



Case Studies in Reentry Programs

PARTNERSHIPS THAT WORK SERIES

OCTOBER 5, 2017

Welcome to *Partnerships that Work*

NLADA is excited to welcome you to Partnerships that Work, a five-part webinar series, helping civil and defender stakeholders to better understand the ins and outs of connecting their programs to federal resources.

The Partnerships That Work series is presented jointly by NLADA's Defender and Civil Legal Services Divisions as a collaborative effort to connect stakeholders across the civil and criminal justice landscapes to resources, partners, and to spark innovation. You can learn more and register for any of the sessions on our website at <http://www.nlada.org/webinars>.

Today's Speakers

Arlene Griffiths, MPA

Reentry Program Coordinator – Adult Reentry
PBC Justice Services, Public Safety Department

Danielle Ouellette, MSW

Reentry Program Coordinator – Juvenile Reentry
PBC Justice Services, Public Safety Department

Barbara Galloway

Reentry Resource Specialist
Law Offices of Diamond R. Litty

Laura Tuggle

Executive Director
Southeast Louisiana Legal Services

Barbara Galloway

Reentry Resource Specialist

from the 19th Circuit of Florida

The 19th Circuit partners with several different organizations that assist in re-entry efforts

- Partnerships
 - COSA – Council of Social Agencies
 - Roundtable of different agencies
 - Bridges Out of Poverty
 - 16 week class
 - Journey Forward
 - 90 day Male & Female Drug Rehab/Prevention
 - Spiritual Dorm
 - Culinary Dorm (Safe Serve)/College Classes (Lowest Recidivism Rate)
 - GED Dorm

- Partnerships

- Job Career Source

- Halfway Houses

- DOC Probation Offices

- Present with Life Builders – Probation Offices utilize re-entry programs
 - Pilot program – DOC Re-entry specialist

- Treatment Centers

- Council & Recovery (CRC) – Female Treatment Center
 - Pregnant IV drug users highest priority
 - Bus people for outpatient services
 - Substance Abuse Centers
 - Refuge Ranch – Female Treatment Center
 - Faith Farm – Male Treatment Center
 - Dunklin – Male Treatment Center

The 19th Circuit also works with several community organizations

- Community Connections
 - Non-Profits
 - St. Lucie County – Resource Packet
 - Thrift Stores
 - Life Builders – people affected by the 19th Circuit
 - Sliding fee – Food Stamps
 - Counseling – Will pay for portion of session fees
 - Participating in Community Roundtables

- How is this work funded?
 - Public Defenders Office
 - Partnerships with community agencies
 - Treasure Cove Homeless Council – Rental Assistance
 - Federal Assistance for Rental assistance divided by county
 - Help with First Month/Last Month/Security Deposit
 - Churches in community
 - Life Builders
 - www.pd19.org

Arlene Griffiths and Danielle Ouellette
Reentry Program Coordinators
from the 15th Circuit of Florida



PALM BEACH COUNTY EX-OFFENDER REENTRY



Palm Beach County

- Arlene Griffiths, Reentry Coordinator
- Danielle Ouellette, Reentry Coordinator

General background

- Today, the US accounts for five percent (5%) of the world's population but has twenty-five percent (25%) of the world's prisoners.
- There were 48,610 arrests in Palm Beach County (PBC) in 2016.
- 1,200 inmates per year return to PBC from the State.
- Two-thirds of these individuals are arrested again within 3 years.
- It costs taxpayers \$18,000 per year to house one inmate in the Florida Department of Corrections.
- Locally, it costs taxpayers \$48,910 per year to house one inmate in the Palm Beach County jail.

Key Developments- Collaboration

- ✓ Established Reentry Task Force
- ✓ Detailed Assessment of Reentry Services
- ✓ Partnership with the Department of Corrections
- ✓ Reentry Strategic Plan
- ✓ Second Chance Act Funding
- ✓ RFP for partners
- ✓ Community Based Services
- ✓ Agreement on Countywide Individual Assessment
- ✓ Collecting and Tracking Data- RENEW
- ✓ Policies and Procedures
- ✓ Evaluation
- ✓ National Attention and Projects

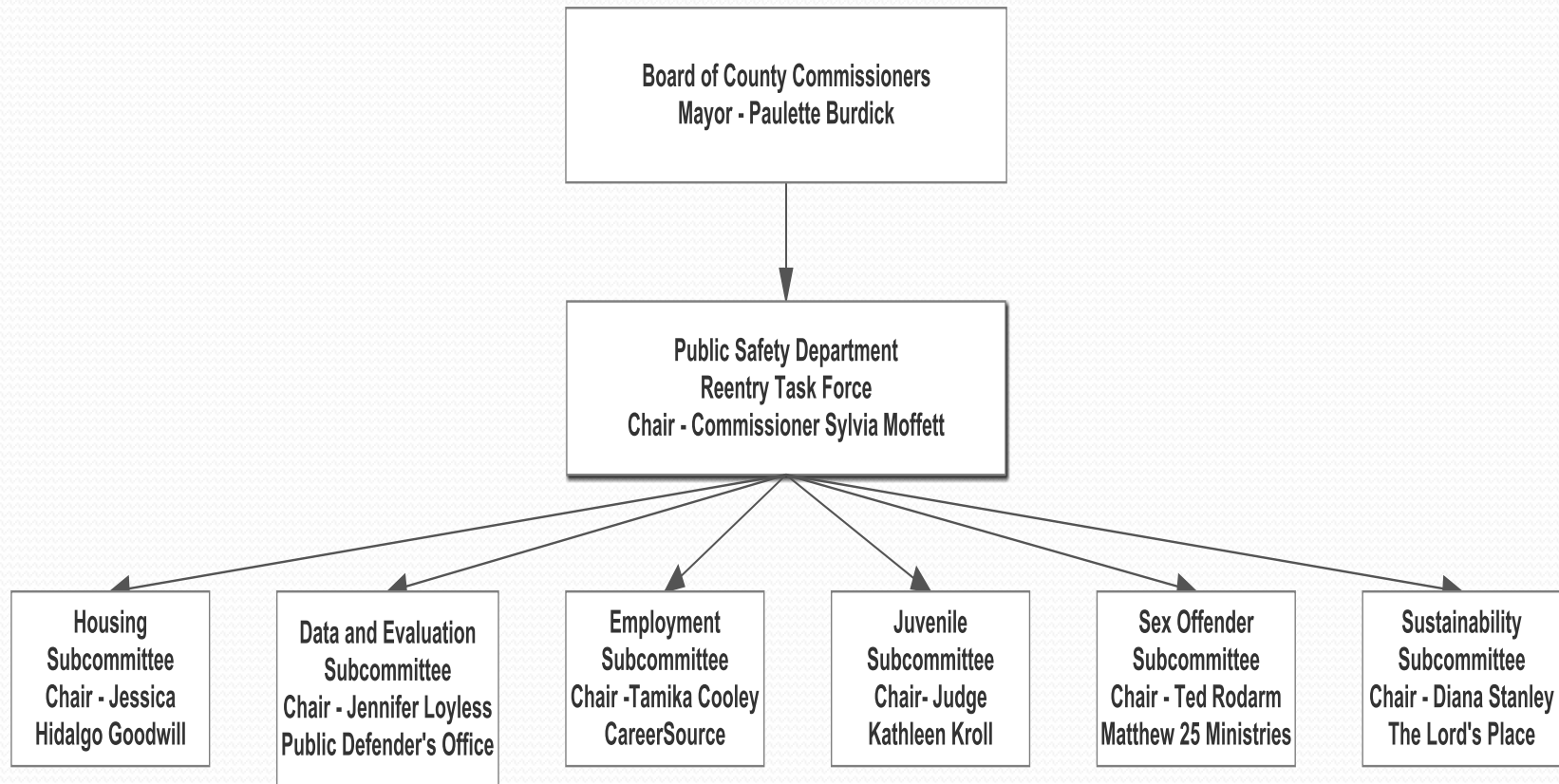
Reentry Task Force Ongoing Responsibilities

