Speaking Immigrant Populations – Marriott 1 (2nd Level)

 Cy Pres: What's Happening and What Should You Be Doing? – Marriott 2 (2nd Level)

 Defenders Leading the Nation: Evidence-Based Decision Making in Wisconsin, Indiana, and Virginia – Marriott 3 (2nd Level)

-   Discharge Upgrades: Restoring Honor to the “Less than Honorable” – Denver *(2nd Level)*
-    Earning Student Debt Relief: The Current State of Affairs and Its Uncertain Future – Texas/Michigan *(Lobby Level)*
-    The Forgotten Collateral Consequence: Criminal Defendants in the Child Welfare System – Marriott 4 *(2nd Level)*
-  Legal Aid Leaders for Tomorrow – Marriott 7 *(2nd Level)*
-  News You Can Use – Marriott 8 *(2nd Level)*
-  Real and Meaningful Engagement: How to Successfully Involve Clients at All Levels of Your Organization – Lincoln *(2nd Level)*
-  The Research Behind the Intuition: Respectful Treatment and Process is Paramount in Court – Marriott 9 *(2nd Level)*
-  Statewide Justice Portal Initiative Update and Technology’s Role in 100% Access Efforts – Sante Fe *(2nd Level)*
-    Strengthening Legal Aid Governance – Boston/Austin *(2nd Level)*
-  Update on the CFPB’s Enforcement Actions and How Legal Services Lawyers Can Use Them in Representing Their Clients (Highlighting Debt Collection and Mortgage Servicing Cases) – Illinois/Florida *(Lobby Level)*
-  What We Now Know: Results of A Multiyear Study on the Impact of Counsel for Domestic Violence Survivors – Marriott 10 *(2nd Level)*

6:00 – 7:00 p.m.

NLADA Client Section Meeting – Marriott 7 *(2nd Level)*

NLADA Technology Section Meeting – Denver *(2nd Level)*

7:00 – 8:30 p.m.

Client Awards Reception – Marriott 6 *(2nd Level)*

8:30 p.m. – 12:00 midnight

The Dance – Marriott 5 *(2nd Level)*

Sponsored by NLADA Insurance Program (in honor of Esther Lardent)

Friday, November 11

7:30 a.m. – 5:00 p.m.


Conference Registration & Exhibit Hall – Marriott Foyer *(2nd Level)*


7:30 – 8:30 a.m.


Continental Breakfast – Marriott Foyer *(2nd Level)*


8:30 – 10:00 a.m.

Concurrent Sessions

 Defending the Masses: Demanding Justice in America's Misdemeanor and Municipal Courts – Illinois/Florida *(Lobby Level)*

  Diversity and Inclusion Committee: Structuring the Discussion and Cultivating the Culture of Open Dialogue – Sante Fe *(2nd Level)*



 Fair Lending and Community Reinvestment: Using Data for Economic Justice Advocacy – Texas/Michigan *(Lobby Level)*



  Funding, Data Collection, and Language Access – Marriott 1 *(2nd Level)*


 High Impact Pro Bono Clinics – Marriott 2 *(2nd Level)*

  Indiana's RFRA Experience – Marriott 4 *(2nd Level)*

 Leadership Is Everybody's Business, Part 1 – Lincoln *(2nd Level)*

  Narrative Advocacy: Creating Empathy through Storytelling – Boston/Austin *(2nd Level)*

  Seeding the Field: Training and Developing Public Interest Leaders – Denver *(2nd Level)*

 Seeking Portable Justice: Continuing Representation When Your Migrant Clients Return Home – Marriott 3 *(2nd Level)*






















10:00 – 10:30 a.m.