- *Coordinate and Facilitate Resources*
- *Maintain and Develop Partnerships*
- *Evaluate and Implement Changes*
- *Sustain, Improve and Expand Reentry Services*



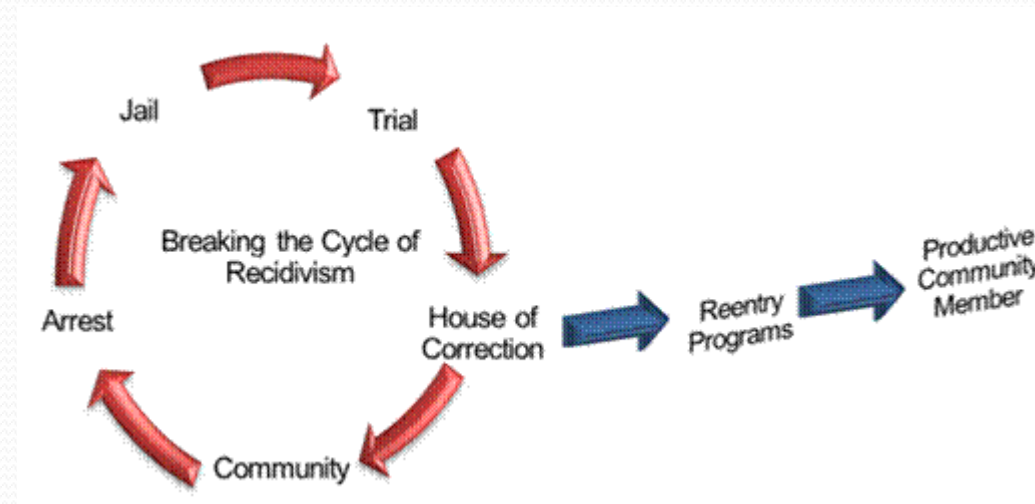
Offender Reentry is a Vital Piece of Public Safety

REENTRY TASK FORCE STRUCTURE



REENTRY OUTCOMES

- ✓ Improved Public Safety
- ✓ Reduced Recidivism Rates
- ✓ Decreased Number of Victims of Crime
- ✓ Improved Quality of Life for Palm Beach County Residents



Detailed Assessment of Reentry Services

- 1) Created an inventory of the County services
- 2) Identified Gaps and Challenges

Geographical- certain areas underserved

Coordination- lacking in coordination

Systemic- no pre-release contact



Partnership Department of Corrections

- The Florida Department of Corrections agreed to move inmates that are returning to Palm Beach County to a facility in Palm Beach County.
- Signed an MOU with the Task Force

Strategic Plan

Living Document

- Set 5 year goals
- Set Annual goals
- Guided County through the process
- All Stakeholders had input and roles

Second Chance Act Funding

- Demonstration grants from DOJ coupled with Justice Assistance Grant (JAG) funding from DOJ and the state
- Technical Assistance from Council of State Governments

COMMUNITY-BASED

Most Reentry efforts in the country are developed and administered by Law Enforcement.

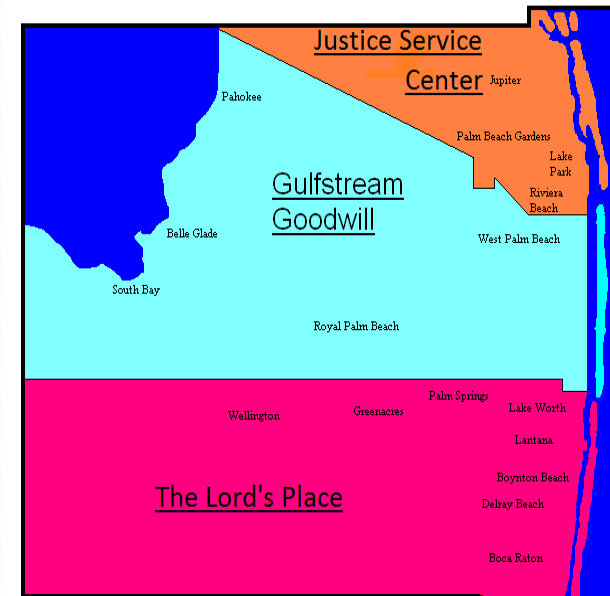
Our partners make us unique:

The Lord's Place

Gulfstream Goodwill

Riviera Beach Justice Service Center

Choice to Change



Description of Programs

RESTORE – In Partnership with FDC, Medium and high risk inmates (384) return to Sago Palm 18-36 months before they are released and receive: Assessment, Victim Impact, Family Reunification, Thinking For a Change, GED, Vocational Training, Transition Planning and Counseling. They are then passed to a non-profit for post-release services.

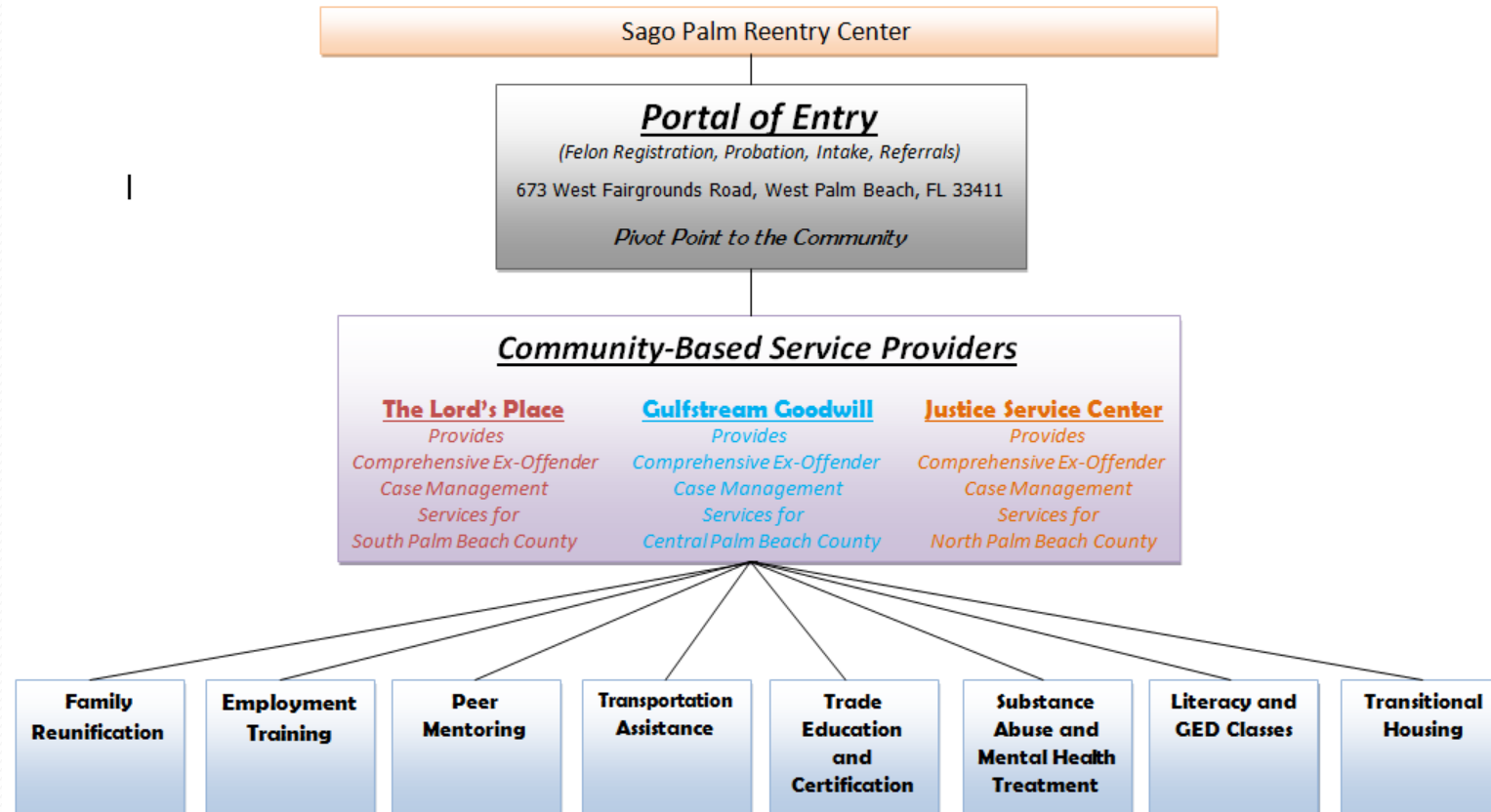
Community Based Reentry- Every inmate returning to PBC receives a letter while incarcerated and is paired with a non-profit agency if interested. Services begin upon release.

Transition from Jail to Community (TJC)- County sentenced inmates are assessed and referred to a community-based service provider

Back to A Future- Juvenile reentry enhancements

RESTORE Service Structure

Palm Beach County RESTORE Ex-Offender Reentry Services





Individual Assessment

- The County agreed that all programs will use the Level of Service Inventory-revised (LSI-r)



RENEW

CJC Reentry Network (RENEW)

Shared database for assessment info, referrals, services delivered, and case management

The CJC Reentry Network (RENEW) is currently tracking 4,869 ex-offenders in PBC



The screenshot shows a web-based login interface for the Palm Beach County CJC Reentry Network (RENEW). The page has a light blue background with a darker blue header area. The header text reads "Palm Beach County" and "CJC Reentry Network (RENEW)". Below this is a "Log In" section with three input fields: "User ID", "Password", and "Agency". The "Agency" field is a dropdown menu. At the bottom of the login section are two buttons: "Log In" and "Change Password". A copyright notice at the bottom of the page reads "© Copyright 2012 Palm Beach County, FL".

Palm Beach County
CJC Reentry Network (RENEW)

Log In

User ID

Password

Agency

Log In Change Password

© Copyright 2012 Palm Beach County, FL

System automatically tracks recidivism



Policies and Procedures

FOCUS

Developed written policies and procedures for all county funded reentry programs.



Evaluation

Open Shop

- University of South Florida
- Criminal Justice Commission Research and Planning Unit
- RTI International and Urban Institute
- University of Miami

Independent Evaluation

University of South Florida (USF)

- The RESTORE initiative has led to significant improvements in County funded reentry programs and as a result a systemic approach exists for reentry, at least for that portion funded by RESTORE;
- The RENEW data system provides an integrated data system that is essential to the continued success of the County's reentry programs and also provides a vehicle for performing long-term and cross-system evaluation of individual client outcomes;
- The PORTAL as a gateway to reentry needs to be reexamined and functions associated with the PORTAL should be restructured to conform with the principles of the RESTORE program;
- The administrative position established to provide CJC oversight of reentry programs across the County has been an essential ingredient to the success of RESTORE;
- The County's approach to reentry, as exemplified by RESTORE, can become a **national model** if sustained in Palm Beach County.

Reentry Results

(taken from USF Evaluation)

“While 31% of those in RESTORE were rearrested within a year of release, the re-arrest rate for the comparison group was 68% or more than double. This must be marked as a success for RESTORE, given that the groups were comparable in terms of prior convictions and average length of time and numbers of times in prison.”