Coffee Break – Marriott Foyer (2nd Level)

Sponsored by the Indiana Bar Foundation

10:30 a.m. – 12:00 noon

Concurrent Sessions

-  Best Practices in Outcomes Collection and Analysis – Marriott 1 (2nd Level)
-   Criminally Accused and Civilly Punished: Tools and Strategies to Mitigate against the Civil Consequences of an Arrest – Marriott 3 (2nd Level)
-  Educating Legislators about Legal Aid – Marriott 2 (2nd Level)
-   Helping Youth Overcome Barriers to Reentry: The Power of Juvenile Defenders and Legal Aid Attorneys Joining Forces – Marriott 4 (2nd Level)
-   How Public Defenders Can Help Reform America's Bail System – Sante Fe (2nd Level)
-  Is Intersectionality an Urgent Mandate or a Delayed Dream? – Indiana E (Lobby Level)
-  Leadership Is Everybody's Business, Part 2 – Lincoln (2nd Level)
-  Online Intake: Oh, If I Had Only Known Then What I Know Now! – Illinois/Florida (Lobby Level)
-  The Power of Community Lawyering: Finding Creative Solutions to Issues Affecting Low-Income and Minority Communities – Marriott 8 (2nd Level)
-  The Right to Water: Using Human Rights Tools to Address Basic Needs – Denver (2nd Level)
-  Strategies for Successful Litigation on Language Access and Practical Solutions – Boston/Austin (2nd Level)
-  Understanding How Federal Block and Formula Grants to State and Local Governments Support Legal Aid – Marriott 9 (2nd Level)
-  Updating the ABA Ten Principles – Marriott 7 (2nd Level)
-  Virtual Legal Advice Clinics: ABA Free Legal Answers – Texas/Michigan (Lobby Level)
-   Welfare Modernization and ACA Implementation:
-   Issues for Legal Services Programs and Their Clients – Marriott 10 (2nd Level)















12:05 p.m. – 2:15 p.m.

Awards Luncheon – Marriott 5-6 *(2nd Level)*



Sponsored by Mutual of America

2:30 – 4:00 p.m.

Concurrent Sessions

-  Accelerating Your Advocacy and Health Impact with Planning, Funding, and Data-Part 1 – Illinois/Florida *(Lobby Level)*
-  Achieving 100% Access to Justice Ethically: Professional Responsibility in New Service Delivery Models – Sante Fe *(2nd Level)*
-  Advocating for the Elephant in the Room: Legal Tools to Advocate for Appropriate Mental Health Services for Adolescents – Boston/Austin *(2nd Level)*
-  Annual Supreme Court Review – Texas/Michigan *(Lobby Level)*
-  Best Practices in Monitoring Language Access Compliance – Marriott 3 *(2nd Level)*
-  Building a National Identity for Civil Legal Aid:
  What's Next? – Marriott 1 *(2nd Level)*
-  City Models: The Impact of Redesigning Cities on Low-Income People and Communities of Color – Lincoln *(2nd Level)*
-   Collaborating to Benefit Low-Income Consumers: How the FTC and Legal Aid Organizations Can Partner to Further Shared Goals – Marriott 2 *(2nd Level)*
-  Creating and Sustaining an Empowering Office-Based Racial Justice Initiative – Marriott 4 *(2nd Level)*
-  MIE Roundtable for Legal Services Executive Directors and Managers – Marriott 7 *(2nd Level)*
-   No Panhandling, No Sleeping in Public: One Community's Response to Efforts Made to Eradicate Homelessness Without Infringing on the Constitutional Rights of the Homeless – Denver *(2nd Level)*
-    Removing Barriers and Addressing Criminalization: Best Practices for Representing Victims of Human Trafficking Charged with Crimes – Marriott 8 *(2nd Level)*

 There's More Money Out There! – Marriott 9 *(2nd Level)*

  Turning Data into Intelligence: Using the Data Our Programs Produce to Improve Services and Generate More Dollars – Marriott 10 *(2nd Level)*

4:00 – 4:15 p.m.

Break

4:15 – 5:45 p.m.