The Lord's Place

Mission:

The Lord's Place is dedicated to breaking the cycle of homelessness by providing innovative, compassionate and effective services to men, women, and children in our community

History:

Founded in 1979

Grassroots agency focused on serving most vulnerable

Programs:

Supportive Housing
Community Engagement
Reentry Services
Case Management

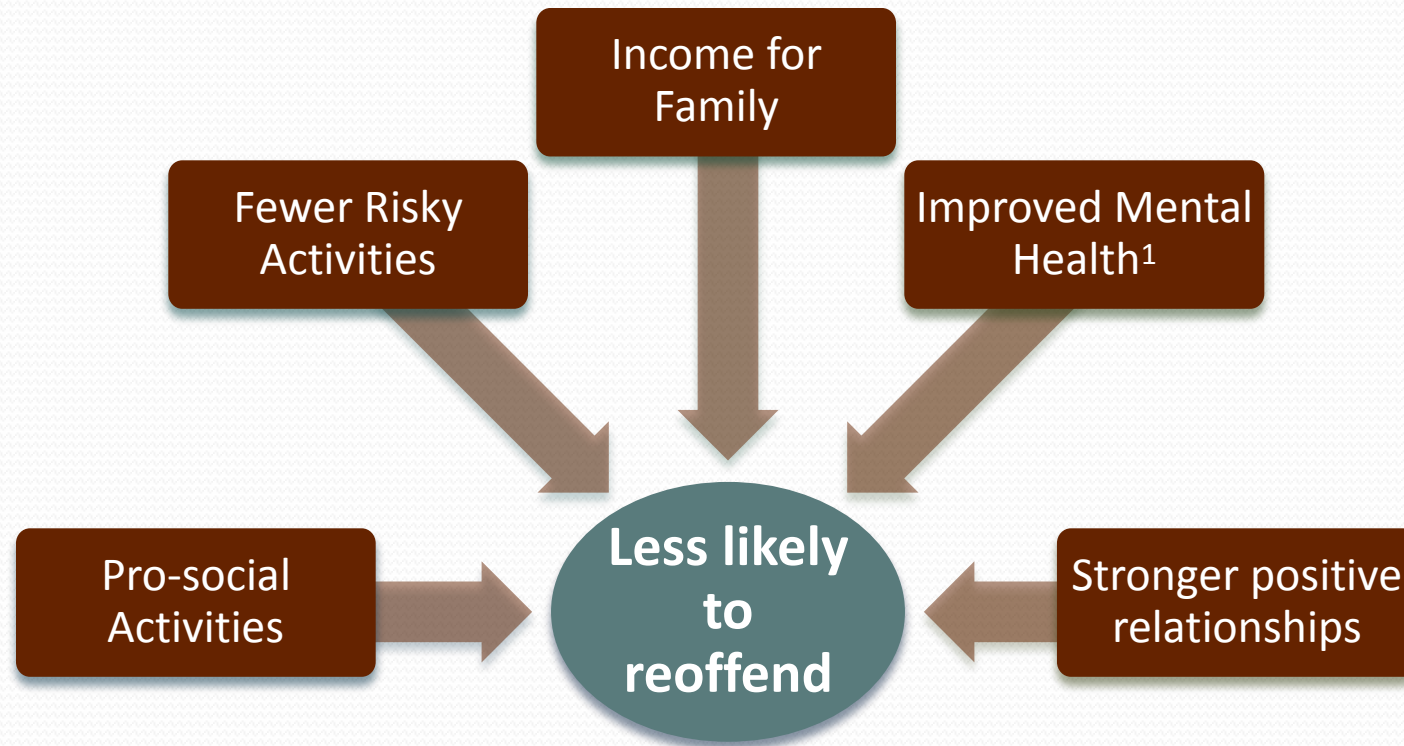
Job Training and Employment
Social Enterprises
Advocacy

National Attention and Projects

- National Evaluation- One of seven sites in the Country
- IRES Employment Project- One of two sites in the Country

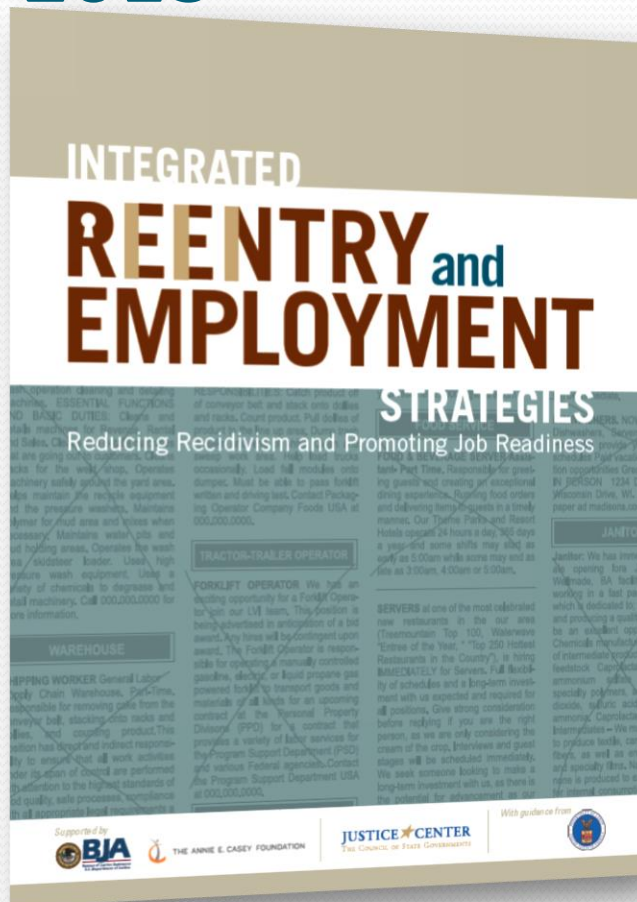
-Because of our unique collaboration

Employment is an important part of reentry



- Especially when earnings are above minimum wage²
- Especially with stable jobs³

Integrated Reentry and Employment Strategies (IRES) white paper released in 2013



Goal: Bridge workforce development and reentry fields by connecting people to appropriate services based on their individualized needs

Two pilot sites selected to test framework at a systems-level

Milwaukee County, WI



Palm Beach County, FL

West Palm Beach and Palm Beach County banned the box on employment applications

Palm Beach County to 'ban the box' for applicants' criminal record

Updated: 3:32 p.m. Thursday, Nov. 19, 2015 | Posted: 1:21 p.m. Thursday, Nov. 19, 2015



Palm Beach County Commissioner Priscilla A. Taylor

myPalmBeachPost



Issues

- Custody and Control vs. Social Service
- Language Barrier
- Turf Issues

Funding

- ✓ Department of Justice Edward Byrne Memorial Justice Assistance Grant (JAG)
- ✓ Department of Justice Second Chance Act
- ✓ State of Florida JAG and State Appropriation
- ✓ Law Enforcement Trust Funds (Forfeiture)
- ✓ Local Ad Valorem Dollars
- ✓ MacArthur Foundation

Success

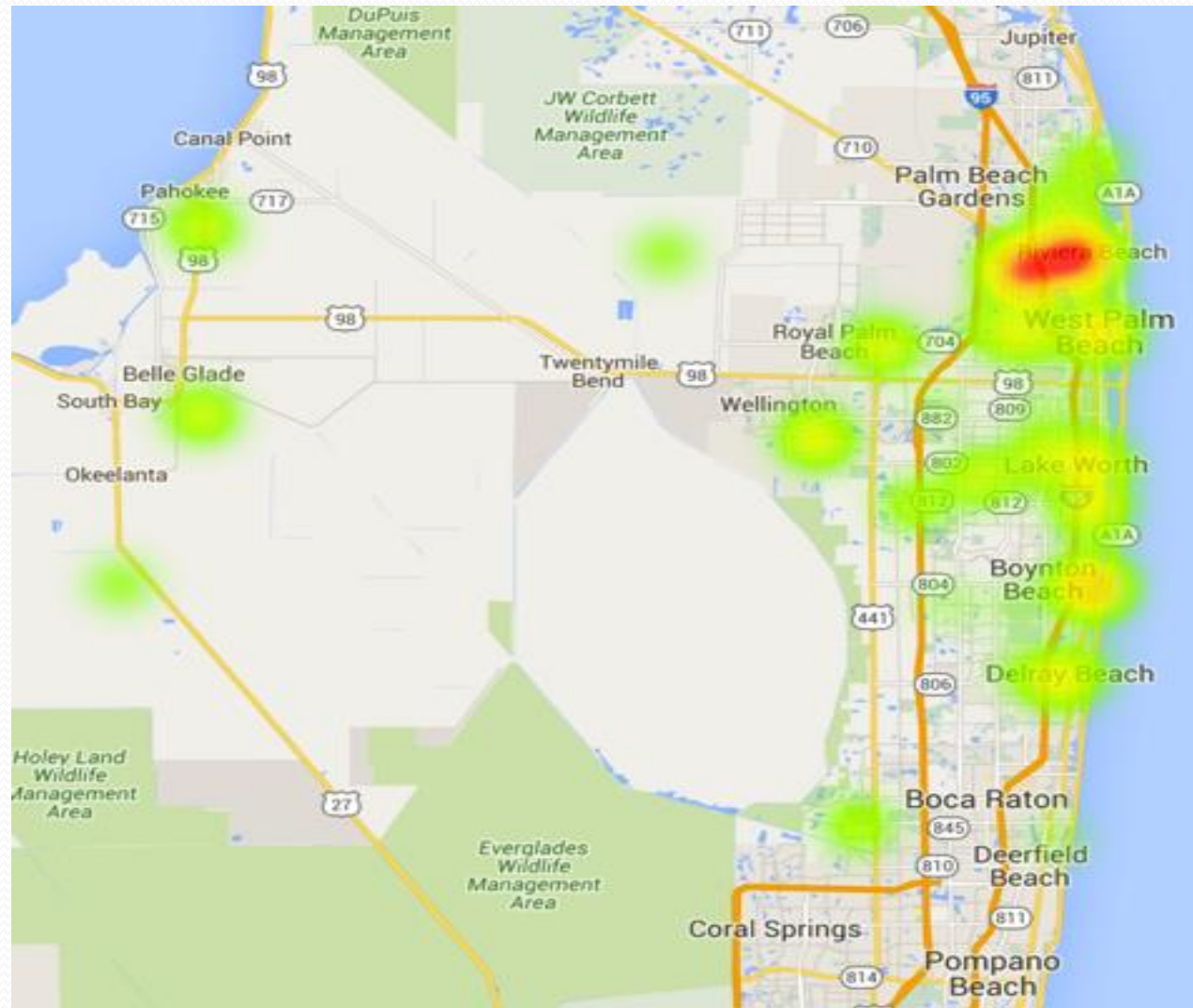
Successful launch of Palm Beach County's reentry initiative was due to three main ingredients:

- ✓ Buy-in from multiple stakeholders;
- ✓ Leadership from key players such as the Criminal Justice Commission and the community; and
- ✓ Willingness on the part of all stakeholders to collaborate and communicate to arrive at the best long-term solutions that would satisfy each stakeholder's needs.

Collaboration

"Collaboration across disciplines and jurisdictional boundaries is at the core of reentry, and in recent years, the field has seen an explosion of creative and productive partnerships between jails and law enforcement, probation, faith-based organizations, mental health clinics, victim advocate groups, the business community, and a variety of other social service and community providers."

Palm Beach County Release Heat Map



FY 2015

Program	Participants #	Baseline Arrest#	Cost to Incarcerate	Relative Reduction #	Cost Savings
RESTORE	277	188	\$48,910	119	\$5,820,290
Community	186	126	\$48,910	70	\$3,423,700
Jail	122	82	\$48,910	46	\$2,249,860
Juvenile	143	71	\$12,775	42	\$536,550
			TOTAL	277	\$12,030,400
				Program Cost	\$1,743,926
				Benefit to PBC	\$10,286,474

Other Reentry Issues

- Restoration of rights for felons
- Ban the Box
- Collateral Consequences
- Identification
- Education
- Employment (Engage more businesses willing to hire ex-offenders)
- Gain time for educational services
- Sex Offender issues (place to live, classification, monitoring)
- Offenders Released with Fines (Some owe up to \$50,000)
- Internet Access/Skype for Pre-Release Training
- Suspending Driver's Licenses for court costs
- Lack of mentoring for juvenile offenders



Questions?