Concurrent Sessions

 Accelerating Your Advocacy and Health Impact with Planning, Funding, and Data-Part 2 – Illinois/Florida *(Lobby Level)*




 Changing Culture by Implementing a Client Bill of Rights – Lincoln *(2nd Level)*

 Defending the Public: Community Engagement Strategies – Marriott 9 *(2nd Level)*

 Fair Housing in the Context of Affordable Housing: Land Use and Policing – Marriott 10 *(2nd Level)*




  The Intersection between Civil and Criminal:

  What Every Legal Services Lawyer Should Know – Sante Fe *(2nd Level)*

   Legal Aid in the Community: Leveraging Resources and Building Partnerships to Help Improve Economic Lives of Consumers, with a Focus on Those Consumers Reentering the Community after Incarceration – Texas/Michigan *(Lobby Level)*

 Legal Services Data in Context: Leveraging Public Data for Community Needs Assessments and Planning – Marriott 7 *(2nd Level)*

   Military Culture and Delivery of Veterans Legal Aid – Marriott 4 *(2nd Level)*

   The Most Effective Reentry Strategy: Expungement – Marriott 3 *(2nd Level)*

 State Legislative Funding Roundtable: Recap of 2016, Preview of 2017 – Marriott 8 *(2nd Level)*

 State Poverty Advocacy: Its History and Future – Boston/Austin *(2nd Level)*

 Understanding Client Choice: Does It Make Sense in Your Jurisdiction? – Marriott 2 *(2nd Level)*

 What Legal Aid Executive Directors Need to Know about Access to Justice Commissions – Marriott 1 *(2nd Level)*

6:00 – 7:00 p.m.

African-American Project Directors Association Meeting – Marriott 10 *(2nd Level)*

NLADA Latino Advocates Section Meeting – Marriott 7 *(2nd Level)*

Saturday, November 12

7:30 – 10:00 a.m.

Conference Registration & Exhibit Hall – Marriott Foyer *(2nd Level)*

7:30 – 8:30 a.m.

Continental Breakfast – Marriott Foyer *(2nd Level)*

8:30 – 10:00 a.m.

Concurrent Sessions



 A.C.T. Smart: Building a Public Defense Web Portal – Illinois/Florida *(Lobby Level)*

 Strategic Advocacy Initiative – Building the Culture and Practice of Strategic Advocacy in Civil Legal Aid: Looking Intentionally at What Work We Do and How to Increase Its Impact – Sante Fe *(2nd Level)*

 Honoring Gault: Ensuring Due Process and Fairness for Youth in the Juvenile Justice System Irrespective of Race or Ethnicity – Marriott 4 *(2nd Level)*

 LSC and the Client Voice – Marriott 1-2 *(2nd Level)*

 Sexual Harassment in Housing – Lincoln *(2nd Level)*




  Subsidized Jobs: Getting to the Heart of Deep Poverty – Boston/Austin *(2nd Level)*

10:00 – 10:30 a.m.

Break – Marriott Foyer *(2nd Level)*

10:30 a.m. – 12:00 noon

Concurrent Sessions

-  Circle Up: The Practice and Implementation of Restorative Justice Circles in Criminal Defense Practice – Sante Fe *(2nd Level)*
-  Hot Topics in Civil Legal Aid – Marriott 1-2 *(2nd Level)*
-  Smart Advocates Use Smart Forms:
Better Advocacy through Document Automation – Lincoln *(2nd Level)*

CONFERENCE ENDS

NLADA Training Calendar 2017

Jan.

Appellate Defender Training

January 19–22
New Orleans, LA

Federal Funding Training

January 22
New Orleans, LA

May

Equal Justice Conference

May 4–6
Pittsburgh, PA

June

ACCD Summer Conference

June 6
Washington, DC

NASAMS Conference

June 6
Washington, DC

COD Network Annual Conference

June 7–8
Washington, DC

www.nlada.org

Sept.

New Leadership NDLI Training

September 8–10
Las Vegas, NV

Nov.