Contact Information

Craig Spatara,
Manager of Criminal Justice Programs

561-355-2326

CSpatara@pbcgov.org

Laura Tuggle

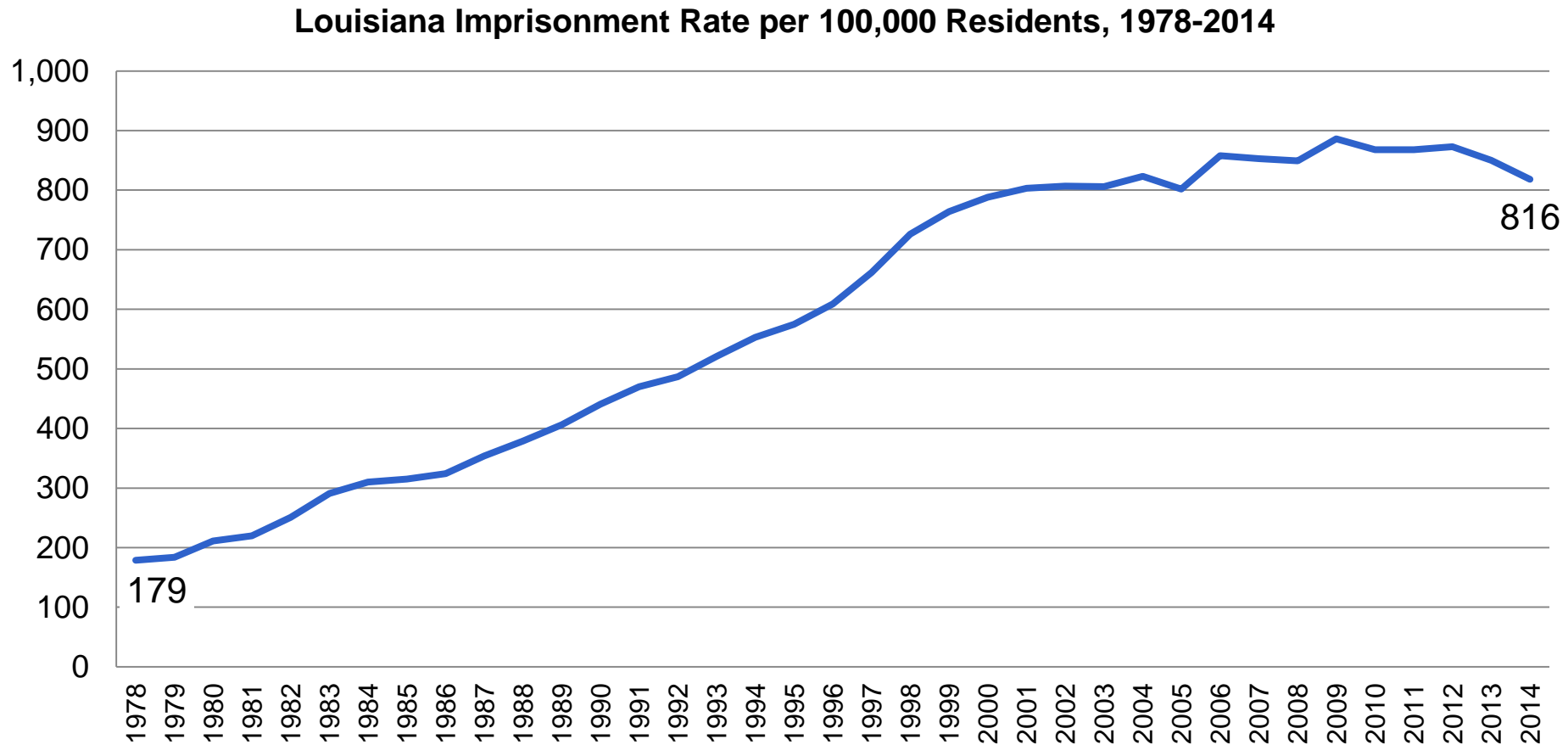
Executive Director

Southeast Louisiana Legal Services

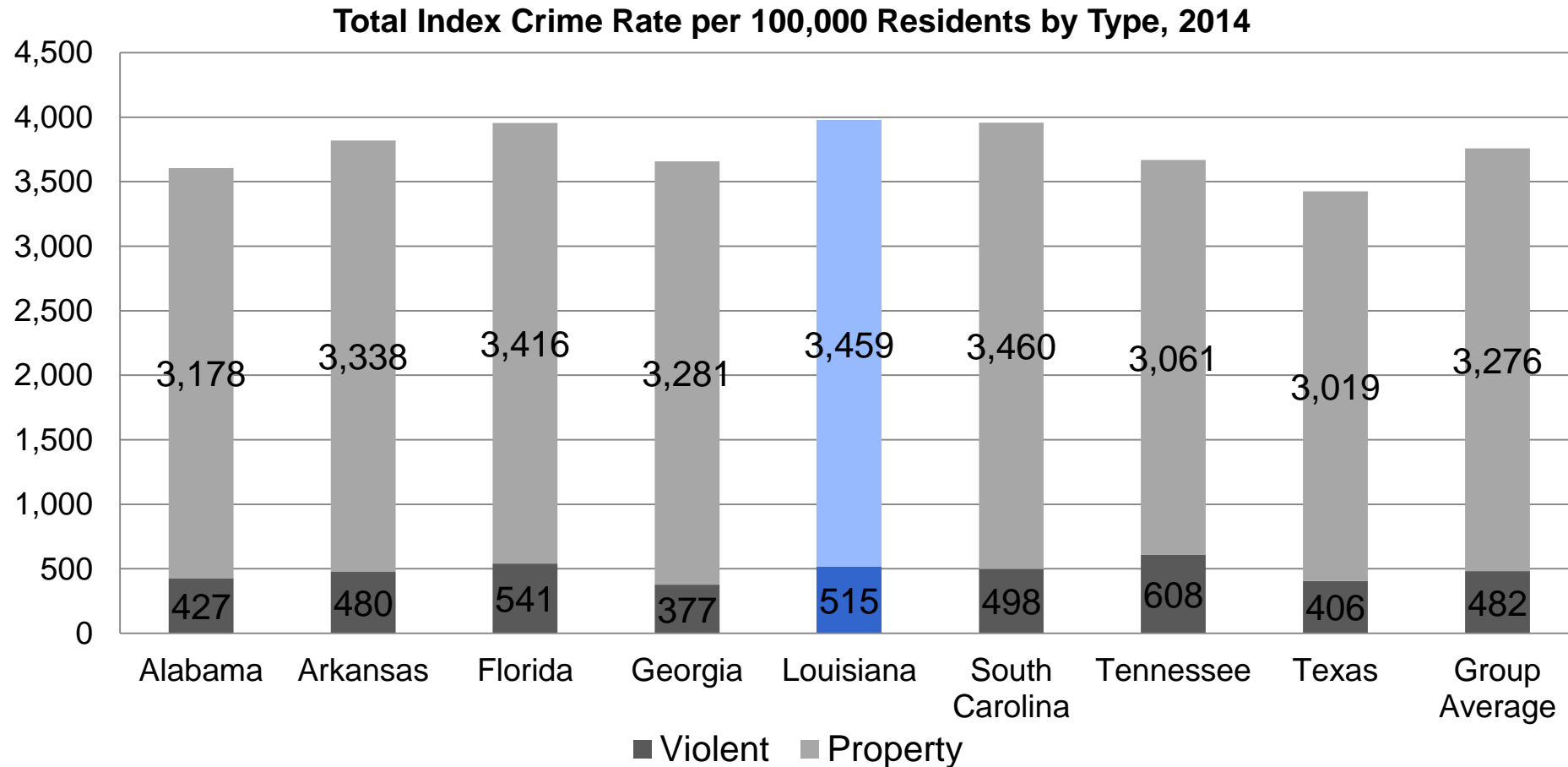
Why SLLS Developed Re-entry Programs?

- Louisiana is the world's "prison capital." It has the most incarcerated people per capita than any other place.
- New Orleans, LA has the infamous title as the most incarcerated city in the most incarcerated state in the world
- For decades, SLLS had a "hands-off" policy when it came to civil legal aid & re-entry
- New bar leadership & SLLS embraced the idea of what could be done by civil legal aid to impact re-entry

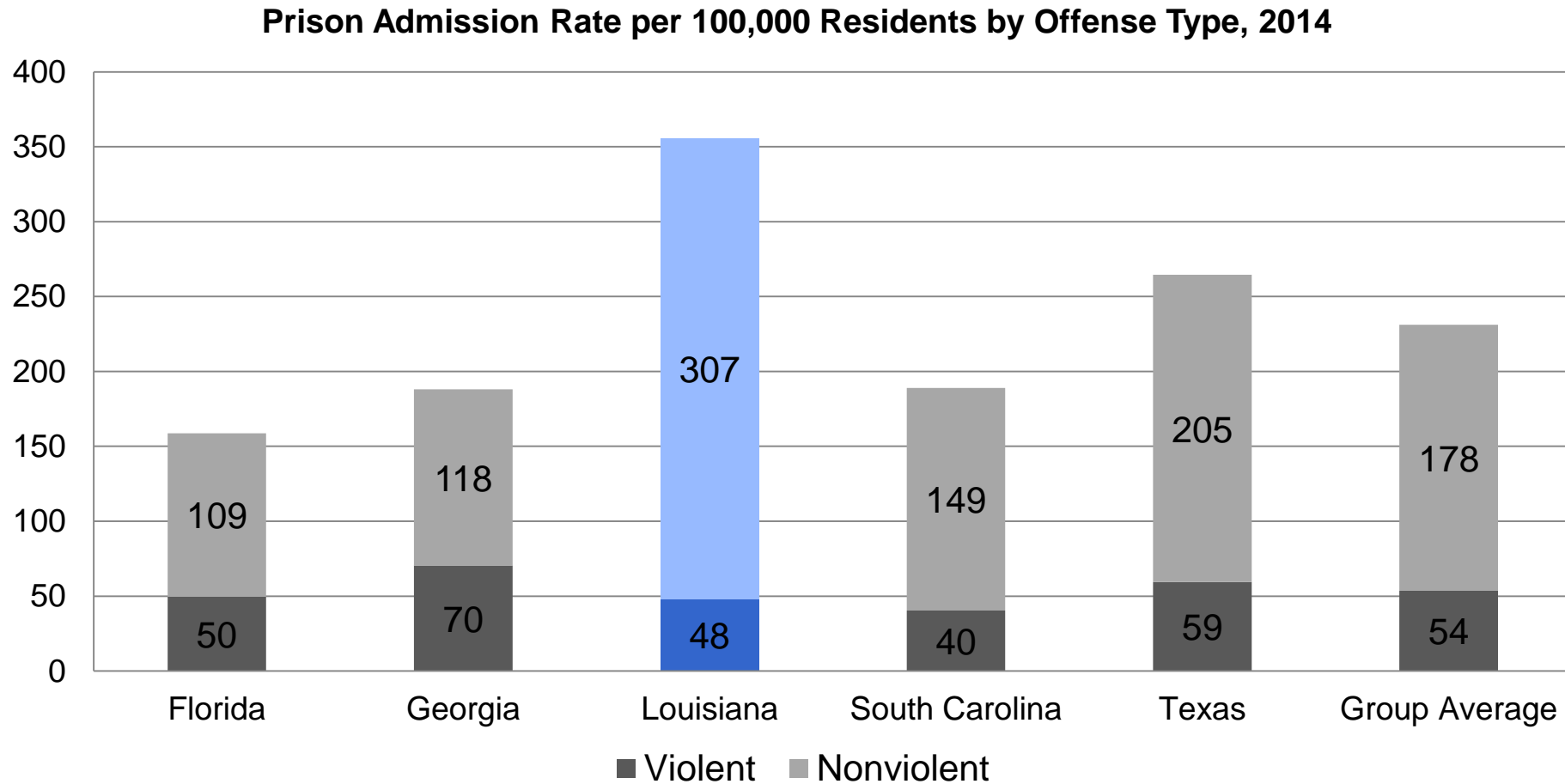
Dramatic Growth in the Imprisonment Rate in Last Three and a Half Decades



Louisiana Has Similar, Though Slightly Higher, Crime Rate to Many States in the Region