NLADA Annual Conference

December 6–9
Washington, DC



EXHIBITORS

NLADA Appreciates the 2016 Annual Conference Exhibitors

American Bar Association Center for Pro Bono

The ABA Center for Pro Bono is a national resource and support center that provides technical assistance and planning advice, at no charge, to pro bono advocates as they seek to fulfill the promise of equal access to justice for those who cannot afford paid counsel. The Center also offers support for and information about the annual National Pro Bono Celebration (October 23-29, 2016).

Indiana Bar Foundation

The Indiana Bar Foundation is a charitable organization dedicated to strengthening access to justice and appreciation for the rule of law in Indiana. To accomplish our mission, we gather and direct resources toward three areas: providing civic education to Hoosiers of all ages, assisting those who have difficulty accessing the justice system, and improving the legal profession.

Journal Technologies

Journal Technologies supplies case management software and products to courts, prosecutor, public defenders, probation and other justice agencies. We've served agencies for more than 25 years and serve over 500 courts and agencies in 42 states.

Justice Works, LLC

Justice Works is a technology service provider with software solutions designed for legal case management. Our public defender offering, defenderData, is currently in use by offices of all sizes throughout the Country. Our larger installations include statewide systems in, Florida, Louisiana, Maine, and South Carolina. We also provide our full suite of services to all federal defender offices nationwide. We seek to continue improving the technology available to indigent defense professionals while maintaining our reputation as the most affordable provider with the best service.

EXHIBITORS (CONTINUED)

Legal Files Software, Inc.

Legal Files is ideally suited to meet the needs of legal services and legal aid organizations because of its unique combination of case management, intake/eligibility, matter tracking, office management, document management, document assembly, and integrated collaboration features. Legal Files is the most comprehensive application available specifically tailored to meet the ever-changing needs of the legal services community. Created specifically for legal services programs and developed with input from experts, the unique workflow management features in Legal Files make it a comprehensive tool that replaces your intake and eligibility process and helps you serve more clients, more efficiently— without additional staff or hours. Offering a “big picture” view of your entire office, Legal Files goes beyond offering case management tools by helping you meet the latest reporting requirements, managing staff activities and workloads, and tracking your outreach and community education efforts all within one system.

Mutual of America

Mutual of America is a leading provider of retirement plans and services for NLADA and many of its member agencies. In recognition of this long-standing relationship, Mutual of America has agreed to a waiver of certain administration charges for recognized dues paying members of NLADA. You are encouraged to stop by the Mutual of America exhibit booth at this year’s conference to see how you may be able to save money on the cost of your retirement plan. For additional information, you can visit mutualofamerica.com.

National Legal Aid & Defender Association (NLADA)

Founded in 1911, the NLADA is American’s oldest and largest nonprofit association devoted to ensuring excellence in the delivery of legal services to those who cannot afford counsel. For 100 years, NLADA has pioneered access to justice at the national, state, and local levels through the creation of many of the first public defense systems in the country, creation of the concept of a national center to protect the right to counsel, development of nationally applicable standards for legal representation, and groundbreaking legal legislation. NLADA serves as the collective voice for our country’s civil legal aid and public defender services and provides advocacy, training, and technical assistance.



NLADA Insurance Program

The NLADA Insurance Program is the advocate and provider of quality professional liability insurance products for the full spectrum of the National Legal Aid & Defender Association community – individual attorneys, legal aid organizations, public defenders, corporate pro bono programs, law school clinics, individual clients, and public interest groups that work toward justice.

The Resource for Great Programs

The Resource for Great Programs is a national corporation dedicated to providing strategic support to networks of community-based organizations working in arenas having great impact on our society. For more than 30 years, The Resource has provided legal aid programs and their funders with technical assistance and research-based advice, with services including program and project evaluation, economic impact assessment, and legal needs analysis. Visit us on the web at www.GreatPrograms.org.



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