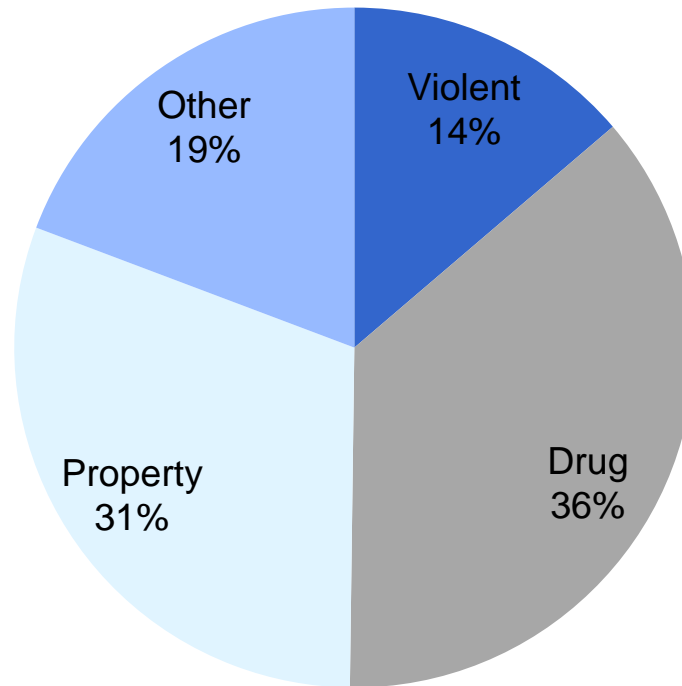


Admission Rate of Nonviolent Prisoners Much Higher Than States in Region With Similar Crime Rates



86% of Prison Admissions Have A Nonviolent Primary Offense

Admissions by Primary Offense Type, 2015



Strategy to Become Involved in Re-entry Work

- Knew the players in Reentry Work in our Community
- Prior relationships w/ Reentry Agencies. Working Groups, & Re-entry Courts
- Find Out Which Grants Require/Allow Civil Legal Aid
- Monitor Grant Release via websites, listserves, NLADA, & by requesting notifications from [grants.gov](https://www.grants.gov)

Strategy to Become Involved in Re-entry Work

- Be ready with proposal outline to send likely partners
- Know what you can handle- Some federal grants have match and onerous reporting requirements
- Be prepared to develop and nurture new projects & new partnerships – referrals sometimes been slow
- Negotiate for self-generated referrals too if possible

Department of Labor Face Forward -SLLS

- **Range of allowable civil legal aid for Face Forward:**
 - Securing a driver's license
 - Expunging juvenile records or correcting records
 - Creating and/or modifying child support orders
 - Helping parents in obtaining & retaining custody
 - Helping victims of domestic violence by getting protective
- **MOU with Agency is Required Detailing Services To Be Provided**
- **Volunteers of America (New Orleans) was awarded DOL Face Forward Grant Eff. 10/2014 under a three year grant.**
 - SLLS was a sub-grantee with MOU covering full range of allowable civil legal aid at a flat hourly rate up to \$39,000 per year

DOL-Training to Work

- **In FY 2015 DOL Reentry grants:** SLLS included in new proposals w/ VOA and Goodwill
 - Goodwill with SLLS as sub-grantee, approved 7/1/2015 for Adult Reentry 3 – total grant is \$1.36 million over 2 years
 - Planning phase first, then direct service delivery
- **Tip:** Don't run afoul of LSC regulations if reentry grant is for pre-release.
- **Target Population:** Adult Men & Women, with priority for veterans and their spouses, enrolled in work release programs (WRP).
- **Types of Civil Legal Aid for Adult Reentry 3:**
 - Securing Driver's License
 - Expunging criminal records
 - Creating/modifying child support orders
 - Helping parents obtain or retain custody
 - Helping victims of domestic violence with protective orders

DOL-Training to Work w/VOA

- SLLS included as sub-grantee for civil legal aid services
- VOA was not approved for the FY 2015 grant.
- VOA reapplied for a Training to Work grant targeted to young fathers and mothers up to age 24 in spring of 2017
- VOA recently advised SLLS it was funded. Sub-grant of \$25,000 for each year of three year grant. Working on roll out now.

HUD- Juvenile Re-entry Assistance Program -SLLS

- JRAP was a pilot joint DOJ & HUD Initiative
- Provides civil legal aid to public housing youth up to age 24 with a criminal or arrest record to improve economic opportunities
- NLADA & LAIR were key in getting this accomplished
- PHA had to be the grantee receiving max of \$7,000 w/ civil legal aid receiving max of \$93,000. 25% match.
- Supportive services also an eligible activity.

JRAP Continued - SLLS

- 18 Month Grant --Extension for Unspent Funds Allowed
- Our JRAP is a Collaborative with 5 partners
- HANO, SLLS, Providence, Urban Strategies, & Justice & Accountability Center.
- Match provided by partners.
- Unsure if project would be funded initially, SLLS replicated the program model and requested foundation funding
- Both were approved.

Sustainability

- Foundations are interested in funding re-entry work typically as part of a holistic project, not stand alone legal aid – Ex. La. Prisoner Re-entry Alliance
- Specialized re-entry courts have an interest in seeking federal grants with civil legal aid
- State & local governments are also strong potential partners for partnerships

Sustainability Through Pro Bono Resources

- Strong interest from local Re-entry Courts led to local judges recognizing that civil legal aid was a missing link to help ensure the future success of program participants
- Working with LSBA and the ATJ Commission starting in the fall of 2015, pro bono training resources were developed
- 100 volunteers trained for New Orleans area 12/2016
- 50 pro bono lawyers trained for North Shore area in 6/2017
- Planning expansion now to Baton Rouge area – 3 month pilot, needs assessment, & legal clinics – Fall 2017
- Pilot project under LSC Pro Bono Innovation Fund grant

For More Information:

Arielle Altman

Senior Program Associate, Civil
National Legal Aid & Defender Association
a.altman@nlada.org

Emily Flanagan

Senior Program Associate, Defender
National Legal Aid & Defender Association
e.flanagan@nlada.org

Radhika Singh-Miller

Director, Civil Legal Aid Initiative
National Legal Aid & Defender Association
e.flanagan@nlada.org

Arlene Griffiths, MPA

Reentry Program Coordinator – Adult Reentry
PBC Justice Services, Public Safety Department
agriffiths@pbcgov.org

Barbara Galloway

Reentry Resource Specialist
Law Offices of Diamond R. Litty
Barbara.Galloway@pd19.org

Danielle Ouellette, MSW

Reentry Program Coordinator – Juvenile Reentry
PBC Justice Services, Public Safety Department
douellette@pbcgov.org

Laura Tuggle

Executive Director
Southeast Louisiana Legal Services
ltuggle@slls.org

Thank you to Our Supporters

This series, developed as part of the Civil Legal Aid Initiative, is generously supported by the Kresge Foundation and the Public Welfare Foundation.

This project was also supported by Grant No. 2015-AJ-BX-K043 awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Department of Justice's Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the U.S. Department of Justice.



Case Studies in Reentry Programs

PARTNERSHIPS THAT WORK SERIES

OCTOBER 5, 2017